

Additional Estimates 2015-16
Communications Portfolio – Tuesday, 9 February 2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
1.	Program 1.1	Bilyk	Ministerial functions	<p>In relation to any functions or official receptions hosted by Ministers or Assistant Ministers/Parliamentary Secretaries in the Communications portfolio since 20 October 2015, can the following please be provided:</p> <ul style="list-style-type: none"> • List of functions; • List of attendees including departmental officials and members of the Minister’s family or personal staff; • Function venue; • Itemised list of costs; • Details of any food served; • Details of any wines or champagnes served including brand and vintage; and • Details of any entertainment provided. 	Written 19/2/2016
2.	Program 1.1	Bilyk	Secretary’s speeches to staff	Can a copy of any speeches delivered by the Secretary of the Department at any staff meetings in 2015 please be provided?	Written 19/2/2016
3.	Program 1.1	Bilyk	Executive office upgrades	Have the furniture, fixtures or fittings of the Secretary’s office, or the offices of any Deputy Secretaries, been upgraded since 20 October 2015? If so, can an itemised list of costs please be provided?	Written 19/2/2016
4.	Program 1.1	Bilyk	Vacancies	Please provide a list of all statutory, board and legislated office vacancies and other significant appointments vacancies within the portfolio, including length of time vacant and current acting arrangements.	Written 19/2/2016
5.	Program 1.1/Program 2.1	McKenzie	Grants	<p>Department/Ministry of the Arts:</p> <p>Could the Department please provide detailed figures regarding the number and amount of grants it has approved in the past 12 months to co-operatives and mutuals</p>	Written 19/2/2016

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				<p>as compared to incorporated businesses?</p> <p>1. If none, will the Department consider changing the eligibility criteria to allow co-operatives to apply for funding under government programmes?</p>	
6.	Program 1.1	Urquhart	FOI documents	<p>Referring to documents released by the Department under FOI (Ref: National/State/Territory brief[s] on planned rollout of NBN multi technology mix, Disclosure Log No.: A091-2016), and specifically the 150 individual electorate briefs released in full by the Department under this FOI:</p> <p>(a) Have the 150 individual electorate briefs released under FOI been updated since they were generated/and or released under FOI?</p> <p>(b) If so, at what intervals are these documents usually updated?</p> <p>(c) Please provide updated versions of all 150 individual electorate briefs, as at the most recent date they were generated, either to the Parliament in response to this Question on Notice, or by publishing the updated briefs on the Department's FOI Disclosure Log.</p>	Written 22/2/2016
7.	Program 1.1	Urquhart	Planned Satellite – QoN 107 SBE	<p>On 7 August 2015, an NBN Co answer to a question on notice (Number 107 from Budget Estimates Hearings May 2015) was submitted to the Estimates Committee, which indicated that Queenstown, Rosebery and Zeehan were now planned to be served with satellite:</p> <p>See Attachment A – Table 1</p> <p>However, shortly after this answer was distributed, it was withdrawn and replaced with another NBN Co answer, which removed information indicating that satellite was the access technology selected for Queenstown, Rosebery and Zeehan:</p> <p>See Attachment A – Table 2</p> <p>(a) Was the Department instructed by the Minister's office to withdraw the first version</p>	Written 22/2/2016

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				<p>of the answer to question on notice Number 107 from Budget Estimates Hearings May 2015, and replace it with the subsequent version?</p> <p>(b) Why did NBN Co/the Minister's office/the Department—whomever was responsible—withdraw its first answer to question on notice number 107 from Budget Estimates Hearings May 2015 and replace it with a non-answer that clearly attempted to hide the fact that these towns would be served with satellite instead of fixed line broadband?</p>	
8.	Program 1.1	Urquhart	Mobile Blackspots Programme	<p>Referring to the Mobile Black Spot Programme:</p> <p>a) How many round one base station upgrades were completed by the end of 2015 and how many remain?</p> <p>b) When does the department expect to have the upgrade of all round one sites completed?</p> <p>c) Please provide the committee with a list of all sites and their status of upgrade?</p>	Written 22/2/2016
9.	SBS	Dastyari	SBS Bid – Asian Cup	<p>Senator DASTYARI: I will just cut to the chase: did SBS bid for the Asian Cup? Is bid the right word?</p> <p>Mr Ebeid: We started to bid for the Asian Cup, but we pulled out of the process.</p> <p>Senator DASTYARI: When did you pull out of the process?</p> <p>Mr Ebeid: I would have to check, but, roughly, I think it was around November 2014. We can check that.</p> <p>Senator DASTYARI: Do you want to take that on notice?</p> <p>Mr Ebeid: Yes.</p>	Page 10
10.	SBS	Dastyari	SBS Involvement – Security Agencies	<p>Senator DASTYARI: Minister, I will put a few more things on notice. I want to stress that there is no political point to be made here. Is there an opportunity to get SBS a bit more involved with the other security agencies to play more of a coordinative role in trying to speak to some of the potentially high-risk young individuals?</p> <p>Senator Fifield: I will take that on notice.</p>	Page 14
11.	ACMA	McKenzie	Local Content - Audit	<p>Senator McKENZIE: So we had a system prior to 2014 where it was self-assessment and we did not do an audit of the veracity of TV broadcasters' claims around whether or not they were providing the local content, and then we decide, 'Oh, well, because there is such a high level of compliance'—that we have never actually audited—'we are going to reduce the</p>	Page 18

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				<p>level of oversight to move it to a complaint-driven system.' Am I fleshing that out correctly?</p> <p>Ms McNeill: You are fishing it out broadly correctly, but I think that the ingredient that you might not be acknowledging adequately is the role that complaints and viewer visibility of compliance have in contributing to the accuracy of the system. Broadcasters are held to account by their audiences as well as the regulatory.</p> <p>Mr Chapman: What I would also like to take on notice is whether going back there were actual assurance tests and audits conducted on television.</p> <p>Senator McKENZIE: That was my first question—to see what measures under that self-assessment regime ACMA had to assure that when WIN, Prime and Southern Cross came to you and said, 'Yes, we're fulfilling our local content provisions,' that that was correct and you did not just say, 'Okay'.</p> <p>Mr Chapman: I have a recollection that we did, but it is dimming in my memory. It was probably before Ms McNeill—</p> <p>Senator McKENZIE: And when did you arrive, Ms McNeill?</p> <p>Ms McNeill: I have been general manager since 2011.</p> <p>Senator McKENZIE: Okay. So, five years—a pretty long time.</p> <p>Mr Chapman: We will take that on notice.</p>	
12.	ACMA	McKenzie	Local content complaints/breaches	<p>Senator McKENZIE: Thank you very much. In terms of the new system, the complaints driven system, how many complaints have we had about the lack of local content?</p> <p>Ms McNeill: I will take that on notice, and I would also say that there might be a difference between a complaint about a lack of local content and a complaint about noncompliance with the rules. But I will take those issues on notice, if I may.</p> <p>Senator McKENZIE: Although the evidence even in your own surveys points to the importance of local content to regional Australians and others, from that being an issue and something of high importance to them to their actually picking up the phone to call ACMA when their local footy grand final results are not reported is a pretty big step, I think. So I question the shift that you have made. But we will leave that to questions on notice to delve into that a bit more.</p> <p>In terms of the prior system, I want to know whether there has ever been the case of a regional television broadcaster not meeting their quota.</p> <p>Ms McNeill: I will take that on notice. I think that the answer is yes, but I will take that on notice.</p> <p>Senator McKENZIE: What are the consequences for someone breaching the local content</p>	Page 18

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				<p>provisions under their licence? Ms McNeill: A failure to comply with those local content obligations is a breach of a licence condition. Senator McKENZIE: In answering the question on notice about breach of contract, could you also outline the circumstances and how ACMA dealt with that—the outcome? Ms McNeill: Certainly.</p>	
13.	ACMA	McKenzie	Local Content – Quality/Rip and Read	<p>Senator McKENZIE: Okay. If not necessarily about the method of rip and read, what about the quality of the local content provided by regional broadcasters? Ms McNeill: I do not have the statistic at hand, but my memory is that well in excess of 90 per cent, or around 90 per cent, of those that we surveyed were content with the level of local content to which they had access. Senator McKENZIE: Let us be clear that, when we defined 'local content' in the discussion around the report, it included not only regional television broadcasters but also regional newspapers, commercial radio and the ABC. Ms McNeill: And online. Indeed— Senator McKENZIE: That was the bucket of things we were talking about. Ms McNeill: it was an holistic inquiry into— Senator McKENZIE: So, 90 per cent say, 'We're happy,' or 'Yes, when we garner our local content from the variety of sources available locally, we're happy.' But, if we narrowed that down to whether they are happy with the quality of their regional television broadcasting services in certain aspects and with the quality of, say, a WIN or a Prime evening news production, produced locally in a rip-and-read style, and held them both up as examples equally meeting the licence obligations around local content, I would argue that the community would have a very different view and I was wondering if you had any data to back that up. Ms McNeill: I will check, but my memory is that that was not specifically interrogated in the research we undertook. Senator McKENZIE: Okay. Thank you.</p>	Page 18-19
14.	ACMA	McKenzie	Local Content - Ownership rules	<p>Senator McKENZIE: Okay. Thank you. This is also topical at the moment, which is why we are here. In that same report, when speaking about a loosening of the regulation around media ownership laws—and that is only one aspect of media reform, obviously—you noted that approaches would have 'both</p>	Page 19

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				<p>positive and negative effects on the delivery of local content. Allowing the market to decide, for example, would deliver flexibility for licensees but would risk reducing local content.' I would like to know if, three years down the track, that is still the view of ACMA.</p> <p>Ms McNeill: I would have to go back to the passage in the report to—</p> <p>Senator McKENZIE: I have just read a direct quote.</p> <p>Ms McNeill: to test its context. To the extent that changes in ownership rules would see a reduction in stand-alone—</p> <p>Senator McKENZIE: I do not necessarily think that that holds.</p> <p>Ms McNeill: Is that the angle that you are pursuing?</p> <p>Senator McKENZIE: No, what I am asking is: ACMA itself, when it looked into the issue of local content, said we have an anachronistic system of ownership rules which provides some level of comfort for local content. If that is still in modern times the way we need to be regulating this thing—I would argue it is not, but it is filling a role. So, my question is: when you say negative effects on the delivery of local content and we remove those, I want to know what those negative effects are. ACMA also says 'risk of reducing local content'—is that still the view of ACMA?</p> <p>Ms McNeill: I will take that on notice.</p>	
15.	ACMA	McKenzie	Local Content - re-describe	<p>Senator McKENZIE: Thank you, Minister. Just finally, I want to understand better the decision to re-describe local content in licence requirements to 'material of local significance'. Could someone shed some light on that change for me</p> <p>Ms McNeill: I am not conscious of a change.</p> <p>Senator McKENZIE: My understanding was that we re-described local context in licence requirements as 'material of local significance'.</p> <p>Ms McNeill: It has long been material of local significance.</p> <p>Senator McKENZIE: Rather than locally produced content. Would it be a big change to actually insert 'locally produced content' into the licence requirements?</p> <p>Ms McNeill: It would obviously depend on the specifics of the change, but, yes, it is possible to have material of local significance which is not necessarily content produced in a local licence area. I think that the current definition of 'material of local significance' generally includes material which is produced in the local area.</p> <p>Mr Chapman: I do have a recollection that many years ago there was movement around that wording. Without sounding formal about it, we will take that on notice. What I would</p>	Page 20

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				<p>like to do is come back and revisit when that happened and what the drivers for it were. I do have a recollection that there was something to that effect, but it was a long time ago.</p> <p>Senator McKENZIE: I would really appreciate, as you said, the drivers. The rip-and-reads are being counted currently as local content provision?</p> <p>Ms McNeill: If they meet the definitional requirements, yes. If they relate to the licence area particularly, then yes.</p>	
16.	ACMA	McKenzie	Rip-and-read bulletins	<p>Senator McKENZIE: Are any of those rip-and-read bulletins broadcast out of capital cities or are they broadcast locally?</p> <p>Ms McNeill: I could not tell you. I will need to take it on notice and see if we have access to that information.</p> <p>Senator McKENZIE: ACMA cannot tell me? The local content provision is there in the licence, enshrining and protecting that, we think—but we do not even know if that is being broadcast in local communities, let alone if it has content that is produced in local communities?</p> <p>Ms McNeill: I cannot tell you. I think your question was which licensees are meeting these obligations and what proportion of their obligations are met through rip-and-read-style broadcasts. I cannot provide that information now.</p> <p>Senator McKENZIE: On notice, then, I would also like to know: with those regional broadcasters who are meeting their local content provisions through rip-and-read-style broadcasts, how often are those broadcasts done in the regions and how often is that local content being read out of capital city newsrooms?</p>	Page 20
17.	ACMA	Smith	The ACMA report 2013	<p>Senator SMITH: The ACMA report of 2013 which is titled <i>Regional commercial television local content investigation</i>, at page 19 talks about levels of satisfaction with local content arrangements.</p> <p>...</p> <p>Senator SMITH: Further on in the document it talks about 'Findings of fact', and there is a number that I just want you to comment on. Time might be against us, but there are four that I would particularly like you to comment on. The first is 'finding of fact' No. 7:</p> <p>Funding pressures affecting regional broadcasters are likely to continue</p> <p>Advertising revenue projections indicate that advertising revenue for commercial television overall will continue to decrease.</p>	Page 22 - 23

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				<p>Is that still a finding or a statement of fact? Mr Chapman: We will take it on notice to the extent that we will double-check it, but my impression, my understanding, is that that continues to be the circumstance, yes. ... Senator SMITH: And my final point goes to fact No. 4: Television is the source most used by regional Australians for news— not surprising— and is the preferred source for local news— not surprising— However, with some exceptions, the audience for commercial television local news bulletins is declining. Is that still a true statement, and, if it is, to what extent are those audiences declining, and why? Ms McNeill: I am not aware that the ACMA has updated its research into audience numbers, but I can check and see whether we have access to ratings figures that would assist in answering the question.</p>	
18.	Australia Post	Xenophon	National vacancy rates	<p>Senator XENOPHON: You may want to take this on notice, but can you provide me with the figures as to the national vacancy rates and, separately, the vacancy rates of the major cities versus country towns or regional centres? Are you able to provide that? Ms Corbett: Yes, we are happy to take that on notice. Senator XENOPHON: And, if it is possible—presumably you have access to this—over the past three years, can you tell us whether there has been a trend of increasing or decreasing vacancy rates of PO boxes, and whether there is a difference between city, metropolitan and regional centres? Ms Corbett: Yes, I am happy to take that on notice. Senator XENOPHON: Can you give us an idea of any trend in respect of that? Ms Corbett: Generally, what we find overall is that the trend is sort of around a five per cent reduction rate. That is what we find. When we have surveyed our customers, the main reason for that kind of churn is people no longer needing a PO box because they have moved locations and they do not need a post office box there. The other is the volume of letters that they receive in that post office box; the need to actually have that special service is no longer required by them. But I am happy to provide that information.</p>	Page 25

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19.	Australia Post	Urquhart	Category F - LPOs	<p>Senator URQUHART: As I understand it, category F LPOs, as identified by the PIP report, are the LPOs that do not undertake street deliveries. Is this correct?</p> <p>Mr Fahour: Yes, in that report that was publicly released to the Senate as well.</p> <p>Senator URQUHART: How many LPOs actually fall into that category F?</p> <p>Mr Fahour: I am happy to take these on notice, because you are asking for precise numbers. That report was issued last year. We could answer all those questions on notice if you wish.</p> <p>Senator URQUHART: I would like you to answer them now.</p> <p>Mr Fahour: I do not know the answer to that question.</p> <p>Senator URQUHART: Any idea?</p> <p>Mr Fahour: No, I will come back to you on that.</p> <p>Senator URQUHART: You do not have any idea? Is it 100, 150?</p> <p>Mr Fahour: It is somewhere between that.</p>	Page 26 - 27
20.	Australia Post	Urquhart	Category F - LPOs	<p>Senator URQUHART: What would be the average number of parcels that are handled by category F LPOs each week?</p> <p>Mr Fahour: Again, I do not have the report in front of me, and I was not aware. We talked about this at the last Senate estimates. I am sorry I do not have it in front of me. But I would be more than happy to take that on notice.</p> <p>Senator URQUHART: Okay. Can you also take on notice what would be the maximum number of parcels that a category F LPO would be likely to handle each week? I want the average number and then the actual maximum number of parcels.</p> <p>Mr Fahour: I would be delighted to do so.</p>	Page 27
21.	Australia Post	Urquhart	LPOs – PIP Report	<p>Senator URQUHART: Okay. Is there any difference in the work required for by category if another LPO is processing parcels? What is the amount of work required?</p> <p>Ms Corbett: Unfortunately, I do not have the report with me, so I am very happy to take that on notice for a category in particular. But the difference with an item that goes directly to a post office is that when it goes there it is like sorting into a post office box. It will actually come with all the other mail and parcels. It gets put aside and the standard processes take place, as they do each day that mail actually comes in.</p> <p>...</p> <p>Senator URQUHART: I am not sure the LPOs would agree with that, but I understand the</p>	Page 29

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				<p>explanation. Can you step us through the recommendations that were made in the PIP report regarding category F parcel payments.</p> <p>Ms Corbett: Unfortunately I do not have the report here but I am happy with respect to taking anything to do with the PIP report and the recommendations and executive summary and table that back on notice.</p> <p>Senator URQUHART: That would be great, and so I would like to ask you what is Australia Post's response to the recommendations, particularly in line with that category of parcel? Is Australia Post doing anything else to address the inequity in payments between category F and other LPOs? My understanding is that there are about 150 LPOs that fall into category F and that they are disadvantaged in terms of the income that they make compared to other LPOs. You may not agree with LPOs or me, Mr Fahour, but that is the view. Unless you can convince me and the LPOs otherwise then I am asking what are you doing to address the inequity.</p>	
22.	Australia Post	Smith	Postcodes	<p>Senator SMITH: I want to talk briefly about postcodes. This has been a recurring issue for coalition colleagues in the House of the Representative, particularly in Queensland. One of them was gracious enough to give me a time line that goes back to 2006. You will be well aware that the issue has been raised constantly in the House of Representatives. There does not seem to be much progress being made, and I was hoping we could briefly do a couple of things this morning. Explain to me how postcodes are allocated; if and on what conditions postcodes might change; and how the postcode allocation system fits in to the comments you have just made about the changing nature of mail delivery in Australia.</p> <p>Mr Fahour: In the spirit of transparency, I am not an expert in the postcode system.</p> <p>Senator SMITH: Neither am I, and that is why I am here.</p> <p>Mr Fahour: But I can assure you I will take on notice all three of your questions and I will give you a detailed explanation of all of that. But I will say one thing. I know postcodes are used for all sorts of other purposes, but they are primarily used by us to operationally allocate an efficient allocation of our staff, particularly our posties and our processing system, so that we can get the letters to somebody's home address. That system is used for us to internally optimise. The great news is that Australians have adopted these for other purposes and for other needs, and that is wonderful. But our primary focus is to deliver the letter service efficiently and effectively, according to the act. Therefore, what we are having right now is just a conflict, it seems to me, between people's desire to want and need them for other purposes, versus what I would call our internal purposes. But I can assure you that</p>	Page 30-31

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				I will give you another explanation, and, if you wish to have any follow-up on that, I am happy to meet with you separately with the relevant expert to talk through any of those details.	
23.	Australia Post	Smith	Postcode allocation	<p>Senator SMITH: On notice, can you let me know what are some examples of how postcodes have been added to? How do you subdivide a postcode? For example, if the postcode here in Canberra is 2600 and you have already allocated 2601, and, for argument's sake, you wanted to have another postcode, how would you do that?</p> <p>Mr Fahour: I will have to take that on notice.</p> <p>Senator SMITH: Okay. I was surprised to see some of the examples that my Queensland colleague shared with me earlier this week, and I just want to put them on the record. You are probably very familiar with them. The 4306 postcode, which is an Ipswich suburban postcode, encompasses some 57 localities stretching from the federal Brisbane seat of Ryan through to South Burnett, including localities in the federal seats of Maranoa, Blair, Ryan and Wright, with many communities not even sharing a boundary. That seems very big to me, and I am not quite sure how that fits with your statement about their being an efficient means for delivery.</p> <p>Mr Fahour: It is a very good example. I will take that example on board. When I get my explanation back we can use this particular postcode to then say how we would explain the answer to that question. So I will gladly respond.</p> <p>Senator SMITH: I will give you another one. In similar terms, postcode 4352, which is a Toowoomba based postcode, is shared by 72 localities across Maranoa, Wright and Groom.</p> <p>Mr Fahour: Without knowing the specifics of the particular one you are referring to, what I am giving you is probably the reason: it is that it is a reflection of the volume of work. For example, we would take a hub or a postcode area and in the delivery centre we might have 120 staff, or 80 staff or 60 staff, and we know how much time they have available, what the street runs are, what distances they have to go and how much mail they will deliver. We will then build a system around what we can and are doing efficiently. Therefore, what I would like to do is take all those examples of the letter you have and when we respond to you maybe we can use those examples to explain how the system works, using the ones you are asking us to use.</p>	Page 31

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24.	Australia Post	Smith	Postcode allocation system – meeting current needs	<p>Senator SMITH: So you are asking the question internally: does the postcode allocation system meet your current needs?</p> <p>Mr Fahour: To be very honest I have never asked that question in the way you have just asked it—</p> <p>Senator SMITH: That is what I have heard. These people are being told that a review is not possible, and what I just heard from you is that you are constantly reviewing these things internally to keep pace with change. That is what I heard. Is it not true?</p> <p>Mr Fahour: Absolutely. Nothing is sacrosanct. We have to adapt to the modern world. If the current postcode system does not meet the needs of the new world, then of course it is going to change.</p> <p>Senator SMITH: When will you know that?</p> <p>Mr Fahour: I have not given you a specific time. I reserve my judgement—</p> <p>Senator SMITH: That is why I asked when you will know that.</p> <p>Mr Fahour: I do not know the answer to that question.</p> <p>Senator SMITH: That is not good a enough, because what I have heard is that you are keeping pace with change and doing a variety of things internally to keep pace with change. I thought I heard you say the review of postcode arrangements et cetera was in part to make sure that you are keeping pace with the business, but you cannot tell me anything about that.</p> <p>Mr Fahour: Not at this moment—</p> <p>Senator SMITH: But you can take it on notice?</p> <p>Mr Fahour: I can take it on notice.</p>	Page 32
25.	Australia Post	Smith	Queensland postcodes - members	<p>Senator SMITH: Regarding the members, they tend to be in Queensland, but I am happy to be corrected. I have not had any colleagues from states or territories other than Queensland raise this with me. How would you describe the level of engagement that Australia Post has had with the member for Maranoa, the member for Ryan et cetera around this issue, because it has been going for a very long time?</p> <p>Mr Fahour: I will come back to that. I have been made aware that this has pre-dated me—</p> <p>Senator SMITH: And me.</p> <p>Mr Fahour: —and clearly the level of frustration around the Queensland postcode situation. I will look into this. Let me review what is going on and come back to you regarding what the situation is.</p>	Page 32

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26.	Australia Post	Dastyari	Board member appointments – Cabinet date	<p>Senator DASTYARI: What is the process undertaken to identify suitable candidates?</p> <p>Senator Fifield: There is no one process. Governments of all persuasions have sourced potential candidates in different ways. Sometimes search firms are used; sometimes they are not. Ultimately the government of the day looks at potential candidates and makes a decision.</p> <p>Senator DASTYARI: Was a search firm used in the appointment of Mr McIver?</p> <p>Senator Fifield: No.</p> <p>Senator DASTYARI: You could take this on notice. I am not sure if it is a question that you may or may not have traditionally answered, so I do not want to put you in an unfair position. Obviously this went to cabinet before 22 December, before the public announcement. That would be a matter of fact. Do you know when it went to cabinet?</p> <p>Senator Fifield: I will take that on notice.</p> <p>Senator DASTYARI: And also take on notice whether or not that is something you would traditionally answer. I am comfortable if it is something that is not traditionally answered.</p>	Page 34
27.	Australia Post	Ludlam	Payment proposal discussions	<p>Senator LUDLAM: It appears that it might have brought back out of the bottom drawer. Can you just check for us? You have been pretty clear and unambiguous that you have not been engaged in any discussions with other arms of government in the last six or eight months, you think.</p> <p>Mr Fahour: On the payment proposal?</p> <p>Senator LUDLAM: Yes</p> <p>...</p> <p>Senator LUDLAM: It might do, if one of your portfolio agencies is tendering for all of this work.</p> <p>Senator Fifield: But I think Mr Fahour has said that these are conversations that date back some time. In terms of what government may or may not do in relation to payment schemes in the Health or Social Services portfolios is a matter for the Health or Social Services portfolios. If there is a particular type of architecture or alternative mechanism of payment that they are looking at—I am not aware of any, but I would not necessarily be aware because that is not my portfolio area—those questions need to go to them. Mr Fahour can only really answer questions to the extent that Australia Post has had an interest in providing additional services through its outlets.</p> <p>Senator LUDLAM: Can you double check for us, Mr Fahour, whether anybody within your</p>	Page 40-41

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				organisation has been engaged in conversations more recently than the last six months or so. Mr Fahour: We will take that on notice.	
28.	Australia Post	Urquhart	Mail processing centre - Dandenong	<p>Senator URQUHART: I want to follow up on this. I understand there is a new mail processing centre for Victoria in central Melbourne. Is that correct?</p> <p>Mr Fahour: It has been around for a long time. It is out in Dandenong.</p> <p>Senator URQUHART: I am sorry, it is Dandenong, not central Melbourne. Is it correct that if you post a letter in Sale or one of the outlying areas, if you post it in Sale and the address for it to go to is in Sale, it goes in to Dandenong and then goes back out?</p> <p>Mr Fahour: No, that is not correct. There was some speculation about this a while ago. We did centralise, because there is not enough volume of mail to support a whole processing centre. As you can imagine, as you have been in manufacturing, you need a certain amount of throughput to run a machine and so forth. In some areas there was not enough to justify running all of those things. We came up with a really innovative solution. It felt silly, if you were living in a regional town and for whatever reason you wanted to post a letter to somebody in that same town, for it to go all the way to Melbourne and come back. That would not make economic sense. So we tend to stream out what we call 'local to local' and we will take the rest back to the Dandenong centre. That is the slightly long answer.</p> <p>Senator URQUHART: I understand that in terms of Melbourne. But if I use Tasmania as an example, if I post a letter in Smithton, it goes to Hobart and comes back, doesn't it? It is actually postmarked Hobart.</p> <p>Mr Fahour: I know Melbourne and Victoria really well, but I do not know the answer for Tasmania. I can take that on notice.</p> <p>Senator URQUHART: If that is correct, I would be interested in knowing whether or not there are other states where that happens. In light of the new mail delay system in rural areas—the two-tier system where people have to wait longer—does that mean they are going to have to wait even longer?</p> <p>Mr Fahour: I can answer the second part of your question.</p> <p>Senator URQUHART: I would be interested to know where that might occur in other areas, in other states; but also, if that does occur—if the example I am giving you of Smithton is correct—have you done a cost-benefit analysis of that?</p> <p>Mr Fahour: Categorically, yes. Everything that we do is about how we can do it more efficiently and more effectively. I want to clarify one thing: if it is a longer service, you do not have the extra days for that and on top of that the two-speed product you are referring to.</p>	Page 41

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				It is not additive. When we added the extra two days to deliver the mail for what we call the regular service, to give us the time, that incorporated whatever system we had, which is either that it goes into the main processing centre or not. I want to clarify that it is not additive—it is the same extra two days that we are asking for. I will check the other states.	
29.	Australia Post	Urquhart	Workers' Compensation	<ol style="list-style-type: none"> 1. How many workers' compensation claims were made in the 2014/15 financial year? 2. How many of these claims rejected at either the initial claim or internal reconsideration stage by Australia Post? 3. Of the claims that were initially rejected, how many employees progressed their claims to the Administrative Tribunal? 4. Of the claims that were initially rejected and then proceeded to the Tribunal, how many were upheld by the Tribunal? 	Written 19/2/2016
30.	Australia Post	Urquhart	Finance Department Staffing	<ol style="list-style-type: none"> 1. How many FTEs were in Australia Post's finance department in January 2010? 2. How many FTEs currently sit in Australia Post's finance department? 3. How many FTEs that were in Australia Post's finance department in January 2010 still remain in the Finance Department? 	Written 19/2/2016
31.	Australia Post	Urquhart	Mail Volumes	<ol style="list-style-type: none"> 1. Can you advise projected non-parcel mail volumes for 2017, 2018, 2019 and 2020 	Written 19/2/2016
32.	ABC	Urquhart	Employees – Non-ongoing	<p>Senator URQUHART: I echo the comments of the chair, Mr Scott, and I did notice a smile on your face when she said this was your last estimates. I want to take you to question on notice No. 172, to which you provided a response. Thank you for that. It was a breakdown of the number of employees in the different bands and groups. I am happy for you to take this on notice because I do not know that you can do it here, but I wonder if you can provide a breakdown of the number of those employees in those bands that are non-ongoing?</p> <p>Mr Scott: We can take that on notice.</p>	Page 42
33.	ABC	Back	ABC Act	<p>Senator BACK: Section 10(f) within the SBS Act 1991 says it is the duty of the board: to ensure that the SBS seeks to co-operate closely with the Australian Broadcasting Corporation to maximise the efficiency of the publicly funded sectors of Australian broadcasting ...</p> <p>Does your act have something similar?</p> <p>Mr Scott: I will need to check that. The main charter obligations and the obligations of the</p>	Page 44

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				board are found in section 6 and section 8 of the ABC Act and they do not cover that matter.	
34.	ABC	Williams	Stock reports	<p>Senator WILLIAMS: Please do. Where I live is a big selling centre. For example, they have a Tuesday sale every second week—so they will be selling cattle at nine o'clock next Tuesday and sheep at one o'clock. The next morning we want to hear the reports when we turn the radio on. We get a lot of bad news on the radio, but the stock reports these days are very good news—record prices and so on. Why don't you survey your listeners? On Wednesday mornings on 2NZ, our local radio station, there is Brian Baldwin giving a report. I know a lot of people listen to the sales information and so on. This is their livelihoods, especially in a place like New England that is basically grazing country. Up at Walcha, Glen Innes, Armidale and the high country, there is no wheat growing there, just oats for a winter crop for the sheep. It is not as though it is farming country like Moree and down on the plains. I know people are really missing it. Can you do a survey of your listeners?</p> <p>Mr Scott: Yes, we will look into it. We have had some correspondence and we have said we will look into it. I think one of the things you are pointing to is whether or not there is a one-size-fits-all approach for the whole country in this regard. That is what I think they were looking at. But where there are sales of scale and significance, we would want to be reporting them. But let me get some advice on that and come back to you on notice.</p> <p>Senator WILLIAMS: Take the sheep sale next Tuesday back home. We hear about it on <i>Country Hour</i>, but that is 24 hours later. I did speak to Ms Reynolds about this, and she said it is news that is 16 or 18 hours old, but it is the first opportunity graziers have to hear that news, not to mention the other people involved—the butchers and so on who rely on buying the livestock. Have you had any complaints from the MLA on it?</p> <p>Mr Scott: A member of parliament wrote to me about it last week. That is all I have seen, but I have not checked with Audience and Consumer Affairs. I know that is the one issue we have had audience feedback on out of the changes we made last year. Let me look into it. I will write back to you on it. If you put a question on notice of course we will respond to it.</p> <p>Senator WILLIAMS: I appreciate that—and please seek feedback from your listeners. I think that would be a very good idea.</p>	Page 46
35.	ABC	McKenzie		Senator McKENZIE: In terms of audience and consumer affairs, on notice, can you provide to this committee any feedback that you have had around the cutting of the livestock reports.	Page 47

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				Mr Scott: Sure.	
36.	ABC	McKenzie		<p>Senator McKENZIE: But in terms of where the proportion of the spend goes, isn't it true to say that the ABC chooses to invest in products that rate highly?</p> <p>Mr Scott: No. The most expensive national network that we run—much more expensive than any of the others—is Radio National. Radio National does not and will not win the ratings. We did a production with Opera Australia where we ran opera on ABC television for four nights in a row—a new Australian opera format; a very expensive production—and we knew that that would never win the ratings. I can give you countless examples of where we spend on programing that will never win the ratings. They are a priority for us.</p> <p>Senator McKENZIE: As a proportion of the spend, that is not actually—</p> <p>Mr Scott: I am happy to provide you with lots of details.</p> <p>Senator McKENZIE: That is fine; you can spin it that.</p>	Page 49-50
37.	ABC	Back	Cutting of live stock reports	<p>Senator BACK: Mr Scott, you may recall my writing to you on 19 November—</p> <p>Mr Scott: Yes.</p> <p>Senator BACK: in which I complained to you about the bias of an ABC 7.30 program in relation to the Economics Committee hearing in Sydney the day before. You very kindly wrote back to me on 20 November to say that you had referred the matter. We met on 30 November at the delayed Senate estimates inquiry. I have not yet heard back from you, and I am just wondering if—</p> <p>Mr Scott: Senator, I have advice that we responded to you on 11 December. So I will look to get a copy of that to you.</p> <p>Senator BACK: Yes, that would be appreciated, thank you. If I have missed it—</p> <p>Mr Scott: That is my advice, but I will follow that up.</p> <p>Senator BACK: Thank you very much.</p>	Page 50
38.	ABC	Dastyari	Complaints and review processes	<p>Mr Scott: There have been some processes underway internally. They are now complete. And I am advised that I am not in a position to speak about those matters.</p> <p>Senator DASTYARI: On the basis of what?</p> <p>Mr Scott: Legal advice.</p> <p>Senator DASTYARI: But this is Senate estimates: none of this will be pending anything—</p> <p>Mr Scott: There are laws that apply on complaints and review processes internally, and I am not going to speak on them further.</p> <p>Senator DASTYARI: I am not quite sure what the basis for immunity is here. What is the</p>	Page 55

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				<p>public interest immunity test?</p> <p>Mr Scott: I will have to take that on notice. I am telling you what I have been legally advised to tell you, and there is nothing more I can say on that matter.</p> <p>Senator DASTYARI: I just want to put where we are right now—</p> <p>Mr Scott: There are provisions that safeguard people who make complaints, and I respect those provisions.</p> <p>Senator DASTYARI: But this is Senate estimates. You cannot come and say 'public interest immunity' and not say what the public interest immunity is and say, 'We'll just get back to you on what the immunity is.'</p> <p>CHAIR: Senator Dastyari, Mr Scott is within his rights to take that on notice and consult further before he comes back with the answer to your question.</p> <p>...</p> <p>CHAIR: Just to confirm, Mr Scott, you are taking the question on notice so you can further consider any issues of public interest immunity before you come back with a response to the question?</p> <p>Mr Scott: That is correct.</p> <p>Senator DASTYARI: But you are not claiming public interest immunity?</p> <p>Mr Scott: No, I am going to take the question on notice.</p> <p>Senator DASTYARI: That is the difference. I have a bit more on this.</p> <p>CHAIR: No, I will come back to you, Senator Dastyari, thank you.</p>	
39.	ABC	Ludlam	Australia's copper network – fit for purpose article	<p>Senator LUDLAM: Now I think we are getting close. In your view, why was that second piece, 'NBN alternative: Is Australia's copper network fit for purpose?' withheld? Mr Ross is of the view, on the basis of the evidence that he spent a fair bit of time going over, that it is not. He goes through material that came to one of the Senate standing committees. It was a fair bit of research. Why was that piece held up from publication—</p> <p>Mr Scott: I would have to check. I do not have advice on that.</p> <p>Senator LUDLAM: That is what this whole question hinges on. It is that piece that was ready to run in May—</p> <p>Mr Scott: I can take that on notice. I am sorry, I do not have the detail on that chronology.</p> <p>Senator LUDLAM: You are aware of the article that I am referring to?</p> <p>Mr Scott: Yes, I have seen that article.</p> <p>Senator LUDLAM: It is the one that is referred to in the tape recording—not the first one</p>	Page 58

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				<p>that caused <i>Media Watch</i> and <i>The Australian</i> and the News Corp press to go on one of their character assassination ventures. It is the one that is being schooled on in this recorded conversation in May. That piece was held up for six months; it was not published until about a fortnight after the election.</p> <p>Mr Scott: I will come back to you on that, Senator.</p> <p>Senator LUDLAM: I would appreciate that.</p>	
40.	ABC	McKenzie	Staff employed in local radio – outside capital cities	<p>Senator McKENZIE: Could the ABC please provide me on notice, unless you have the figures here,—and I would love to have the figures—over the last decade the trend of staff employed in local radio outside of capital cities, the proportion of your overall budget spent on local radio service provision outside of capital cities and the minutes of local content aired by local radio outside of capital cities? I asked this question on notice and it was just under three per cent of your total operating budget that was set aside for the provision of local radio services outside of capital cities, which I would argue is not enough, so I would to, as you say, flesh that out over time.</p> <p>Mr Scott: You are excluding transmission, clearly, in that?</p> <p>Senator McKENZIE: Yes.</p> <p>Mr Scott: You do not think transmission is a cost of a rural service?</p> <p>Senator McKENZIE: I base my questions on the answer to the question on notice, so if I could get the trend over the last 10 years, that would be fabulous, because it is very hard to find that data publicly. Mr Scott, I would like your opinions on transmission costs and transmission service arrangements. Does the ABC have a transmission service arrangement with Regional Broadcasting Australia Holdings?</p> <p>Mr Pendleton: Who were you referring to?</p> <p>Senator McKENZIE: Regional Broadcasting Australia Holdings?</p> <p>Mr Pendleton: No.</p>	Page 63
41.	ABC	McKenzie	Regiona[n]l broadcasters and the ABC	<p>Senator McKENZIE: Do you understand that there are concerns amongst regional broadcasters, given that it almost looks like the ABC is getting a free ride into these communities?</p> <p>Mr Pendleton: We are concerned as well, given that these black spots should have been VAST infills, in which case all the broadcasters would have received the same coverage within these areas. With the agreement to allow RBAH to put re-transmitters into these locations, so long as we are all in the same location we do not disagree with it.</p> <p>Senator McKENZIE: On notice, that \$1.2 million request by RBAH, could you let us know</p>	Page 63

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				<p>what discussions have been had within the organisation about whether you are going to pay for that?</p> <p>Mr Pendleton: We have written to the department about it, Senator.</p>	
42.	ABC	McKenzie	1996-97 Annual Report - Local content increases	<p>Senator McKENZIE: Thank you. Finally—and not a Dastyari 'finally'—the 1996-97 annual report saw rural and regional Australia as a significant priority of the ABC. It had a budget of \$600 million and a significantly greater service provision to rural and regional Australia at the time, I would argue, than now. We talked about simplistic approaches to budgeting. I would argue that in a constrained fiscal environment such as we are in at the moment, both you as an organisation and we as a nation, that the simplistic view would be to just throw money at something rather than actually choosing to target the very precious resources of the taxpayers. Wouldn't you argue that, since 1996 to now, that is 10 years, the huge explosion of technology, the changing in processes and human capacity, indeed, means that we can find those efficiencies within the organisation?</p> <p>Mr Scott: Of course we have.</p> <p>Senator McKENZIE: That is the non-simplistic reaction.</p> <p>...</p> <p>Mr Scott: Of course we have, Senator. I would say to you that, if you go back to 1996, two very significant funding cuts have happened since then. The volume of content that the ABC is producing to rural and regional Australia has vastly increased. ABC News 24—</p> <p>Senator McKENZIE: Could you, on notice, provide the minutes increasing the local content?</p>	Page 63-64
43.	ABC	Ludlam	Reduction in content budget for ABC TV	<p>Senator LUDLAM: I wish you well in whatever comes next. I have a couple of questions that follow up on some work that Senator Milne did three or four years ago. It is around comparing the 2012-13 financial year figures with those for 2013-14 and then 2014-15. I am looking for whether or not there has been a continued reduction in the content budget for ABC TV; and, if so, what the amounts are for each year. You might want to take that on notice.</p> <p>Mr Scott: We will take that on notice.</p> <p>Senator LUDLAM: If you can speak to trend, I would appreciate that.</p> <p>Mr Scott: Yes, we will take that on notice.</p> <p>Senator LUDLAM: Can you at least give us some comments on trend?</p>	Page 64-65

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				<p>Mr Scott: Well, yes, we did pull some money out of television last year, on the back of the budget cuts, because we needed to invest more in digital. I think, if you take the long view of television, certainly, we put more money into drama and, certainly, we put more money into children's television; but, in the last few years, there has been some consolidation.</p> <p>Senator LUDLAM: Okay. I guess I was not looking at the long-run trend—more just since the 2012-13 financial year, which was what Senator Milne asked about previously. Have there been specific reductions since then in the budgets for drama, children's programming or documentaries?</p> <p>Mr Scott: Yes. We can give you the breakdown on notice.</p>	
44.	ABC	Ludlam	Australian programming - financial/hours breakdown	<p>Senator LUDLAM: All right. My final question, which I think probably should go on notice as well, is whether, for each of the financial years from 2010-11 to 2015-16 forecast, a breakdown can be provided of expenditure incurred and hours produced of commissioned, produced and broadcast Australian programming? So there are three separate categories.</p> <p>Mr Scott: Yes. We will get that detail for you on notice.</p> <p>Senator LUDLAM: I think you provided some of the earlier stuff to us before. But, if we can get that six-year series, that would be greatly appreciated. Thanks again for your time.</p> <p>Mr Scott: Okay.</p>	Page 65
45.	ABC	Williams	Decision to drop Livestock Market Reports from Regional Breakfast programmes	<ol style="list-style-type: none"> 1. Will ABC Regional conduct a survey of its listeners to determine if the breakfast livestock market reports should be reinstated? 2. Independent of any survey, is the ABC reconsidering its decision to no longer broadcast Livestock Market Reports in Regional Breakfast programmes? 	Written 11/02/2016
46.	ABC	McKenzie	Anti-siphoning Laws	<ol style="list-style-type: none"> 1. Would changes to anti-siphoning laws for sport mean changes for the types of sports the ABC currently chooses to air? Have there been any discussions in ABC management around this space? 	Written 19/2/2016
47.	ABC	Abetz	ABC Regional division	<ol style="list-style-type: none"> 1. Is the ABC establishing a regional division (hereinafter called 'the division')? 2. Is the division to be known as ABC Regional? <ol style="list-style-type: none"> a) If not, what will be the division's name? 3. How much funding will the division receive? 	Written 12/2/2016

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				4. From which part or parts of the ABC budget will this funding be sourced? 5. Will the establishment of this division require any redundancies? a) If so, how many? 6. From where will the money be sourced to pay for the redundancies? 7. Will the money come from sources other than the division's allocation? 8. How much are the redundancies or if not known, (stating which) anticipated to cost? 9. What guarantees are there for the future quarantining of the division's income source?	
48.	ABC	Abetz	Presence outside capital cities	1. In how many places (please provide a list) does the ABC have a physical presence outside of capital cities?	Written 12/2/2016
49.	ABC	Abetz	ABC workforce numbers	1. What is the total number in the ABC workforce? 2. How many of these are located in capital cities (please specify each capital city's numbers)? 3. What percentage of the ABC workforce is capital city based?	Written 12/2/2016
50.	ABC	Abetz	Regional Australia population	1. According to the ABC, what percentage of the Australian population lives in regional Australia?	Written 12/2/2016
51.	ABC	Abetz	Regional radio stations - streaming	1. Is the ABC committed to streaming of its regional radio stations? 2. Are all regional radio stations streamed? a) If not, how many regional radio stations are currently being streamed? 3. Is there a plan/timetable to stream any more regional radio stations not currently being streamed? a) If so, what is the plan advising the station and anticipated date? 4. From where will the funding for the extra streaming be sourced?	Written 12/2/2016

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52.	ABC	Abetz	ABC News division funding	<p>1. Did the ABC news division received \$20 million in tied funding in two separate allocations in about 2013.</p> <ul style="list-style-type: none"> a) In which areas of the ABC were these monies expended stating how much in each area? b) Was any of the funding employed on the ‘Fact Check’ unit? c) If so, how much? d) How many people does the Fact Check unit employ? e) Was the \$20 million referred to above, a one-off payment? f) When will the funds from that one-off payment be fully expended. g) If already fully expended, please state when they were so fully expended. h) From the \$20 million, how many extra staff were employed? i) Please state the location of each of the extra staff so employed. j) How is the ABC responding or how will the ABC respond to the ‘news initiative’ monies being fully expended? k) Will this require programming cuts? l) If so, please state which ones m) If it will require programming cuts, please also advise the staff number cuts stating their location by city or town. n) Out of the \$20 million referred to above, how much was spent in the capital cities and how much was spent in regional Australia delineating the two? 	Written 12/2/2016

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53.	ABC	Abetz	ABC employees – Content makers	<p>1. Is it correct that the ABC employs 3,509 content makers?</p> <p>a) If not, how many are so employed?</p> <p>b) How many of those are based in Ultimo?</p> <p>c) How many of these are based in –</p> <ul style="list-style-type: none"> (i) Sydney (ii) Melbourne (iii) Canberra (iv) Adelaide (v) Hobart (vi) Perth (vii) Darwin (viii) Brisbane? 	Written 12/2/2016
54.	ABC	Abetz	Heads apologies in relation to child abuse	<p>1. In recent times we have had the heads of various institutions rightfully apologise for their inaction and views expressed by predecessors in relation to child abuse.</p> <p>a) Is the ABC considering a similar apology for the views expressed by its former Chairman (Richard Downing) who expressed views as Chairman and whilst Chairman of the ABC, to wit ‘in general men will sleep with young boys and that’s the sort of thing the community ought to know about’? and;</p> <p>b) For its 14th July, 1975 program called Lateline in which Richard Neville presented a program on pederasty where three adult men spoke in favour of pederasty and no one against it.</p>	Written 12/2/2016
55.	ABC	Abetz	Private/Independent production companies	<p>1. Which private/independent production companies have been engaged by the ABC in the past three years.</p> <p>a) At what cost, stating the name of the company and the location of their operations?</p> <p>b) What is the ABC’s policy, if any, in engaging regionally based production companies?</p>	Written 12/2/2016

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56.	ABC	Abetz	ABC's Editorial Review	<p>1. Reference is made to the ABC's Editorial Review no. 6 Content conduct and panel composition of Q&A program (February-June, 2015).</p> <p>a) How much did this review cost in total?</p> <p>b) How much was Ray Martin paid?</p> <p>c) How much was Shaun Brown paid?</p> <p>d) Were secretarial and research services provided to Messrs Martin and Brown?</p> <p style="padding-left: 20px;">(i) If so, by whom? and</p> <p style="padding-left: 20px;">(ii) At what cost?</p> <p>e) Why was the review commissioned?</p> <p>f) When was it commissioned?</p> <p>g) By whom was the review commissioned?</p> <p>h) Has QandA been transferred for oversight to a new section of the ABC?</p> <p>i) In what area was QandA originally placed?</p> <p>j) Was accuracy, fairness and balance considerations in the written guidelines for that particular area?</p> <p>k) Given Mr Martin's comments as reported in the Fairfax media (Sydney Morning Herald on the 7th July, 2015) about the ABC and its programming, did the ABC consider it appropriate to seek an alternate reviewer?</p> <p>l) Given the views expressed, how could anyone be assured of impartiality?</p>	Written 12/2/2016
57.	ABC	Abetz	Asylum seeker – recent broadcast	<p>1. Reference is made to the recent broadcasting of an allegation that a five year old asylum seeker at Nauru had been raped.</p> <p>a) On how many radio and TV stations stating which and how often was this false report</p>	Written 12/2/2016

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				<p>broadcast by the ABC?</p> <p>b) Who was responsible for allowing this false broadcast to go to air?</p> <p>c) What was the source of this false information?</p> <p>d) Which person or persons undertook the research, if any, to verify the source of this allegation?</p> <p>e) What disciplinary or other action has been taken in relation to those people that so neglected their duty that allowed this false report to go to air? Please detail.</p> <p>f) On how many occasions has the ABC broadcast an apology and correction for airing the false allegation? (Please specify all stations and news bulletins).</p> <p>g) Please provide the wording of any such apology.</p> <p>h) Please provide the wording of the false new stories.</p>	
58.	ABC	Abetz	Additional Question – QoN 154 SBE	1. Is it acknowledged that the answer to Question No. 154 does not provide an exhaustive list? If so, on what basis were the interviews referred to selected?	Written 12/2/2016
59.	ABC	Abetz	Additional questions – QoN 156 SBE	<p>1. Question No. 156 specifically asked ‘by whom the personal campaign is being run ...’</p> <p>a) Apart from the one example are there any other specific examples?</p> <p>b) Please list the name of the other ‘pro-Israeli publications’ referred to in the answer.</p> <p>c) Please list specific examples as requested in relation to the assertions made in the last paragraph of the answer.</p>	Written 12/2/2016
60.	ABC	Abetz	US House of Representatives Committee on Foreign Affairs	<p>1. Reference is made to the Answer in Question No. 157.</p> <p>a) Why was the unanimous resolution of the US House of Representatives Committee on Foreign Affairs on 22nd October, 2015 not reported by the ABC?</p>	Written 12/2/2016

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				b) At what times of the day was the Radio News broadcast?	
61.	ABC	Abetz	Polish General Election - broadcast	Given there are well over 160,000 Australians with Polish ancestry, why was the result of the Polish General election not deemed worthy of coverage on the more popular radio and TV stations run by the ABC?	Written 12/2/2016
62.	Australia Council	Ludlam	Australia Council – formal response	<p>Senator LUDLAM: Senator Bilyk and I spent about six or eight months traipsing around the country last year as part of a Senate inquiry that was called fairly shortly after the budget cuts. Does the Australia Council have a formal response to the report that we handed down late last year?</p> <p>Mr Grybowski: No.</p> <p>Senator LUDLAM: May I invite you to make an informal response? It concerned the operations and funding base for the Australia Council rather intimately. If you want to put a view to us, I will give you that opportunity now.</p> <p>Mr Grybowski: A response to the whole report?</p> <p>Senator LUDLAM: Yes.</p> <p>Mr Grybowski: I am happy to take that on notice.</p> <p>Senator LUDLAM: That is fine—a response to the report or its recommendations. If you are happy to take that on notice, I would appreciate it.</p> <p>Mr Grybowski: I think, considering the time, that would be most appropriate.</p> <p>Senator LUDLAM: No, I could talk about this all day! But we can leave it there.</p>	Page 70
63.	Screen Australia	Bilyk	Screen Australia staffing	<p>Senator BILYK: Mr Mason, are you able to tell me what the number of full-time-equivalent positions in Screen Australia was on 30 June 2015?</p> <p>Mr G Mason: I believe it was 102.</p> <p>Senator BILYK: I am going to test your memory here—30 June 2014?</p> <p>Mr G Mason: I know we laid off 13 staff in that year, so I would assume, therefore, that it would have been 114 or 115. I can give you the exact number on notice. I will get that to you.</p> <p>Senator BILYK: That would be good. If you could also give me the number for 7 September 2013, that would be helpful. You might need to take that on notice.</p> <p>Mr G Mason: What I do have, if it helps you, is that on 30 June 2015 we had a headcount of 100, and full-time-equivalent was 95.17. As at December that year, 2015, it had reduced to a headcount of 98 and full-time-equivalent of 93.83. It is worth noting that, when we</p>	Page 70

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				<p>commenced in July 2008, we had a headcount of 189. Senator BILYK: How many do you have today? Mr G Mason: We are at 98. Senator BILYK: You are still at 98 today? Mr G Mason: Correct.</p>	
64.	Screen Australia	Ludlam	Disney and Fox – relative benefits	<p>Senator LUDLAM: I am just asking whether you have assessed the relative benefits? Senator Fifield: are employed. There has been work done in terms of the number of jobs and the economic benefit that flow from these sorts of projects. Senator LUDLAM: Senator Fifield, could you, maybe without tying the committee up too much, point us to some of that work that you have— Senator Fifield: I do not have it to hand. Senator LUDLAM: I am saying: if you could take on notice—what I am actually after is any work that has been done on the relative benefits of pushing nearly \$50 million across to these big American corporations as opposed to directly investing that money in the Australian film industry. You cut \$10 million out of Screen Australia over four years and handed more than four times that amount of money across to Fox and Disney. Has any cost-benefit analysis of those two very different strategies been done? Senator Fifield: I dispute that it is an either-or proposition and that these grants do not actually benefit the Australian film industry. Senator LUDLAM: After the relative benefits. I am happy for it not to be either/or. If you had stopped cutting Screen Australia's budget, I probably would not come in here quite so stridently, but that is precisely what you have been doing. I am after the relative benefits— Senator Fifield: Senator, we will take on notice any relevant work about the benefit of these sorts of grants.</p>	Page 73-74
65.	Screen Australia	Ludlam	Company Incentives	<p>Senator LUDLAM: How do you assess, firstly, whether these companies would choose not to have located part of their production in Australia if you had not offered this incentive? And secondly: how do you evaluate whether you could not have got those benefits, or greater benefits, from investing directly in screen culture in Australia rather than these inducements? Ms O'Loughlin: On the first point, the ministry keeps a very close eye on the incentives that are being offered by other countries. Our incentives are actually low by international</p>	Page 74

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				<p>standards, and, in most cases, our intelligence in the sector will tell us who else is bidding for these investments. So we usually know who is after them and what they are offering.</p> <p>Senator LUDLAM: So we are in an arms race with other countries?</p> <p>Ms O’Loughlin: Not an arms race.</p> <p>Senator LUDLAM: It is very clever of these companies, is it not, to set us against other countries.</p> <p>Ms O’Loughlin: That is their business model, but they bring huge productions into the country. In terms of the second question, I am not aware that we have done a huge amount of research in that area, but I would just note, for the \$50 million that the government has supported for these two films, there is an outcome of \$300 million worth of investment in the Australian film industry and Australian economy.</p> <p>Senator LUDLAM: I think that was something that you mentioned before. Can you provide us with some of the workings of the model that allowed you to arrive at that figure?</p> <p>Ms O’Loughlin: I am not sure. We can take that on notice for you, Senator.</p> <p>Senator LUDLAM: I would be keen to know. It sounds as though there has been no benchmarking against how that money could otherwise have been spent, but it would be good to know at least how you worked the \$300 million figure out, or whatever your multiple was—I think it was 6:1 or something.</p>	
66.	Screen Australia	Bilyk	Screen Australia – Budget cuts	<ol style="list-style-type: none"> 1. How would you assess the cumulative impact on the Screen Australia of budget cuts over two budgets and the 2015 MYEFO? Can you provide me with a net figure for those cuts? 2. What advice have you provided to the Minister or Ministry about the effects of the MYEFO cuts on your programs and services, either before or after the MYEFO announcement? What actions have you taken to implement these funding cuts? 3. In addition to the benefits of the tax offset already in place for foreign productions under the Location Offset, how much additional funding did the Commonwealth Government provide to 20th Century Fox and to Disney’s Marvel Studios last year to lure two productions to Australia: Aliens: Covenant and Thor: Ragnarok? 4. While there are benefits of these huge Hollywood productions to the Australian economy, are you aware of the great anger in the local film and television production 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>industry arising from the fact that while this Government has been giving tens of millions of dollars to huge Hollywood studios to subsidise their productions it has at the same time been brutally slashing funding that is vital to the survival of the local production industry, an industry that is focussed on telling uniquely Australian stories?</p> <p>5. Noting the further cut of \$3.6m over 4 years to Screen Australia's Budget in the 2015 Budget, on top of some \$25m last year, what is the effect on Screen Australia's production investment programs and outreach programs? Where have those funding cuts have had to be made, across the range of Screen Australia's activities?</p> <p>6. What is the state of Australia's film industry, compared to the past five years in terms of feature film production, revenues, employment?</p>	
67.	Museum of Australian Democracy	Gallagher	Efficiency dividend	<p>Senator GALLAGHER: In terms of the cuts, you said, 'Yes, advice was provided to government around what this would mean'. Was that post the MYEFO being released or before that decision was taken?</p> <p>Ms Karp: It was around that time. I do not specifically recall.</p> <p>Senator GALLAGHER: You cannot recall whether it was published in the papers—that is, you are getting a cut, or you might be getting this cut and what does it mean?</p> <p>Senator Fifield: There are a range of discussions which occur between the department and agencies in the context of budgets and MYEFOs. What the nature of those discussions are and what they cover are not things that are usually gone into in Senate estimates.</p> <p>Senator GALLAGHER: Okay; if you do not want to answer that, it is fine. I am just trying to get an understanding of whether the government, when taking this decision, actually understood the implications of a decision like this and what the results of that efficiency dividend would be. In the past, cultural institutions have either been exempted or received a smaller efficiency dividend requirement because of the very nature of the work that they do and the organisations they are.</p> <p>Senator Fifield: Just a point of clarification: I do not think institutions were exempted under the former government in relation to efficiency dividends.</p> <p>Senator GALLAGHER: I think they were from some rounds; they certainly were received less of an efficiency dividend than others.</p> <p>Senator Fifield: We will take that on notice and check, but my point is—</p> <p>Senator GALLAGHER: I am sure you will; it is not the subject of this. I am just trying</p>	Page 77-78

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				to— Senator Fifield: efficiency dividends are not something that is unique to this government.	
68.	Program 2.1	Bilyk	Decision minute	<p>Senator BILYK: Did you receive any written briefs about the \$8 million?</p> <p>Senator Fifield: My discussions with the department and with the Australia Council were significant. Yes, obviously, there would have been a range of different briefing materials provided to me, but what I find the most helpful and determinative are the actual discussions that I have with people like Mr Grybowski and Ms Bassar, as well as those in the sector.</p> <p>Senator BILYK: How was the decision recorded?</p> <p>Senator Fifield: There would have been a decision minute prepared for me which I would have signed to give effect to that which I had determined.</p> <p>Senator BILYK: Are we able to see that document, Minister?</p> <p>Senator Fifield: We will take that on notice. In the ordinary course of events, I do not think we necessarily provide advice to government to the committee, but I am happy to take that on notice.</p>	Page 91
69.	Program 2.1	Bilyk	Application numbers from national cultural or state institutions	<p>Senator BILYK: Well, just give me hard numbers, and don't mix hard numbers and percentages.</p> <p>Ms Bassar: Okay: 104 of the 127 applications were from small to medium organisations. Of the 127 applications, 29 were to the partnerships and collaboration stream; 38 were to the international and cultural diplomacy stream; and 59 were to the innovation and participation stream. Do you want some breakdown of art form representation?</p> <p>Senator BILYK: Yes.</p> <p>Ms Bassar: The art form representation was as follows: art support or development, 46 applications; circus, four applications; community arts, 29 applications; craft, eight applications; cross-art-form, 39 applications; cultural heritage, 30 applications; dance and physical theatre, 29 applications; design, 11 applications; digital arts, 20 applications; literature, 13 applications; music, 41 applications; opera and musical, six applications; screen based art, 11 applications; theatre, 55 applications; and visual arts, 35 applications.</p> <p>Senator BILYK: Did you receive any from the national cultural institutions or state institutions, such as museums and art galleries?</p> <p>Ms Bassar: Yes, we did.</p> <p>Senator BILYK: Can you tell me how many?</p>	Page 92-93

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				<p>Ms Bassar: I would need to take that on notice.</p> <p>Senator BILYK: Thank you. What have been the administrative costs of the program to date? How much has been spent on assessors' fees?</p> <p>Ms Bassar: I would need to take on notice how much has been spent.</p>	
70.	Program 2.1	Bilyk	Gallery Grants – application	<p>Senator BILYK: Thanks for that. I am just aware of the time. I do have some more on MYEFO, and I also have some on the Australian World Orchestra grant, but I might put them on notice. I do, however, want to have a look at the Suzanne O'Connell Gallery, the Oceanographic Museum of Monaco grant money of \$485,450 that was received. From the outset I will say that I am in no way being critical of the artwork, am making no judgement about the artwork involved. I am strictly interested in the process and procedures involved behind that. Are you able to tell me when the application was received by the Ministry?</p> <p>Ms Bassar: I do not have that detail with me. I would need to take that on notice.</p> <p>Senator BILYK: Are you able to tell me anything about the business case for the project?</p> <p>Ms Bassar: Again, each application has to provide a full business case, and that application, as with all the applications, was assessed by two external assessors and an internal assessor. So, again, I would have to take the details of that on notice.</p> <p>Senator BILYK: Yes, if you could, thank you. Are you able to tell me how much was requested? I know how much they received, but how much was requested?</p> <p>Ms Bassar: Again, I would need to take that on notice.</p> <p>Senator BILYK: Are you able to tell me how much money was already committed or spent by the Suzanne O'Connell Gallery?</p> <p>Ms Bassar: Again, it was a partnership application, so there were a number of parties who provided a partnership, and I will need to take on notice to get those details.</p> <p>Senator BILYK: Now, we know the grant was announced on 2 February. Is that correct?</p> <p>Ms Bassar: Yes.</p> <p>Senator BILYK: When was the Suzanne O'Connell Gallery informed that it was successful?</p> <p>Ms Bassar: I would need to take that on notice as well.</p> <p>Senator BILYK: Would the project have proceeded if the Ministry had not provided the grant of \$485,450?</p> <p>Ms Bassar: I will take all those questions on notice in terms of the details of that.</p>	Page 93

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71.	Program 2.1	Bilyk	Girringun arts Organisation – project patnership	<p>Senator BILYK: Are you able to tell me what representations were made—are you telling me you do not have anything here about the Suzanne O'Connell—</p> <p>Ms Bassar: Yes, I do, but this project is in partnership with the Girringun arts organisation. The project will be supporting 50 participating artists, who are largely Indigenous, to develop an exhibition of Australian and Aboriginal and Torres Strait Islander artists' works that will be taken to Monaco. There will be six visual arts installations made up of 47 individual new works, dance performances, exhibitions, support materials. This has been developed in collaboration with small to medium arts organisations, including Indigenous arts centres of North Queensland and the Torres Strait Islands.</p> <p>Senator BILYK: Is that just the information that is on the website there?</p> <p>Ms Bassar: I am not sure of the details of what is on the website.</p> <p>Senator BILYK: Well, where did you get that information from, then?</p> <p>Ms Bassar: That is information about the project that I have with me.</p> <p>Senator BILYK: All that you have with you?</p> <p>Ms Bassar: Yes.</p> <p>Ms O'Loughlin: Senator, we do not have those details with us. I think it is fair to say, though, that it is the type of activity that the catalyst program was really designed to fund—something that had partnerships involved in it. So, to answer your question around whether it would have happened without Commonwealth money: probably not, because those partners needed another partner to make it work for them. It is also a large-scale international project, which would not necessarily proceed—</p> <p>Senator BILYK: I understand that.</p> <p>Ms O'Loughlin: So, it has a lot of advantages to it that we considered. But we are happy to take the details of that on notice and give you—</p>	Page 93-94
72.	Program 2.1	Bilyk	Suzanne O'Connell Gallery	<p>Senator BILYK: I just have a few more questions I might ask you, but you will probably have to take them on notice. What representations were made on behalf of the Suzanne O'Connell Gallery or in support of the project by Mr Tony Abbott?</p> <p>Ms Bassar: There were no representations by Mr Abbott.</p> <p>Senator BILYK: Who assessed the project?</p> <p>Ms Bassar: We are not disclosing who assessed the individual projects. We will at the end of every calendar year provide an overall list of the independent assessors that we have used throughout the year.</p>	Page 94

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				<p>Senator BILYK: Okay, but can you give the breakdown like you did before—whether it was two members from outside and one internal?</p> <p>Ms Basser: It was the same—it was two independent external assessors, drawn from the register, and one internal assessor.</p> <p>Senator BILYK: And how was the figure of 500,000 visitors to the exhibition arrived at?</p> <p>Ms Basser: Again, I would need to go back to the business case for the details of the application.</p> <p>Senator BILYK: And while you are doing that you might tell me what the money will actually be spent on—the total cost of the project. And has all the money been raised? Also, I am interested in finding out more about the public programs at the Oceanographic Museum of Monaco—what they are specifically and what the funds will be spent on and how much of the money will be spent on those public programs. I am also interested in how, to quote the minister's media release, the project will 'strengthen Australia's reputation as a sophisticated and artistic nation and forge new relationships with French cultural institutions'—specifically, which of the French cultural institutions? I am also interested in the fact that \$485,450 would actually have funded two organisations for a year. I just find it astounding that one organisation could get—</p> <p>Ms Basser: But it is going to 51 individual artists.</p>	
73.	Program 2.1	Bilyk	Ministry MYEFO	<ol style="list-style-type: none"> 1. How much funding was cut from the Ministry in MYEFO? Which programs will have to be discontinued or reduced? Please provide the details for each. 2. By how much will funding for each National Cultural Institution be reduced? What advice has the Ministry received from each NCI about the reduction or cessation of services that will now be necessary? 3. What advice has the Ministry provided to the Minister about the effects of the MYEFO cuts on the programs and services of each National Cultural Institution? 	Written 19/2/2016
74.	Program 2.1	Bilyk	Ministerial Fund	<ol style="list-style-type: none"> 1. Assessors – Ms Basser told the Senate inquiry that, in November, there were over 300 people on the “independent register for assessors.” That seems a remarkably high number. <ol style="list-style-type: none"> (a) How many are on the register now? 	Written 19/2/2016

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				<p>(b) How many applications have been received to be assessors? (c) How many have been appointed? (d) How many rejected? (e) What have been the grounds for rejection?</p> <p>2. How many assessors have been called upon to conduct assessments? (a) How many have undertaken two or more assessments?</p> <p>3. In the assessment process, what has been the composition of the assessment panels? (a) How many have had one or more independent assessors? (b) How many have had Ministry officers? (c) How many have had DFAT officers?</p> <p>4. Priority regions – I note that on the website priority countries have been identified - China - Germany - India - Singapore</p> <p>5. These are apparently on the basis that cultural agreements have been signed with these countries. This seems to be a circular argument – the government has decided that these are priority countries, therefore they are priority countries. How was it decided that cultural agreements should be signed with these countries? (a) What advice did the Arts Ministry provide in relation to that decision?</p> <p>6. No priority regions within Australia have been identified. Ms Basser told the Senate Committee that the list of priority regions would be “Absolutely” available on the website. When will that be? (a) Speaking hypothetically, as a small arts organisation in Southern Tasmania, how would I know if I am in a priority region? (b) How would I know if I am totally wasting my time in applying, because Southern Tasmania is not a priority?</p>	

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				7. What mechanisms have been put in place to ensure that the ministerial fund and the Australia Council's grants processes are complementary and do not duplicate functions or overlook areas of need?	
75.	Program 2.1	Bilyk	Book Council	<p>Note that the Book Council will now not be established and the funds taken from the Australia Council</p> <p>(a) What advice did the Ministry provide to the Minister about the disestablishment of the Book Council?</p> <p>(b) How much was the funds taken from the Australia Council to establish the Book Council, and when? How much was expended on the Book Council? What has happened to the remaining funds?</p> <p>(c) When and how were the Chair and members of the Book Council informed their services were no longer required?</p>	Written 19/2/2016
76.	Program 2.1	Bilyk	Opera Review	<p>1. Note that submissions relating to the Discussion Paper have now closed.</p> <p>(a) How many submissions were received? From whom? Please provide a list of submitters.</p> <p>(b) When can we expect a final report of the Review panel?</p>	Written 19/2/2016
77.	Program 2.1	Bilyk	Shared services for National Cultural Institutions	1. At the last Estimates we were told that all questions relating to the shared services have to be now directed to another department, Attorney-General's. How can the Ministry continue to exercise its proper oversight role of the NCIs when it has no knowledge of their management programs, including finances, property, security, human resources?	Written 19/2/2016
78.	Program 2.1	Bilyk	Australian World Orchestra Grant	<p>1. I note the grant of \$2,420,000 to the Australian World Orchestra on 30 October 2015. This was in addition to two previous grants of \$600, 000 and \$550,000. What submission or justification was provided for this grant? By whom?</p> <p>(a) How was the sum of \$2.4m arrived at? Who made the decision?</p>	Written 19/2/2016

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79.	Program 2.1	Bilyk	AFTRS - Re-Appointment of Professor Julianne Schultz	<ol style="list-style-type: none"> 1. Has any previous Chair of the School Council accepted a second term for less than a three year appointment 2. What were the reasons why the current Chair was not offered a three year term in a manner similar to her predecessors over the 45 years of AFTRS existence 3. Is it proposed to make appointments to the other current vacancies on the School Council for similar twelve month terms 	Written 19/2/2016
80.	Program 2.1	Bilyk	Future of AFTRS as a stand alone Federally funded institution	<ol style="list-style-type: none"> 1. Has the Federal Government made a decision regarding the recommendation of the National Commission of Audit (2014): <i>“The Australian Film, Television and Radio School could be transferred to a university or vocational education institution with an option for the Arts Council to fund scholarships. This is consistent with the principle that the Commonwealth should withdraw from activities that are outside its areas of core responsibility and could be more efficiently and effectively undertaken by the private sector or another jurisdiction.”</i> 2. Has the Minister, his advisory staff or any Federal Government officials engaged in any discussions with the NSW State Government regarding the possible transfer of AFTRS or any of its activities to the NSW tertiary education sector 3. Has any member of AFTRS Council or staff engaged in any discussions with the NSW State Government regarding the possible transfer of AFTRS to the NSW tertiary education sector 4. Has the Minister or the Ministry received any request or proposal from the AFTRS Council with a view to initiating or responding to proposed discussions regarding its future as a Federal Government institution 5. Has the Minister or Ministry requested any proposal or submission from AFTRS Council or management regarding proposed activities over the next three to five years or longer. 	Written 19/2/2016
81.	Program 2.1	Bilyk	AFTRS relations with the film industry	<ol style="list-style-type: none"> 1. The AFTRS’s record in graduating students who become feature film directors has declined substantially over the past 13 years. What is the reason for this? 2. AFTRS has not graduated an Indigenous student who has directed a feature film since 2001. In what ways has the School changed its approach to supporting indigenous students through to graduation. 3. The AFTRS now graduates up to 250 students a year. Please supply statistics on the 	Written 19/2/2016

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				<p>number who found (a) permanent full time employment, (b) regular part-time employment, (c) some casual employment and (d) no employment in the film and associated industries over the last five years.</p> <p>4. If these figures in Q.11 are not available how does AFTRS judge that it is providing services and personnel needed to sustain the film and associated industries?</p>	
82.	Program 2.1	Bilyk	Legal/employment issues -AFTRS	<ol style="list-style-type: none"> 1. In the years from 2008 to 2015 how many former staff have taken legal action or lodged claims for compensation against AFTRS following their departure from the institution? 2. Was 'unfair dismissal' the common legal term associated with each of such claims? 3. How many cases were settled privately? 4. How many cases were the subject of court proceedings? 5. In how many cases was a settlement made which involved a payment by AFTRS to the individuals involved? 6. List all such payouts individually, and what was the total sum of any such payouts? What legal fees were incurred in relation to each case? 7. How much money was spent on recruiting replacements for people who left AFTRS in such circumstances? 	Written 19/2/2016
83.	<p>National Cultural Institutions</p> <ul style="list-style-type: none"> • Australian National Maritime Museum • Bundanon Trust • National Film and Sound Archive • National Gallery of 	Bilyk	Shared Services	<p>Ask each of them the following question:</p> <p>Shared services –</p> <ol style="list-style-type: none"> (a) What progress has been made? (b) What services are now provided centrally? (c) What services are proposed to be provided centrally in this year 2015-16, and 2016-17. What are the savings to your institution? (d) Are you required to make a contribution to the operation of the shared services facility? How much? 	Written 19/2/2016

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	Australia <ul style="list-style-type: none"> • National Library of Australia • National Museum of Australia • National Portrait Gallery • The Museum of Australian Democracy 				
84.	nbn co	Urquhart	QoNs lodgement	<p>Senator URQUHART: Mr Morrow, first of all I want to raise the issue of the timing of questions on notice from the last estimates. They were due on 4 December last year, but not received until this month. In particular, there was one that had a response—and I am talking about question No. 127—that refers to a status 'as at November 12'. But, again, the responses were not sent to the committee until about three months later, so that was four days ago. Can you advise what date this response was sent to the minister's office by nbn?</p> <p>Mr Morrow: Certainly. I believe the list of questions was finalised by the committee and sent us on 9 November. As I recall, the Hansard deadline was 14 December for response. Even earlier than that, by 4 December, we had basically given a response to 80 per cent of those questions. Roughly, by 4 or 5 December we had sent answers to 56 of 57 of the questions I received. The final one was sent late.</p> <p>Senator URQUHART: Minister, you might be able to respond as to why the questions were held up in your office. If they were sent by nbn co on 4 and 5 December—</p> <p>Senator Fifield: I would imagine they would then go via the department.</p> <p>Senator URQUHART: Can the department help us out?</p> <p>Senator Fifield: I cannot give you the time line for each set of questions for each agency across Communications and the Arts. That is not something I retain in my head.</p> <p>Senator URQUHART: Can the department advise us when they were sent to the minister's office?</p> <p>Mr Robinson: I do not have that information. I am aware the secretary this morning</p>	Page 99

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				<p>essentially indicated that we need to do better in the future on timing so that is our aim. Senator URQUHART: Are you able to provide those dates on notice? Mr Robinson: Yes, I will take it on notice. Senator URQUHART: Minister, can you provide what date you received them? Senator Fifield: We will take that on notice.</p>	
85.	nbn co	Urquhart	Preparatory work – fixed line roll-out on the west coast	<p>Senator URQUHART: In relation to those preparatory works that you talked about, in the same response to question 126 you indicated that preparatory works were undertaken in preparation for a fixed line rollout on the west coast, but you would not divulge the cost. You said that was commercial in confidence. Can you outline what work was undertaken towards a rollout that the government is now failing to deliver to the people of the west coast. What sort of work was done? Mr Morrow: It is a high-level recollection. If the senator would like more detail, I am happy to take it on notice to go back to the teams back at the company. I know you represent Tasmania very well, Senator, and have a great deal of concern for them. What I found when I asked the question was that, while it was intended to be a fixed line footprint area, as soon as they started to go into the design works to get a little bit more detail they realised that it did not have adequate facilities already extending out there. The cost of doing that was—</p>	Page 100
86.	nbn co	Urquhart	Queenstown	<p>Senator URQUHART: In the response to question 127, nbn co advised that Queenstown qualifies as being underserved. Could you advise how the government is prioritising Queenstown as per its promise for underserved areas? Mr Morrow: We look nationally first and see which underserved areas are there. As we roll out the buildout we want to make sure that, proportionately, we are doing more in the underserved areas than we are in the served areas. That has been a metric that we have held strong to—it has been a part of the planning process and it has been something that we have executed against. As far as the detailed specific for Tasmania, I do not have those. I do not think we included those in the last report, but we deal with it from a national level. I am happy to take on notice if the senator would like to find out what portion of the underserved areas are being rolled out. Senator URQUHART: I would certainly like some more information on that, because I do not understand why, if it is an underserved area, it is not a priority. Mr Morrow: It is. Again, on an aggregate level you can always take a granular level and</p>	Page 100-101

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				<p>say, 'This particular town or suburb has an underserved area within it—why isn't that a priority?' At the national level we are addressing exactly what the government mandate is, but when you get down into a micro level there is always going to be an area that does not feel like it is being prioritised, when at the national level it is. That is just the nature of the rollout—it had never been directed to us to put all underserved areas first and then come back and roll out to the areas that are well served already; it was always on a prioritised basis. Hence the proportionate focus on them.</p> <p>Senator URQUHART: If you can provide some more information, that would be useful.</p> <p>...</p>	
87.	nbn co	Urquhart	List of towns that will be serviced by satellite	<p>Senator URQUHART: In response to question on notice No. 91, nbn co declined to list the towns that will be served by satellite. We asked in that question for the towns that were going to be served by satellite and we asked for a list. I think your response was, 'Because of their typically small and dispersed nature it is likely to be extensive and you could not do it.' I would have thought that a simple database export would have dealt with that issue and I was disappointed not to be told that I would have to wait for the website, which is what you have said, to be upgraded, to learn this information. Notwithstanding that advice, that some towns may include both fixed-line and satellite internet in their footprint and that there may be some changes, can you name any town that is expected to rely solely on satellite internet that is larger than Queenstown?</p> <p>Mr Morrow: I do not have that information with me. Part of the problem is that until we have physical inspections of the entire country—</p> <p>...</p> <p>Senator URQUHART: But surely you know the towns that are getting satellite?</p> <p>Mr Morrow: The issue is that we may have a snapshot in time of what is going to receive satellite services today. This is predicated on some high-level desktop assumptions and some modelling in a computer system that we use. This is just a first-pass to give us an aggregate of what we think the total cost of nbn is going to be. As we get closer to the deployment some of these premises will end up, when we look in far more detail, being far more economical to put fibre to the node in. Or maybe copper is insufficient so we have to put fibre to the premises.</p> <p>Senator URQUHART: But as we are here today, are you saying that you cannot provide me with a list of the towns and regions that are going to get satellite?</p> <p>Mr Morrow: Let me take that back on notice. On the surface I do not see why we would</p>	Page 102

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				<p>not be able to.</p> <p>Senator URQUHART: I cannot either. I am absolutely astounded that you cannot provide that.</p> <p>Mr Morrow: I want to caveat that by are saying there is a lot of detail that goes into a lot of the questions that are behind there. I assume you are not aware of anything at this point as to what was behind that, so let me take that back. I understand your question and what you are trying to get at, and perhaps what we can do is say which ones are initially targeted for it, but that could very well change. Maybe that could satisfy what your curiosity is.</p>	
88.	nbn co	Urquhart	Rollout in Devonport	<p>Senator URQUHART: I would certainly expect to have a better answer than what you have provided, so thank you. My last question is in relation to the rollout in Devonport, which I have asked about before. The local member, Brett Whiteley, has previously suggested that Devonport would have had the NBN by Christmas last year. He put out a press released on 9 December 2014 saying that it would 'most likely be finished by Christmas 2015', and that obviously did not happen. Could you advise the status of the Devonport rollout as it stands now? Has any construction actually started and, if so, where is it happening?</p> <p>Mr Morrow: I will take that on notice. I do not have the specific details now.</p>	Page 102
89.	nbn co	Conroy	Breakdown of FTTN tiers	<p>Senator CONROY: Could I get a breakdown, if it is possible, of the FTTN tiers? I appreciate they are small numbers but their percentages—</p> <p>Mr Rue: I know from memory 70 per cent is 25-5. I do not have the split otherwise.</p> <p>Mr Morrow: I believe there are another 10ish on 12. Let us get the facts. We can grab those. They are readily available.</p>	Page 103
90.	nbn co	Conroy	Second satellite – total capacity	<p>Senator CONROY: How much of the total capacity in that second satellite was dedicated to contingency for a disaster?</p> <p>Mr Morrow: As an estimate, I would say 90 per cent. If you wanted the details, I would have to take that on notice.</p> <p>Senator CONROY: If you could, I would appreciate it. I am genuinely interested.</p> <p>Mr Morrow: Again, it is a large majority of it. But remember: this was \$300 million sitting in the sky as an insurance policy. When we started talking to the experts, they looked at the probabilities of a satellite going wrong. Once you get through the initial phases—the launch, positioning it in the orbit, the connection, all of the expansion of the solar panels and the antenna arrays that talk to the Earth—that probability of failure diminishes quickly and gets down to such a low point that it does not make sense to have a \$300 million insurance</p>	Page 105-106

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				<p>policy for it. When we looked around the world, we could not find another commercially based application—there are some military ones—that kept two satellites in the sky for this sort of thing.</p> <p>Given the second factor, that more and more people are using more and more data, as evidenced by my 112 gigabyte download—a number I mentioned earlier—we needed to think of other solutions in order to be able to give the people served by the satellite greater capacity levels. So we weighed the option—what if we had the two beams coming into every house, from Sky Muster and Sky Muster 2? By utilising both of those beams, I can have more data download capability than I could if I were only relying on the one, because the other is sitting there as a backup. Let us now take the case of Sky Muster 1 going wrong—or either of them going wrong. What it really means is that the amount of data consumption for those peak users goes down while we figure out what the alternative plan is. We have thought about priority services—educationally based services, for example—how we can make sure that they do not suffer in any way. What limiting or balancing the load over two satellites means is that you are going to have to have a program to look at which antennas you have to repoint at the second satellite in the event of a catastrophic failure of one of the satellites. But again the probabilities of this ever occurring are low—ultralow.</p> <p>Senator CONROY: You know what those engineers are like. They are incredibly conservative.</p> <p>Senator BACK: Just like those economists!</p> <p>Senator CONROY: No, tragically, they are not. I understand that Skymesh has been selling 100/100 but they are using the 250/100 AVC to sell it. I am just wondering whether you could give us a breakdown. If you have it handy, that would be good, but, if not, you can take it on notice. That is just how they are selling their product. I am just interested in the actual number of the 250/100.</p> <p>Mr Morrow: I will find out. I do not have it here.</p>	
91.	nbn co	Conroy	Satellite capacity – Queenstown	<p>Senator CONROY: I will just go back to the Queenstown conversation you were having before. My recollection—I am happy to be corrected—is that Queenstown's spot beam was already a relatively congested spot beam because of the number of other premises that were going to be covered in that footprint before you added Queenstown. Could you give us an indication—and you can take it on notice—of how many homes were inside that spot beam</p>	Page 106

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				<p>before you added Queenstown, and obviously how many you have now added? My rough recollection is that that is now a very crowded spot beam with it having been added in.</p> <p>Mr Morrow: We will take that on notice.</p> <p>Senator CONROY: Do you have any idea off the top of your head? I appreciate you may not.</p> <p>Mr Morrow: I do not. I do know, as I said, that before we even considered repurposing the second satellite there were a number of what we call stress beams that we were going to have to find an ulterior solution to. We would have to put up fixed wireless towers, pull more customers off, extend the fixed line footprint of fibre to the premises and fibre to the node in those areas. This was always something that has been on the to-do list as we move forward. Whether this portion of Tasmania fell into that category I could not tell you, but we will take on notice the number of homes that were originally in that beam and what changes were made.</p>	
92.	nbn co	Simms	Underserved areas – South Australia	<p>Senator SIMMS: My questions relate to my home state. As a South Australian, I am going to focus a little bit on that. In October last year, the nbn released a timetable outlining when suburbs throughout Australia would be connected to the network, and the government described it as ambitious but achievable in terms of the time frame. When outlining this timetable, did the nbn prioritise any known broadband black spots in South Australia?</p> <p>Mr Morrow: By black spots, do you mean the underserved areas that have no broadband coverage at all?</p> <p>Senator SIMMS: Yes.</p> <p>Mr Morrow: As I was mentioning—I do not think you were here—</p> <p>Senator SIMMS: I do apologise. I did miss some of the earlier—</p> <p>Mr Morrow: No worries. The government has mandated us that we prioritise underserved areas. One of the ways in which we do that is that, on the aggregate level, we look at statistics constantly to say: on a proportionate basis, we are building more in the underserved areas than we are in the served areas. I can assure you, Senator, that we are following that rule and sticking to it. On a more granular level, in a detailed state or in a suburb area, that proportion might not look that way. I would have to check for you. If you have the specific areas we can look at to see what is in South Australia as far as where there are underserved areas and how that deployment is going, I can get that information.</p> <p>Senator SIMMS: If you can get that information for me, that would be good.</p> <p>Mr Morrow: We will take that on notice.</p>	Page 109

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93.	nbn co	Simms	Suburbs in South Australia – completion outline	<p>Senator SIMMS: My understanding is that there were 47 suburbs that were scheduled to be completed in South Australia in 2015. Do you know which ones of these were completed on time, or have they all been completed on time?</p> <p>Mr Morrow: That were scheduled to be completed by when?</p> <p>Senator SIMMS: By 2015.</p> <p>Mr Morrow: I would have to check that for you as well.</p> <p>Senator SIMMS: If you could, that would be great. It is my understanding that 72 South Australian suburbs have been scheduled to be connected during the first quarter of 2016. Are you able to advise how many of the 72 suburbs have been completed, or do you want to take that on notice?</p> <p>Mr Morrow: I will take that on notice as well.</p> <p>Senator SIMMS: Okay. What about the City of Adelaide—where is that at in terms of connectivity to the network?</p> <p>Mr Morrow: I know that progress is being made there. From one of the reports that we had—we happen to have a board member who is from Adelaide—I recall that it is going all right, but I would like to get the facts for you, to be absolutely certain. You are just asking how far the rollout has gone within the city itself?</p> <p>Senator SIMMS: That is right.</p> <p>Mr Morrow: We will take that on notice.</p> <p>Senator SIMMS: So you are not able to give me any indication tonight in terms of how it is progressing?</p> <p>Mr Morrow: I may be able to. How long are you going to be here?</p> <p>Senator SIMMS: I do not have much to go, so—</p> <p>Mr Morrow: Let us see if the team in the back here can get a quick answer for you.</p>	Page 109-110
94.	nbn co	O'Neill	Suburbs in New South Wales – completion outline	<p>Senator O'NEILL: Can I just ask, on the back of the questions from Senator Simms, for a similar outline for New South Wales—the goals that were established at the beginning of 2015, what you met, what you did not meet and what your proposed targets for New South Wales in 2016 are at this stage, so that they can go on the record?</p> <p>Mr Morrow: We will provide that information.</p> <p>Senator O'NEILL: Thank you very much—down to the lowest level of data construction you can give so we can make some comparisons with geographical areas. That would be</p>	Page 110

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				<p>helpful.</p> <p>Mr Morrow: Just to be clear: you are trying to understand what the rollout plan was and how we performed against it, down to the numbers?</p> <p>Senator O'NEILL: Yes.</p> <p>Mr Morrow: You are looking for the number of homes?</p> <p>Senator O'NEILL: Yes, and projections for 2016 so we have got that data going forward.</p> <p>Mr Morrow: All right.</p>	
95.	nbn co	O'Neill	Central Coast issues	<p>Senator O'NEILL: My question to you is: have you had contact from these people, and how do you propose to resolve the multiple issues of the same nature on the Central Coast? All people see is a mess, and their communication with nbn co is also a mess.</p> <p>Mr Morrow: I would have to investigate the details behind this, but we do want the three customers that you speak of to have good service. There is not anything other than just satisfying them that is the focus of the company. It is a complex environment, and I am sure that there are a lot of things that we could have done better behind that. We will investigate that. As I pointed out earlier, we have installed over 1.7 million connections into homes, and some of those do not go as smoothly as we would like. We are focused on those and are improving every day to make sure that it is better and better as we move forward into the future.</p> <p>I want to correct you on one thing: I was not pointing the finger at the RSPs and saying it was not nbn's fault. The reality is that these are multiple companies that are involved to make this service happen. We work together, taking the responsibility, regardless of whether it sits within RSP, nbn, a delivery partner or otherwise. But, again, for these three customers we will take it on board to find out what is happening and see if we cannot get their issues resolved.</p> <p>Senator O'NEILL: What about Mr Manton and the placement of the pit and the FTTN node?</p> <p>Mr Morrow: I will personally follow up on that one to see what has happened.</p> <p>Senator O'NEILL: How many people have contacted you, nbn co or the minister with problems such as Mr Manton's, with these boxes in the wrong spot?</p> <p>Mr Morrow: I would be happy to take that on notice.</p> <p>Senator O'NEILL: What is a secondary node? Just give me a clear understanding of what a secondary node is.</p> <p>Mr Morrow: I am not sure what a secondary node is. Does anybody back here know? No.</p>	Page 111-112

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				<p>Senator O'NEILL: As I understand it in lay terms from people on the Central Coast who have been speaking to me and my office, they indicate that given some of the failure rates, which we discussed the last time I was here—up to 14 per cent failure rates, and we are seeing them manifest themselves in these communications with our offices—nbn co is going back, where the copper has proved to be inadequate, and putting in secondary nodes.</p> <p>Mr Morrow: I am not aware even of the terminology of a secondary node.</p> <p>Senator O'NEILL: Do you have a different terminology for the same thing that I have described?</p> <p>Mr Morrow: No, not that I am aware of.</p> <p>Senator O'NEILL: Could you take that on notice.</p> <p>Mr Morrow: I certainly will, of course.</p> <p>Senator O'NEILL: I am keen to know: where there are failures, are you putting in additional nodes? What is their purpose? If you are, what is the cost of those?</p> <p>Mr Morrow: I will take that on notice, but I would be highly surprised if we are putting in additional nodes because there are failures on copper.</p>	
96.	nbn co	O'Neill	Technical 'fix as you go' problems	<p>Senator O'NEILL: In the interests of time and others who want to ask questions, could I ask you to take on notice what technical 'fix as you go' problems are you encountering? If you could provide that on notice.</p> <p>Mr Morrow: I am talking in terms of process improvements so if somebody calls in and does not get an answer straight away, why is it that they did not get an answer straight away? For me to list all of those and archive them would be silly.</p> <p>Senator O'NEILL: I am not just interested in the management of the people but in the delivery of the service. What are the problems with that? Senator Fifield, could I ask if you have had contact from the members for Robertson and Dobell about matters of the kind that I have indicated here this evening?</p> <p>Senator FIFIELD: You can ask. I will have to check.</p> <p>Senator O'NEILL: Will you take it on notice?</p> <p>Senator FIFIELD: Sure.</p>	Page 112
97.	nbn co	Conroy	Fault rate on copper	<p>Senator CONROY: No, I said 'water'. It is a water based game. You can join in, Mr Rue and Mr Morrow, with your water there.</p> <p>What is the fault rate on copper so far? How many tech visits on average are required to</p>	Page 114

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				<p>commission an FTTN service?</p> <p>Mr Morrow: I can report to you that the fault rate is consistent with what we have dealt with in the corporate plan.</p> <p>Senator CONROY: What is that?</p> <p>Mr Morrow: I would have to take that on notice.</p> <p>Senator CONROY: Is the take-up twice, three times, four times? I appreciate the point you made in estimates and it is on target so I am just interested.</p> <p>Mr Morrow: I will take it on notice.</p>	
98.	nbn co	Conroy	Number of nodes being built	<p>Senator CONROY: How many nodes are you building? Is it the 25,544 set out in the NBN document? You want to say, 'I cannot confirm', but everybody knows it is your document. The question is a very simple, straightforward one. I do not believe it could possibly be commercial-in-confidence because there is nobody else who owns the copper; therefore nobody else can access your copper to compete and build a node network with you. So is the estimate of 24,544 nodes in the document leaked from NBN Co. an accurate number?</p> <p>Mr Morrow: I cannot confirm anything that is in that document. If that was our document, it would be commercial-in-confidence. I cannot even confirm that it is our document. Anybody can prepare something of that nature. Therefore the information that you are asking, if you want to know the number of nodes or something then I am happy to take that on notice.</p> <p>...</p> <p>Senator CONROY: No, I am asking in relevance to the document. I expect that you are probably building more than 24,000 but I am happy for you to say 24,000 was only up to a particular point in the build.</p> <p>Mr Morrow: Again, I cannot comment on the document itself. I cannot confirm that it is even an NBN document. If you have a question around how many nodes by a certain point in time, I can happily take that on notice and we can look at that.</p> <p>Senator CONROY: Mr Rue, have you done a calculation in your corporate plan about how many nodes will be built and what the cost of building those nodes will be?</p> <p>Mr Rue: We have certainly done the calculation of the cost per premise and the capex.</p> <p>Senator CONROY: No, the cost of the actual physical nodes. You must know how many are going to be built to cost it.</p> <p>Mr Morrow: We will have to take that on notice.</p>	Page 114-116

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>...</p> <p>Senator CONROY: What commerciality could possibly involve you telling us an accurate number of nodes that you intend to build?</p> <p>CHAIR: Senator Conroy, Mr Morrow has taken that question on notice—</p> <p>Senator CONROY: And then he gave a commentary. I am commenting on his commentary.</p> <p>CHAIR: Saying that Mr Morrow is now deliberately misleading the committee, when he has agreed to take this question on notice to provide you with factual information so that he is not misleading this committee—</p> <p>Senator CONROY: Could you actually read the rules of the Senate before you start—</p> <p>CHAIR: Let's not go down this path again.</p> <p>Senator CONROY: And not mislead about what I have said. You have just put words in my mouth that I did not actually speak.</p> <p>CHAIR: Let's just clarify this: you have asked Mr Morrow for some very detailed information and Mr Morrow has indicated that he cannot give it to you tonight because he does not have the exact figures—is that correct, Mr Morrow?</p> <p>Mr Morrow: That is correct.</p> <p>CHAIR: But you have agreed to take it on notice and to provide the exact information to Senator Conroy, as long as it is not commercial-in-confidence—is that correct?</p> <p>Mr Morrow: That is correct.</p> <p>Senator CONROY: I am simply asking for the number of nodes.</p> <p>Mr Morrow: By which time or in the total build?</p> <p>Senator CONROY: At the end; I am happy to take it at the end. I will come back to whether this describes the end, but the end.</p> <p>Mr Morrow: I will take that on notice.</p>	
99.	nbn co	Conroy	Copper testing methods	<p>Senator CONROY: I am bemused as to how he cannot know whether the number of nodes is commercial-in-confidence. What testing methods determine if copper is viable—a standard line test, an open and short or a full CableSHARK interference investigation level? And you do not bring people here because you tell me you can answer all your questions.</p> <p>Mr Morrow: Even if I brought 100 people here we would not be able to answer your question—</p> <p>Senator CONROY: Do not try that rubbish with me. If someone who actually knew something about deploying a fixed line network was here, they could answer that question.</p>	Page 117

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>Mr Morrow: Is your question: what do we look at—</p> <p>Senator CONROY: What testing methods determine if copper is viable—a standard line test, an open and short or a full CableSHARK interference investigation level? I am sure someone will help you with those terminologies.</p> <p>Mr Morrow: I will have to take that on notice. I cannot give you the specific details—</p>	
100.	nbn co	Conroy	Copper purchase	<p>Senator CONROY: During October estimates, nbn told the committee that you had bought 180,063 metres of copper at a cost of \$14 million—what are you up to in your copper? How much have you purchased and at what cost?</p> <p>Mr Morrow: I do not have that here.</p> <p>Senator CONROY: Mr Rue, you answered the question last time.</p> <p>Mr Rue: I will have to take that on notice.</p> <p>Senator CONROY: You actually knew the answer last time.</p> <p>Mr Rue: I do not have it with me, sorry. We will take that on notice. What did you ask exactly—metres and?</p> <p>Senator CONROY: Last time you said you bought 1,860 metres of copper at a cost of \$14 million. What are you up to in new copper? How much have you purchased and at what cost? It was not commercial-in-confidence last time, so I am guessing we might just get an answer to that one.</p> <p>Mr Rue: I do not have that here. I do have an answer to a question that you asked earlier though. I found a report to help you. The number of active premises you asked, over 140. So 200 and 5,000 is 28; 500 and 200 is three.</p>	Page 117
101.	nbn co	Conroy	Novo modo contract	<p>Senator CONROY: So you do not need to set up a specific IT network just for Optus, but you do have to set up a specific IT network for the HFC?</p> <p>Mr Morrow: That is correct.</p> <p>Senator CONROY: Have you quantified those costs yet?</p> <p>Mr Morrow: We had some initial estimates, I believe, that we used within the planning numbers—yes.</p> <p>Senator CONROY: What is the novo modo contract?</p> <p>Mr Morrow: I do not know.</p> <p>Senator CONROY: Who would be the person who could answer that question? Which of your officers could answer a question about the IT set-up for the—</p>	Page 119

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				<p>Mr Morrow: If you want to know the definition of novo modo we would have to take that on notice. Do you have a context to put it in?</p> <p>Senator CONROY: 'There is also a significant effort to set up the novo modo contract, and uncertainty.'</p> <p>Mr Morrow: Again, there are project names that are being used within the company. It could very well be a project name for something. I do not get into the KGB, CIA codename structures when we bring the executives in for the committees where we are making these decisions.</p> <p>Senator CONROY: I thought you assured us you would be able to answer. The reason there are only two of you here is that you could answer all my questions. You can take that on notice. I certainly accept you can take that on notice.</p>	
102.	nbn co	Conroy	Bs versus Ns	<p>Senator CONROY: Can I come back to the rating you talked about in your approval for FTTN. Is that a rating that combined FTTN and the FTTN/B? You bundle them up usually—</p> <p>Mr Morrow: It was a combination of B and N.</p> <p>Senator CONROY: What is the difference between the B and the N?</p> <p>Mr Morrow: It was not presented to me as such. It was combined.</p> <p>Senator CONROY: My understanding is that the B got an eight and the N got less than seven, which got you towards your seven. Could you confirm that?</p> <p>Mr Morrow: We will take that on notice.</p> <p>Senator CONROY: What is the proportion of Bs versus Ns?</p> <p>Mr Morrow: In terms of the study?</p> <p>Senator CONROY: In terms of the study, yes.</p> <p>Mr Morrow: Again, we will take that on notice as far as actual numbers are concerned.</p>	Page 120
103.	nbn co	Conroy	Professional installation process	<p>Senator CONROY: It states on page 103 that nbn co can provide a professional installation but that it is 'optional and not part of a standard installation'. Is that correct?</p> <p>Mr Morrow: I will give you the benefit of the doubt. Yes, it is.</p> <p>Senator CONROY: Okay. Take me through the professional installation process. Will this involve in-home wiring?</p> <p>Mr Morrow: I will take that on notice.</p> <p>Senator CONROY: You do not know? You promised me you could answer the questions.</p> <p>Mr Morrow: I do not know how to respond to you when you keep saying that. I told you</p>	Page 120 - 121

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				<p>that we will get every question that the committee puts forward answered, if it is not commercial-in-confidence. I still maintain that. The other option is that if you have all the questions lined up, as you do, you can send them in advance, and then Stephen and I could be better prepared to answer your questions.</p> <p>Senator CONROY: How about you bring the other officers who could actually answer the questions without going through this comedy?</p> <p>CHAIR: Senator Conroy, I have said I will be addressing this issue at the end of this evening.</p> <p>Senator CONROY: I do appreciate that. Mr Morrow, professional installation would involve truck rolls, correct?</p> <p>Mr Morrow: I presume so, yes.</p> <p>Senator CONROY: You are still going into the premises for that sort of installation, if there is a professional installation process?</p> <p>Mr Morrow: Yes, if it is a case of us doing some inside wiring then I assume there would be a truck roll and somebody walking inside the house.</p> <p>Senator CONROY: So far, how many people have requested professional installation?</p> <p>Mr Morrow: I will take that on notice.</p> <p>Senator CONROY: Do you incur a cost when there is a truck roll, or do you fully offset that to the customer? In other words, is there a charge to them?</p> <p>Mr Morrow: We will take that on notice.</p>	
104.	nbn co	Conroy	Professional installation - costs	<p>Senator CONROY: No, I am quoting from your operations manual, version 2.12, effective 6 January 2016. It is not the previous one.</p> <p>Mr Morrow: And your question is?</p> <p>Senator CONROY: What I was trying to get to is whether you are incurring any cost, including the truck rolls and hiring the people, or fully offsetting that in a charge to the customers. Then I said, 'Do you have a price list attached?'</p> <p>I am to a degree trying to find out whether or not you offset the cost. I think you do, but that is what I am trying to ascertain. I am sure Mr Rue is able to help.</p> <p>Mr Rue: I am sure we do, but we will have to take that on notice.</p>	Page 123
105.	nbn co	Conroy	FTTN survey – user satisfaction scores	<p>Senator LUDLAM: What other kinds of access technology have you surveyed in the past?</p> <p>Mr Morrow: FTTP and fixed wireless.</p> <p>Senator LUDLAM: So the reason it is the first time you have surveyed on FTTN is that it is</p>	Page 123-124

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				<p>the first time you have enough of a customer base to make it worth asking the questions. Mr Morrow: To have a statistically valid sample. Senator LUDLAM: Okay. Can you either table for us or point us to where on your website we can find a breakdown of the user satisfaction scores for the last three years based on access technology? Mr Morrow: I do not think it would have been published on the website. I can take it on notice to provide that to you. Senator LUDLAM: Are you surveying people on your satellite or wireless solutions? Mr Morrow: For the wireless we are. That one has an 8.1 out of 10 rating. That is one of our highest. Senator LUDLAM: 8.1; people were just happy to have something. Mr Morrow: They were happy to have that service. Senator LUDLAM: Anything you can provide us that is longitudinal and broken up by access technology would be valuable. Mr Morrow: All right.</p>	
106.	nbn co	Ludlam	Fibre to the basement	<p>Senator LUDLAM: Good—as much as you are able to disaggregate. When you are doing your user satisfaction surveys, do you disaggregate fibre to the node and fibre to the basement? Mr Morrow: We do know which is which within but we lump together in that score the combination of both. Senator LUDLAM: Your users might not know—your users might not care—but I presume it would be important for the company to know. Mr Morrow: Indeed. Remember that it is basically the same kind of technology and we are trying to get a feel for whether people are satisfied when they have the last 50 metres of copper that they are using. Senator LUDLAM: But, if it is in the basement, it might be the last dozen metres, whereas, if it is a node, it might be 500 metres to the street. Mr Morrow: It might be the last 50 in the basement and it might be the last 500 in fibre to the node; but, again, that is what we are looking at from a service point of view. We feel quite confident with the sample size that we have. Admittedly it is early and small, and that is why we will continue to do this over the coming months.</p>	Page 124

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				<p>Senator LUDLAM: Can you de-lump those numbers for us? Mr Morrow: I should be able to. We will take that on notice.</p>	
107.	nbn co	Ludlam	Trenching	<p>Senator LUDLAM: All right. Step us through this. Is nbn co able to meet all the required standards and regs while using a directional horizontal boring machine or similar machine, however you are installing these things—I have not actually seen it done—to bore underground from the cabinet site to the mains connection point, or are you actually going to need to do a fair bit of trenching to get these nodes hooked up to the mains? Mr Morrow: I would have to take that on notice. I assume it is a combination of both of those approaches to be able to run the power cable.</p>	Page 124-25
108.	nbn co	Ludlam	Trenching complaints	<p>Senator LUDLAM: Are you stating that, for every premise that you are hooking up to an end-to-end fibre connection, you need to dig up the driveway? Mr Morrow: For fibre to the premise, yes. That was the plan. Senator LUDLAM: To dig up? Mr Morrow: It would almost inevitably be a dig-up of some sort, augering through, trying to pull the cable across—there was a lot of construction for the majority of those homes. Senator LUDLAM: All right. How many complaints have you had, and is part of the survey work people who are unhappy with people trenching to connect the network to their premise? Mr Morrow: I would have to take that on notice. In the readouts of the management team to me and the executive committee, that never came up as a major issue. Senator LUDLAM: It never came up as a major issue. Mr Morrow: Correct. Senator LUDLAM: That is interesting. Anything you can provide, whether it is a part of the survey, your regular complaints process or whether that sort of thing gets directed to the RSP. I have a bit of good news for you. I know good news is in very short supply in late-night estimates committees. Last time, I raised with you a constituent in Kensington in Melbourne. This was a very specific case of somebody who was stuck on a pair gain and told he would not be delivered broadband for the next 500 years. You have gone out, fixed it and got him off that system, and he is actually a very satisfied constituent. I just wanted to pass that back because I know you hear a lot of complaints. There is one satisfied customer out there.</p>	Page 125

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109.	nbn co	Ludlam	Kensington Exchange	<p>Senator LUDLAM: I certainly would not ask you to speak for Telstra. Is the Kensington exchange in your rollout plan? Do you have any idea how many people might be stranded under similar circumstances? I am having a strong feeling of deja vu as I am putting my question to you.</p> <p>Mr Morrow: I am sure that Kensington exchange is in the program, every area within the country is. I am not aware of how many people are trying to get ports but cannot on the DSL.</p> <p>Senator LUDLAM: Can you get a read for us as to how far away you think your teams are from that particular exchange? Telstra is telling them 2018, but I would rather hear it directly from you.</p> <p>Mr Morrow: We will take that on notice and find out.</p> <p>Senator LUDLAM: If you could. This guy lives three kilometres from the CBD of Australia's second largest city—and it is not that they have a slow collection; they have no connection at all.</p> <p>Mr Morrow: Right.</p> <p>Senator LUDLAM: Anything you can do? I can provide you with a little bit more specific information on notice if that would assist.</p> <p>Mr Morrow: Yes, please.</p>	Page 126
110.	nbn co	Conroy	FTTN professional installation	<p>Senator CONROY: There are two other listeners who are claiming overhydration at the moment. Coming back to the issue around FTTN: how many premises in your FTTN footprint has nbn co provided professional installation for to date? Do you provide it or does the RSP provide it? There might be a breakdown between the two.</p> <p>Mr Morrow: I suspect it is the RSPs, but we will have to take it on notice to get you the specifics.</p> <p>Senator CONROY: For those people who elect not to have a central splitter installed, they will have to self-install if they do not get it professionally done?</p> <p>Mr Morrow: I will take that on notice</p> <p>Senator CONROY: Could you take me through the self-install process? What does it involve?</p> <p>Mr Morrow: We will take that on notice.</p> <p>Senator CONROY: Seriously? You are asking Australians to do it and you cannot explain to the committee what is involved? I have no idea.</p> <p>Mr Morrow: What we typically do is work with the RSPs to make sure—remember they</p>	Page 126

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				<p>want to own the relationship— Senator CONROY: No, this is a self-install. Mr Morrow: I understand. But again, we want to work with the RSPs; they want to own the relationship. It may be that they want to have a truck dispatch themselves to where they put it in; maybe they send the modem equipment to the customer that the customer wants, and that includes our NTE equivalent device and their gateway device that has splitter capability within. A lot of that is really worked very closely with the service provider behind this, but I will happily take on notice your question to make sure that we give you an accurate answer. Senator CONROY: And the actual self-install process, you will give us the detailed explanation of it? Mr Morrow: Yes, we will.</p>	
111.	nbn co	Conroy	ADSL splitter work	<p>Senator CONROY: Will an existing ADSL splitter work with FTTN? Mr Morrow: I would suspect not. Senator CONROY: I am happy for you to take that on notice. Mr Morrow: I will take that on notice. Senator CONROY: I suspect you are possibly right, but if you can just get the engineers to— Mr Morrow: Yes. Senator CONROY: Thank you. If people do not elect to have a central splitter installed, then nbn co will not guarantee speed and reliability. You will not guarantee the 25/5 to RSPs. Mr Morrow: We will take that on notice. Senator CONROY: That is what Mr Adcock said. That was part of the earlier discussion, from a year ago. Mr Morrow: Again, I think a lot has evolved in our discussions and the technology in the approach. So I think we owe you an update in terms of the explanation as to what is happening. Senator CONROY: But you have agreed you will only guarantee to the first jack? Mr Morrow: Our responsibility is up to the first jack. Senator CONROY: So, if a person has to have a splitter installed after the first jack, you are still only guaranteeing up until that point and, if the splitter is not involved— Mr Morrow: Again, I am not aware of the exact details on it. We would not leave a customer stranded out there, but let me confirm and come back to the committee with a full</p>	Page 126-127

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				explanation of what is happening there.	
112.	nbn co	Conroy	Professional installation labour rate	<p>Senator CONROY: Your price list states, on page 12, that the cost of a professional install is the labour rate, minimum two hours, plus materials, minimum \$10. Is that correct?</p> <p>Mr Morrow: I would have to confirm that.</p>	Page 127
113.	nbn co	Conroy	Current assumptions – number of FTTN premises ordering a professional install	<p>Senator CONROY: This is your model that you have devised, Mr Rue, so I am glad you do know it. Under a standard install with FTTP, there is no nbn co charge and no further work required for speed and reliability. But for FTTN, on a standard install, there is no nbn co charge but reduced speed and reliability unless the consumer pays \$160 or \$235. They are the two choices you get. With modem install you get an RSP charge under FTTP. There is an FTTN RSP charge but self-install is harder for many, and you will explain how it is harder when you come back to us later. The key that I am trying to come to an understanding of, Mr Morrow, is that the questions that I am asking you tonight about the FTTN installation process go to the heart of the problems being experienced in the FTTN footprint. It is frustrating that you are unable to answer even simple questions about the FTTN installation process, taking almost everything on notice. I think the chair is going to talk at the end about meeting the officers who can answer the questions to save the committee time. You constantly draw the attention of the committee to how many hours you spend in front of the committee, but each time you take questions on notice we need to get you back to ask the next question. It is very frustrating, and I hope you understand that. I think the chair is going to take that point up with you.</p> <p>To summarise, people who cannot afford the professional installation just have to make do with the modem posted to them and whatever best efforts at services that nbn co will provide. I have indicated before that a number of people in the first FTTN areas are having trouble with this approach that the company has taken. I am not surprised that, under the new model you have devised for your rollout, you are getting the sort of feedback that I described earlier and that Senator O'Neill described earlier. What is nbn co's current assumption of the number of FTTN premises that will order a professional install by 2020—so out of the 4.5 million premises, how many will have a central splitter installed? What is your calculation?</p> <p>Mr Rue: We will take that on notice.</p>	Page 128
114.	nbn co	Conroy	FTTP connections –	Senator CONROY: I am happy for you to take this one on notice. Could you tell us if there	Page 131

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			fibre on demand	<p>have been any FTTP connections through the technology choice fibre on demand? I am happy for you to take that on notice.</p> <p>Mr Morrow: I'll do that.</p> <p>Senator CONROY: Mr Rue, what is the electricity cost of running each node? Now you have enough up and running, have you got an indication yet?</p> <p>Mr Rue: I do not have that with me.</p> <p>Senator CONROY: Coming back to the Prime Minister stating that the FTTN rollout will be at scale by mid-2014—</p> <p>Senator LUDLAM: Before you move on, Mr Rue, did you take that one on notice about the power consumption at the nodes? You said you did not have it and hand.</p> <p>Mr Rue: I will take that on notice, I am sorry.</p>	
115.	nbn co	Conroy	Switch on of first FTTN service	<p>Senator CONROY: Now when do you expect to switch on your first FTTN services—switch them on—not done under the trial Telstra JDWC contract. I know you have mentioned you have extended it but, in that extension part—without getting into a debate about the word 'trial'—when do you expect those ones to be?</p> <p>Mr Morrow: May.</p> <p>Senator CONROY: And when do you—</p> <p>Senator O'NEILL: Where?</p> <p>Senator CONROY: Sorry: where was a quick question from the side? I have got their list, if you want to inform us.</p> <p>Mr Morrow: I do not have it here, but it has been published.</p> <p>Mr Rue: We will take that on notice.</p>	Page 131
116.	nbn co	Lambie	Tasmanian rollout – FTTN/Speed	<ol style="list-style-type: none"> 1. Has the speed of the Tasmanian rollout of the NBN fiber to the node been confirmed? 2. Can you please confirm the data speed that is going to be available for each region and can you please provide information that has been used to verify this predicted speed. 3. Is this going to be different in the various regions of Tasmania? 4. If so can you please provide details on how this is going to be achieved in all regions? 	Written 10/2/2016
117.	nbn co	Urquhart	NBN - Tasmania	In March 2014, in its Half Yearly Results briefing, current NBN Co management indicated	Written 22/2/2016

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				<p>that a transit link from Launceston to the west coast of Tasmania was “to be completed”:</p> <p>See Attachment B - Graph 1</p> <p>NBN Co also indicated in its answer to question on notice No. 126 (Supplementary Budget Estimates October 2015) that “preparatory exchange works were undertaken by Telstra in anticipation of fixed-line rollout for Queenstown, Rosebery, and Zeehan.”</p> <p>On 1 December 2014, NBN Co issued its first national construction plan setting out construction work up to June 2016. This construction plan said that the towns of Queenstown, Rosebery and Zeehan would be served with fixed line technology. In its press release (entitled “NBN Co rolls out new national construction plan”), NBN made clear that this rollout plan “includes all technology in the Multi-Technology-Mix with the exception of HFC and the Long Term Satellite Service.”</p> <p>See Attachment B - Table 1</p> <p>On 1 April 2015, NBN Co issued an update to its national construction plan including scheduled construction work up to September 2016. This construction plan also made clear that the towns of Queenstown, Rosebery and Zeehan would be served with fixed line technology. In its media release (entitled “NBN Co updates national construction plan”), NBN Co made clear that “NBN Co’s rollout schedule includes all technology in the Multi-Technology-Mix with the exception of...the Long Term Satellite Service.”</p> <p>See Attachment B – Table 2</p> <p>On 2 July 2015, NBN Co issued an update to its national construction plan including scheduled construction work up to December 2016. Queenstown, Rosebery and Zeehan vanished from the fixed line rollout schedule. In its rollout plan and media release (entitled “200,000 more homes added to nbn™ network rollout”), no explanation was given for why</p>	

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				<p>these towns had vanished from the rollout.</p> <p>On 7 August 2015, an NBN Co answer to a question on notice (Number 107 from Budget Estimates Hearings May 2015) was submitted to the Estimates Committee, which indicated that Queenstown, Rosebery and Zeehan were now planned to be served with satellite:</p> <p>See Attachment B – Table 3</p> <p>However, shortly after this answer was distributed, it was withdrawn and replaced with another NBN Co answer which attempted to hide that satellite was the access technology selected for Queenstown, Rosebery and Zeehan:</p> <p>See Attachment B – Table 4</p> <p>On 7 May 2014, NBN issued its Fixed Wireless & Satellite review, which (page 87) identified that the two satellite beams covering western Tasmania—54 and 56— were predicted to be “severely oversubscribed”:</p> <p>See Attachment B - Graph 2</p> <p>NBN Co CEO Bill Morrow confirmed during the Supplementary Budget Estimates Hearings in October 2015 that Queenstown, Rosebery and Zeehan will be served with satellite because “the area only has one fibre path going out to it, and you need to have two for redundant based services.”</p> <p>(a) Is it correct that NBN Co will serve the towns of Queenstown, Rosebery and Zeehan with satellite because “the area only has one fibre path going out to it, and you need to have two for redundant based services”?</p> <p>(b) Why did NBN Co include Queenstown, Rosebery and Zeehan in its national fixed line rollout plan in December 2014, and again in April 2015, and then withdraw it in July 2015?</p>	

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				<ul style="list-style-type: none"> (c) Why did current NBN Co management take until mid-2015 to decide that it was not going to build, or lease, the second necessary “fibre path” to serve Queenstown, Rosebery and Zeehan with fixed line broadband? (d) Why did NBN Co fail to inform the residents of Queenstown, Rosebery and Zeehan that they were no longer on the fixed line rollout plan in July 2015? (e) Why did NBN Co sneakily withdraw its first answer to question on notice number 107 from Budget Estimates Hearings May 2015 and replace it with a non-answer that clearly attempted to hide the fact that these towns would be served with satellite instead of fixed line broadband? (f) Why hasn’t NBN Co been open and transparent with the residents of Queenstown, Rosebery and Zeehan as to the technology they will be served with? (g) In another answer to a question on notice (number 91 from October 2015 estimates), NBN Co refused to provide the Parliament with a list of towns that will be served by the satellite. <ul style="list-style-type: none"> (i) Why is NBN Co being so secretive about the planned satellite footprint? (ii) How many other towns in Australia have been moved from the fixed line footprint to the satellite? (iii) Would NBN Co care to “revise” its answer to question on notice (Number 91 from October 2015 estimates)? (h) Why is NBN Co serving Queenstown, Rosebery and Zeehan with satellite, when NBN Co has already identified that the applicable satellite beams are predicted to be “severely oversubscribed”? (i) What is the exact cost of the redundant fibre link required to serve the towns of Queenstown, Rosebery and Zeehan with a fixed line solution? (j) What is the approximate geographical location for the required redundant fibre link? From where to where? 	
118.	nbn co	Urquhart	Transition Process – ISS and LTSS	<p>Please set out in detail the transition process for moving Australians currently on the Interim Satellite Service to the Long Term Satellite Service, including:</p> <ul style="list-style-type: none"> (a) Will new customer premises equipment be required, such as VSATs? (b) How long will the transition process take? 	

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				<p>(c) Will NBN Co batch connections?</p> <p>(d) When does NBN Co forecast that all end users will be off the ISS and on the LTSS?</p>	
119.	nbn co	Urquhart	Corporate Plan costs	<p>Question on Notice number 103 from October estimates indicates that NBN Co paid Bain & Company \$22.8 million for NBN's <i>Corporate Plan 2016</i>.</p> <p>(a) The <i>Corporate Plan 2016</i> was 94 pages. Does NBN Co consider that paying \$242,553 for each page of its Corporate Plan is an appropriate use of taxpayers' money?</p> <p>(b) Please set out details of all payments to Bain & Company to date, and what the payments were for.</p> <p>(c) Please set out all internal NBN costs incurred in preparation of the <i>Corporate Plan 2016</i>.</p>	Written 22/2/2016
120.	nbn co	Urquhart	FTTN -Contract instructions for build	<p>(a) For how many premises to be served with FTTN will NBN Co have issued contract instructions for <u>build</u> by:</p> <p>(i) 30 June 2016; and</p> <p>(ii) 30 September 2016.</p> <p>(b) For the answers at 4(a)(i) and (ii), above, please indicate how these contract instructions, on a premises basis, will be allocated across the following build delivery partners: Decon, Downer, Fulton Hogan, Lend Lease, QC Comms, SAPN, Service Stream, SLC, Transfield, Visionstream and WBHO.</p>	Written 22/2/2016
121.	nbn co	Urquhart	Caretaker Conventions	The current Guidance on the Caretaker Conventions published by Prime Minister & Cabinet	Written 22/2/2016

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				<p>state that:</p> <p>1.4 There are also established practices associated with the caretaker conventions that are directed at protecting the apolitical nature of the public service and avoiding the use of Commonwealth resources in a manner to advantage a particular party. The conventions and practices also aim to prevent controversies about the role of the public service distracting attention from the substantive issues in the election campaign.</p> <p>1.5 The conventions and practices have developed primarily in the context of the relationship between Ministers* and their departments (and, by extension since the commencement of the <i>Public Service Act 1999</i>, executive agencies). The relationship between Ministers and other bodies, such as statutory authorities and government companies, varies from body to body. However, those bodies should observe the conventions and practices unless to do so would conflict with their legal obligations or compelling organisational requirements.</p> <p>(a) Is NBN Co board and management aware of the caretaker conventions?</p> <p>(b) Has NBN Co discussed the forthcoming 2016 guidance on the caretaker conventions with Government?</p> <p>(c) Does NBN Co have an implementation plan for the caretaker period, or at least a set of guidelines? If so, please provide the plan and/or guidelines.</p>	
122.	nbn co	Urquhart	nbn co - International travel cost	<p>Please set out all costs incurred by NBN Co, for the period 8 September 2013 to present, for international travel conducted by NBN Co employees, contractors, directors and officers. Please include details of:</p> <p>a) Each international trip, including dates travelled, and details of stopovers and/or legs travelled;</p> <p>b) Number of NBN Co staff travelling for each trip, including names of NBN Co</p>	Written 22/2/2016

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				<p>personnel;</p> <p>c) Reason for trip; and</p> <p>d) All flight, accommodation and incidental costs incurred by NBN Co.</p>	
123.	nbn co	Urquhart	Industry Workforce – Training and Awareness campaigns spending	<p>On 3 August 2015, NBN Co announced plans to double the industry workforce to 9000, committing \$40m for training & "awareness campaigns."</p> <p>(a) As of the most recent date for which data is available, how much of this \$40m has been spent?</p> <p>(b) How many of the additional 4500 workers have been trained & are now on the job?</p> <p>(c) How many of the additional workers trained and on the job are ex-Telstra linemen, and how many are new entrants to the market?</p>	Written 22/2/2016
124.	nbn co	Urquhart	FTTP Build – Aerial/underground mix	Referring to NBN Co's FTTP build, what is the current aerial/underground mix, as a percentage, for customer connect on FTTP? (i.e. what percentage of fibre drops are underground?)	Written 22/2/2016
125.	nbn co	Urquhart	FTTP – Lead-in conduits	Referring to NBN Co's FTTP build, how many lead-in conduits, as a percentage, has NBN found are useable for fibre drops?	Written 22/2/2016
126.	nbn co	Urquhart	Cost of underground lead	<p>In its <i>Corporate Plan 2016</i>, what cost does NBN Co assume for the installation of an underground lead in (i.e. a drop) for:</p> <p>(i) FTTP;</p> <p>(ii) HFC; and</p> <p>(iii) FTTN.</p>	Written 22/2/2016

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127.	nbn co	Urquhart	Demand drop to Build drop	<p>In 2012, NBN announced that it was going from demand drop to build drop.</p> <p>(a) Are all FSAMs in NBN Co's FTTP footprint now being rolled out with the build drop model, with demand drops reserved for premises for which the build drop is initially not possible?</p> <p>(b) If so, from what date was demand drop during the initial build phased out of the contractual arrangements with delivery partners?</p> <p>(c) While build drops bring forward capex, is it correct that build drops reduce the customer connect cost per premises compared to the demand drop model? If so, by how much?</p> <p>(d) What is the cost of FTTP customer connect in the case of a "best case" FTTP install (e.g. useable lead in conduit, drop and PCD installed as part of build drop)?</p>	Written 22/2/2016
128.	nbn co	Urquhart	FTTP costs per premises	<p>NBN has published FTTP costs per premises, broken into LNDN and customer connect, since the year ending June 2014:</p> <p>See Attachment C - Table 1</p> <p>For some reason, NBN Co did divulge the cost the LNDN and customer connect breakdown on page 13 of its Half Year Results 2016 presentation:</p> <p>See Attachment C - Graph 1</p> <p>(a) Please provide the cost of LNDN and customer connect for the quarter ending 31 December 2015.</p> <p>(b) Please confirm whether the FTTP Brownfields, FTTP Greenfields, and Fixed</p>	Written 22/2/2016

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				<p>Wireless costs set out in the graph on page 13 of NBN Co’s Half Year Results 2016 presentation are actuals.</p> <p>(c) Please indicate whether the FTTN cost set out in the graph on page 13 of NBN Co’s Half Year Results 2016 presentation is an actual, an estimate at completion (EAC) or a forecast.</p> <p>(i) if an EAC or forecast, why is this not indicated, and why has the FTTN cost been presented on the same graph as actual costs for the other access technologies?</p> <p>(ii) As of 31 December 2015, what was NBN Co’s cost per premises (EAC, or equivalent) for FTTN?</p> <p>(iii) As of 31 December 2015, what was NBN Co’s operating expenditure for FTTN activations?</p> <p>(iv) What is NBN Co’s cost per premises (EAC) for FTTN, as at the most recent date for which data is available?</p> <p>(v) What is NBN Co’s operating expenditure for FTTN activations, as of the most recent date for which data is available?</p>	
129.	nbn co	Urquhart	FTTN – Professional Installation	<p>Referring to NBN Co’s FTTN product:</p> <p>(a) NBN Co’s “Operations Manual”—Version 2.12, effective 6 January 2016—states on page 103 that <u>NBN Co</u> can provide a professional installation, but that it is QUOTE “optional.”</p> <p>Telstra indicated in its half year 2016 results presentation that “two thirds” of its customers were taking up the self-install option (see below).</p> <p>For how many premises in the FTTN footprint has NBN Co provided a professional installation to date?</p> <p>See Attachment D – Graph 1</p> <p>(b) NBN Co indicated during the February Senate Estimates hearing that NBN Co’s</p>	Written 22/2/2016

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				<p>network boundary is the first socket in the premises. Can RSPs install a central splitter independently, without notifying NBN Co? If so, how many central splitters have been installed by RSPs, in addition to the professional installs provided by NBN Co?</p> <p>(c) As of the most recent date for which data is available:</p> <ul style="list-style-type: none"> (i) Set out NBN Co’s total FTTN premises activated; (ii) As of the same date, the total number of professional installs provided by NBN Co; and (iii) As of the same date, and if applicable, the total number of central splitters installed by RSPs in NBN Co’s FTTN footprint. <p>(d) NBN Co’s wholesale Price List, Version 2.6, effective 1 December 2015, indicates that the cost of a professional installation is minimum \$160 if done at the time of a standard installation, and minimum \$235 if it is done “not at the time of a standard installation.”</p> <ul style="list-style-type: none"> (i) How many professional installations “at the time of a standard installation” has NBN Co provided to its customers in the FTTN footprint? (ii) How many professional installations “not at the time of a standard installation” has NBN Co provided to its customers in the FTTN footprint? (iii) NBN Co indicated to its customers in 2015 that these charges have been capped at \$160 and \$235 respectively. For how long will they be capped? (iv) How much revenue has NBN Co earned from professional installations in the FTTN footprint in total? <p>(e) For those in NBN Co’s FTTN footprint who elect not to have a central splitter installed, is self-install the only option?</p>	

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				<p>(f) NBN Co’s Ethernet Bitstream Service Product Specification states that: “where the PIR is expressed as a range for a particular bandwidth profile: (i) the maximum data throughput at the UNI used to serve the relevant Premises may peak anywhere in that range; and (ii) may reach a PIR within that range only once during a 24 hour period. Does this mean that in the case of the FTTN AVC TC-4 25-50mbps and 25-100mbps products, download speeds need only get to 25mbps once in 24 hours for NBN Co to satisfy its obligations under its Wholesale Broadband Agreement for the supply of these products?</p> <p>(g) Does a professional installation, or lack of it, have any effect on NBN Co’s obligations to its customers under the WBA? (i.e. does NBN Co provide different service level assurances in terms of line speed (PIR or CIR), in cases where a professional installation does take place at the end user premises, compared to when it doesn’t)?</p> <p>(h) During the estimates hearing of 9 February 2016, NBN Co executives were unable to answer some rudimentary questions about the FTTN activation and installation process, despite indicating that they were aware of the large number of FTTN complaints. Why?</p>	
130.	nbn co	Urquhart	Cumulative active end users – per quarter	<p>On page 8 of NBN Co’s Half Year Results 2016 presentation, NBN Co sets out its cumulative active end users per quarter. This graph shows that growth in connections for the quarter to 30 June 15 was 25 percent, in the quarter to 30 September 15 it was 26 percent, but in the quarter to 3 December 15 growth was only 20.5 percent. Why did growth in cumulative active end users drop in the December 2015 quarter?</p> <p>See Attachment D – Graph 2</p>	Written 22/2/2016
131.	nbn co	Urquhart	Total revenue by quarter	On page 8 of NBN Co’s Half Year Results 2016 presentation, NBN Co sets out its total	Written 22/2/2016

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				<p>revenue by quarter. This graph shows that revenue growth in the quarter to 30 June 15 was 30 percent, revenue growth in the quarter to 30 September 15 was also 30 percent, but revenue growth in the quarter to 3 December 15 was only 24.66 percent.</p> <p>(a) Did revenue growth in the December 2015 quarter drop because growth in cumulative active end users dropped in the December 2015 quarter?</p> <p>(b) If not, why did revenue growth in the quarter to 3 December 15 drop compared to the previous two quarters?</p> <p>(c) Attachment D – Graph 3</p>	
132.	nbn co	Urquhart	2BEL-09	<p>1. What is the total premises count in 2BEL-09 (the Belmont 9 SAM)?</p> <p>2. As of the most recent date for which data is available, how many premises are activated in 2BEL-09 (the Belmont 9 SAM)?</p>	Written 22/2/2016
133.	nbn co	Urquhart	AVC profile	<p>On page 9 of NBN Co’s Half Year Results 2016 presentation, NBN Co sets out its AVC profile.</p> <p>(a) What is the current AVC profile for FTTP only?</p> <p>(b) What is the current AVC profile for FTTN only?</p> <p>(c) What is the current AVC profile on FTTB only?</p>	Written 22/2/2016
134.	nbn co	Urquhart	FTTN – Issued contract instruction for design	<p>(a) For how many premises to be served with FTTN will NBN Co have issued contract instructions for design by:</p> <p>(i) 30 June 2016; and</p> <p>(ii) 30 September 2016.</p> <p>(b) For the answers at 19(a)(i) and (ii), above, please indicate how these contract</p>	Written 22/2/2016

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				instructions, on a premises basis, will be allocated across the following design delivery partners: Telstra, Kordia, and TCS (Tata Consultancy Services).	
135.	nbn co	Urquhart	nbn co – Design partner TCS	<p>Referring to NBN Co design partner TCS (Tata Consultancy Services):</p> <p>(a) When did NBN Co issue the first design contract to TCS?</p> <p>(b) How many contracts for design, covering how many premises, have been issued to TCS to date?</p> <p>(c) How many SAM designs issued to TCS to date have been approved by NBN Co for which contracts have been issued for build? Please indicate with reference to the number of premises.</p> <p>(d) How long, on average, is the design process for FTTN taking with TCS?</p> <p>(e) Are designs issued to TCS submitted to TCS in India?</p>	Written 22/2/2016
136.	nbn co	Urquhart	FTTN SAM – Ready for service timeframes	<p>In its answer to Question on Notice number 98 from October 2015 estimates, NBN Co states that “from the moment you issue a contract design” to a delivery partner it takes 15 to 20 months to get an FTTN SAM to ready for service.</p> <p>(a) Does NBN Co expect this timeframe to improve?</p> <p>(b) How long is the construction component in this timeframe (i.e. how long does construction take from the moment NBN Co issues a build contract)?</p>	Written 22/2/2016
137.	nbn co	Urquhart	HFC premises – ready for service	<p>NBN’s Corporate Plan 2016 says 10,000 HFC premises will be ready for service on by 30 June 2016.</p> <p>(a) Are these 10,000 premises HFC trial footprints only (i.e. 9,886 in Redcliffe, 790 in Emu Plains and 500 in Merrimac, totalling some 11,176 premises)?</p>	Written 22/2/2016

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				<p>(b) Is NBN Co installing co-ax lead ins in these footprints?</p> <p>(c) How many co-ax lead ins will NBN Co install in the HFC footprint, in total to 2020?</p> <p>(d) Will NBN Co's HFC customer pilot? in Redcliffe be finished by end-March as planned?</p> <p>(e) Will NBN Co be charging trial customers?</p> <p>(f) Will NBN Co need its HFC product set (i.e. its HFC commercial launch to happen) before it can start start charging for services on the HFC?</p>	
138.	nbn co	Urquhart	HFC product release	<p>NBN Co's product road-map—dated 1 January 2016—indicates that your HFC product release is scheduled for Q2 2016.</p> <p>See Attachment E – Graph 1</p> <p>(a) Can NBN Co be any more specific? April/May/June?</p> <p>(b) NBN's HFC product release [PR044] first appeared in NBN Co's January 2015 roadmap, where it was scheduled for Q1 2016. Why has the HFC product set been delayed?</p> <p>See Attachment E – Graph 2</p> <p>(c) Does NBN Co anticipate more delays with its HFC product release?</p> <p>Does NBN intend to launch its HFC product using DOCSIS 3.1, or will you initially roll out DOCSIS 3.0 customer equipment?</p>	Written 22/2/2016

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139.	nbn co	Urquhart	NTD for HFC	<p>NBN Co's Network Design Rules, effective 30 June 2015, state (page 31) that NBN will provide the NTD (network termination device, or cable modem) for HFC.</p> <p>See Attachment E – Graph 3</p> <p>(a) Is this still the intention?</p> <p>(b) Does NBN Co intend to charge RSPs for this equipment? If so, how much?</p> <p>(c) NBN Co's network design rules indicate (also page 31) that NBN Co has not yet chosen its HFC NTD (cable modem). Is that still the case?</p> <p>See Attachment E – Graph 4</p> <p>(d) NBN Co also indicates that the modem will be the subject of an RFP [request for proposal]. Has this happened yet? If not, why not, and when will the RFP be complete?</p> <p>(d) Is the delay with finalising the RFP for the HFC NTD the reason why NBN Co's HFC product release has been delayed?</p> <p>(e) NBN Co's Strategic Review targeted 2.61 million premises passed with HFC by end 2016. Why is NBN Co so delayed with HFC?</p> <p>(f) Which vendors is NBN Co considering for its HFC modem? Has NBN Co had discussions with Arris, Askey, Castlenet, Cisco Systems, Humax, Netgear, Pace, Sagemcom, Technicolor, Ubee Interactive, or other vendors about this?</p> <p>(g) Has NBN Co procured any HFC equipment or services from Broadcom Corporation? If not, does NBN Co plan to?</p>	Written 22/2/2016
140.	nbn co	Urquhart	Capital Expenditure	On page 8 of NBN Co's Half Year Results 2016 presentation, NBN Co sets out its capital	Written 22/2/2016

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				<p>expenditure, including \$599 million in capex on FTTN.</p> <p>(a) For how many premises is this figure applicable?</p> <p>On page 12 of NBN Co's Half Year Results 2016 presentation, NBN Co sets out its Life-to-date costs for FTTN. Please set out for the committee the difference between the capex figure of \$599 million and the total cost of more than a billion, including any payments to Telstra</p>	
141.	nbn co	Urquhart	nbn Staffing	<p>On 2GB radio in January, Mr Morrow said that NBN had "about 5,000 internal people at NBN, there's probably about another 7,000 people helping us put this thing together." <i>[Bill Morrow and Chris Smith, 21 January 2016, Time index 4 minutes 27 seconds]</i></p> <p>On page 29 of NBN Co's Half Year Results 2016 presentation, NBN Co sets out that it has "4,191 employees, growth rate of 16% from June 2015."</p> <p>a) Is the difference between the 5,000 internal staff mentioned by Mr Morrow on radio, and the 4,191 employees noted in your results, contractors working at NBN Co? If so, please set out specifics of the purposes for which these contractors have been hired. If not, please explain the difference.</p> <p>b) Is NBN's total internal workforce, including employees and contractors working internally, not counting boots on the ground actually building the network, 5,000 people? If not, what is it?</p> <p>(b) As of 30 June 2013, NBN Co's "head count was 2,808 comprising 2,745 employees, 12 contractors and 51 labour hires" (page 40, NBN Co's 2013 Annual Report). Why have NBN Co's internal employee numbers grown so much since 2013?</p> <p>(c) In June last year, the Prime Minister said that QUOTE "At the moment, a quarter of</p>	Written 22/2/2016

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				<p>the NBN's employees – almost 1,000 workers – are employed in the company's IT departments." [<i>“Lessons from the NBN,” 11 June 2015</i>]. How much of the growth in NBN's internal employees and contractors is attributable to NBN Co's IT needs under the Multi Technology Mix?</p> <p>(d) How many employees and contractors at NBN Co are working on NBN Co's IT systems for the Multi-Technology Mix?</p>	
142.	nbn co	Urquhart	IT functions - Contracted	Has NBN Co contracted Tata Consultancy Services, the Indian conglomerate, for any IT functions? If so, how many staff are either employed by NBN Co, or contracted by NBN Co, from Tata Consultancy Services?	Written 22/2/2016
143.	nbn co	Urquhart	HFC (co-ax) lead ins	<p>How many HFC (co-ax) lead ins does NBN Co assume will need to be installed in its HFC footprint?</p> <p>(a) Will NBN Co use the Optus HFC lead ins, or will these be overbuilt?</p>	Written 22/2/2016
144.	nbn co	Urquhart	Individual premises switch program	<p>Referring to NBN Co's Individual Premises Switch program.</p> <p>(a) How many applications has NBN Co received?</p> <p>(b) How many quotes has NBN provided?</p> <p>(c) How many quotes have proceeded to construction and completion?</p> <p>(d) How much revenue has NBN Co earned from Individual Premises Switch quotes?</p> <p>(e) How much revenue has NBN Co earned from Individual Premises Switches which have proceeded to construction?</p>	Written 22/2/2016

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145.	nbn co	Urquhart	Area switch program	<p>Referring to NBN Co's Area Switch program.</p> <p>(a) How many applications has NBN Co received?</p> <p>(b) How many quotes has NBN provided?</p> <p>(c) How many quotes have proceeded to construction and completion?</p> <p>(d) How much revenue has NBN Co earned Area Switch quotes?</p> <p>(e) How much revenue has NBN Co earned from Area Switches which have proceeded to construction?</p>	Written 22/2/2016
146.	nbn co	Urquhart	Capex spend	<p>On page 11 of NBN Co's Half Year Results 2016 presentation, NBN Co sets out its capex spend for the quarter.</p> <p>See Attachment F – Table 1</p> <p>(a) Please indicate the category(ies) which contains NBN Co's IT capex spend (common capex)?</p> <p>(b) What is NBN Co's total IT capex spend to date?</p> <p>(c) What is NBN Co's forecast for IT capex spend by FY2022?</p>	Written 22/2/2016
147.	nbn co	Urquhart	Opex spend	<p>On page 14 of NBN Co's Half Year Results 2016 presentation, NBN Co sets out its opex spend for the quarter.</p> <p>See Attachment F – Table 2</p> <p>(a) How much of the growth in Employee Expenses pertains to the growth in NBN</p>	Written 22/2/2016

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				<p>Co's IT staff numbers?</p> <p>(b) Are IT contractors working at NBN Co included in this amount?</p> <p>(c) What are NBN Co's employee expenses for IT staff, to date?</p> <p>What is NBN Co's forecast for IT opex spend by FY2022?</p>	
148.	nbn co	Urquhart	Deployment of FTTdp solutions - Submissions	<p>In late December NBN launched an Expression of Interest for "deployment of FTTdp solutions," with submissions to close 22 January 2016.</p> <p>(a) Which vendors responded to the EOI?</p> <p>(b) NBN Co has previously indicated that the purpose of FTTdp in the NBN Co network is to serve customers too far from a node to get 25 megabits. Is this the purpose of this EOI?</p> <p>(c) When does NBN Co expect to finalise the EOI process?</p> <p>(d) Does the use of FTTdp require a new product set? If so, please provide details, include when dialogue with RSPs is expected to start through the WBA process.</p>	Written 22/2/2016
149.	nbn co	Urquhart	Telstra contracts	<p>In December 2015, NBN Co announced that it had signed two new contracts with Telstra for maintenance and remediation. Telstra described the contracts in its announcement to market:</p> <p>See Attachment F – Graph 1</p> <p>(a) Telstra indicates that the first contract involves Telstra "fixing faults on the copper network." Will this work take place prior to the relevant areas being declared ready for service?</p> <p>(b) Telstra has cited a combined value of \$80 million for the first year for both contracts.</p>	Written 22/2/2016

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				<p>What is the forecast three year value of the first contract—fixing faults on the copper network?</p> <p>(c) NBN indicated in December that the cost of these contracts was included in the Corporate Plan (“These arrangements will have no impact on nbn’s peak funding estimate”). If the cost of these contracts was finalised by the issue of the Corporate Plan in August, why did NBN Co wait until late December to announce the contracts?</p>	
150.	nbn co	Urquhart	FTTN bulid - Nodes	How many nodes does NBN Co assume will be required to complete the FTTN build by 2020?	Written 22/2/2016
151.	nbn co	Urquhart	FTTP-only FSAM - Timeframe	What is NBN Co’s latest assumption for the average timeframe involved in completing an FTTP-only FSAM, from the date a contract is issued for design to the date the FSAM becomes Ready for Service?	Written 22/2/2016
152.	nbn co	Urquhart	FTTP FSAM - Timeframe	What is NBN Co’s latest assumption for the timeframe involved in completing an FTTP FSAM (with FTTB provided to MDUs), from the date a contract is issued for design to the date the FSAM becomes Ready for Service?	Written 22/2/2016
153.	nbn co	Urquhart	CVC Assumptions	NBN Co has previously provided the Parliament with its AVC assumptions for FTTP, FTTN and HFC (see QoN 118 from Budget Estimates Hearings May 2015). Please set out NBN Co’s CVC assumptions (in revenue per user per year) for the access technologies, AVC profiles and time periods set out in BVB Co’s abswer to QoN 118 from Budget Estimates Hearings May 2015	Written 22/2/2016
154.	nbn co	Urquhart	FTTP – Customer connect costs	Please set out the line items included as capex in NBN Co’s customer connect costs for FTTP.	Written 22/2/2016
155.	nbn co	Urquhart	FTTN – Activation costs	Please set out the line items included as capex in NBN Co’s activation costs for FTTN.	Written 22/2/2016

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156.	nbn co	Urquhart	Installation costs fo an aerial lead in	In its <i>Corporate Plan 2016</i> , what cost does NBN Co assume for the installation of an aerial lead in (i.e. a drop) for: a) FTTP; b) HFC; and c) FTTN.	Written 22/2/2016
157.	nbn co	Urquhart	Underground lead-in installations	In its <i>Corporate Plan 2016</i> , how many underground lead-in installations (i.e. drops) does NBN Co assume will be required until the end of the build for: a) FTTP; b) HFC; and c) FTTN.	Written 22/2/2016
158.	nbn co	Urquhart	Aerial lead-in installations	In its <i>Corporate Plan 2016</i> , how many aerial lead-in installations (i.e. drops) does NBN Co assume will be required until the end of the build for: a) FTTP; b) HFC; and c) FTTN.	Written 22/2/2016
159.	nbn co	Urquhart	Lead-in installations – across all access technologies	In its <i>Corporate Plan 2016</i> , how many lead-in installations (i.e. drops) in total does NBN Co assume will be required until the end of the build across all access technologies?	Written 22/2/2016
160.	nbn co	Urquhart	Data consumption trends	NBN Co periodically releases data consumption trends (e.g. 2015 Financial Results Presentation). (a) What is NBN Co’s latest estimate of total data consumption on the NBN fibre-to-	Written 22/2/2016

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				<p>the-premises network compared to the latest Australian average for fixed broadband (per Australian Bureau of Statistics data)?</p> <p>(b) What is NBN Co’s latest estimate of total data consumption on the NBN fibre-to-the-node network compared to the latest Australian average for fixed broadband (per Australian Bureau of Statistics data)?</p> <p>(c) What is NBN Co’s latest estimate of total data consumption on the NBN fibre-to-the-basement network compared to the latest Australian average for fixed broadband (per Australian Bureau of Statistics data)?</p>	
161.	nbn co	Urquhart	Truck rolls	<p>In its answer to Question on Notice 178 from Supplementary Budget Estimates Hearings October 2015, NBN Co writes that “Since Ready for Service the number of lines requiring a truck roll to fix an assurance ticket was less than two per cent.”</p> <p>(a) How much has NBN Co spent, to date, on lines in FTTN areas “requiring a truck roll to fix an assurance ticket”?</p> <p>(b) Please indicate whether this cost is classified as operating expenditure or capital expenditure, or a combination (if a combination, please provide the ratio).</p> <p>(c) As of the most recent date for which data is available, for how many lines and/or premises in the FTTN footprint has NBN Co required a truck roll to fix an assurance ticket?</p>	Written 22/2/2016
162.	nbn co	Urquhart	FTTP SAMs - Timeframes	<p>In its answer to Question on Notice No. 96 from Supplementary Budget Estimates Hearings October 2015, NBN Co writes: “The period from Design commenced to Ready for Service (RFS) can vary greatly depending on the size and complexity of an individual Service Area Module. The average duration of FTTN SAMs in the current plan is approximately 15-20 months.”</p> <p>(a) What is the equivalent duration of FTTP SAMs?</p> <p>(b) What is the equivalent duration of FTTP SAMs which reached RFS during the</p>	Written 22/2/2016

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				period 1 July 2014 to 31 December 2015?	
163.	nbn co	Urquhart	NBN rollout – Western Australia	<p>Referring to the planned NBN rollout in Western Australia:</p> <ul style="list-style-type: none"> (a) When was the Bassendean exchange handed over from Telstra to NBN? (b) Is the construction to suburbs on the Bassendean and Pier exchanges on schedule to begin in Q4 2016? (c) Has any further work been undertaken to assess the state of the existing copper network coming off the Bassendean and Pier exchanges since suburbs serviced by those exchanges were added to the three-year rollout? (d) Can NBN provide a timetable of expected dates for remaining exchange handovers in Western Australia? (e) When will the Maylands exchange handover occur? What work needs to be done before that handover can occur? (f) Is NBN Co taken any steps to expedite the handover of the Maylands exchange? (g) Once handover occurs, how much longer will residents of suburbs serviced by the Maylands exchange have to wait to be added to the rollout? (h) Revenue opportunities are a consideration for NBN Co under the deployment principles. Does this explain why the higher socio-economic Western suburbs of Perth have been prioritised, despite recording top-ranking ADSL speeds, while the lower socio-economic areas in the inner east, which rank in the lowest band nationwide, have been left off the three-year rollout? 	Written 22/2/2016
164.	(a)The Department (b)ABC (c)SBS (d)Aust Post	Ludwig	Taxi costs	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How much did each department/agency spend on taxis during the specified period? Provide a breakdown for each business group in each department/agency. 2. What are the reasons for taxi costs? 	Written 19/2/2016

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	(e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			3. How much did the department spend on taxis during the specified period for their minister or minister's office?	
165.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA	Ludwig	Hospitality and entertainment	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. What has been the Department/Agency's hospitality spend including any catering and drinks costs. 2. For each Minister and Parliamentary Secretary office, please detail total hospitality spend. Detail date, location, purpose and cost of all events including any catering and drinks costs. 3. What has been the Department/Agency's entertainment spend? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4. For each Minister and Parliamentary Secretary office, please detail total entertainment spend. Detail date, location, purpose and cost of all events including any catering and drinks costs. 5. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 6. For each Minister and Parliamentary Secretary office, what hospitality spend is 	Written 19/2/2016

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	(p)NMA (q)NPG (r)Screen Australia (s)TMOAD			<p>currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>7. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>8. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>9. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved?</p>	
166.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Executive coaching and leadership training	<p>Since the change of Prime Minister on 14 September, 2015: Please provide the following information in relation to executive coaching and/or other leadership training services purchased by each department/agency:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) 4. The names of all service providers engaged For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> (a) The name and nature of the service purchased (b) Whether the service is one-on-one or group based (c) The number of employees who received the service and their employment classification (d) The total number of hours involved for all employees (provide a breakdown for each employment classification) (e) The total amount spent on the service (f) A description of the fees charged (i.e. per hour, complete package) 5. Where a service was provided at any location other than the department or agency's 	Written 19/2/2016

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				<p>own premises, please provide:</p> <ul style="list-style-type: none"> (a) The location used (b) The number of employees who took part on each occasion (provide a breakdown for each employment classification) (c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) (d) Any costs the department or agency's incurred to use the location <p>6. In relation to education/executive coaching and/or other leadership training services paid for by the department what agreements are made with employees in regards to continuing employment after training has been completed?</p> <p>7. For graduate or post graduate study, please breakdown each approved study leave by staffing allocation and degree or program title.</p>	
167.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen	Ludwig	Staffing profile	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ul style="list-style-type: none"> 1. Has there been any change to the staffing profile of the department/agency? 2. Provide a list of changes to staffing numbers, broken down by classification level, division, home base location (including town/city and state) 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	Australia (s)TMOAD				
168.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Staffing reductions	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many staff reductions/voluntary redundancies have occurred? <ol style="list-style-type: none"> (a) What was the reason for these reductions? 2. Were there any of these reductions involuntary redundancies? If yes, provide details. 3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. 4. If there are plans for staff reductions, please give the reason why these are happening. 5. Are there any plans for involuntary redundancies? If yes, provide details. 6. How many ongoing staff left the department/agency? What classification were these staff? 7. How many non-ongoing staff left department/agency from? What classification were these staff? 8. What are the voluntary redundancy packages offered? Please detail for each staff level and position 9. How do the packages differ from the default public service package? 10. How is the department/agency funding the packages? 	Written 19/2/2016
169.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon	Ludwig	Staffing recruitment	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many ongoing staff have been recruited? What classification are these staff? 2. How many non-ongoing positions exist or have been created? What classification are these staff? 3. How many staff have been employed on contract and what is the average length of their employment period? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
170.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Kitchen Appliances	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/agency purchased, leased or rented any kitchen appliances over the value of \$1000?</p> <p>(a) If yes, provide a list that includes the type of appliance, the cost, the amount, and any ongoing costs such as purchase of consumables and when the appliance was purchased?</p> <p>(b) Why were the appliances purchased?</p> <p>(c) Has there been a noticeable difference in staff productivity since the appliances were purchased? Are staff leaving the office premises less during business hours as a result?</p> <p>(d) Where did the funding for the appliances come from?</p> <p>(e) Who has access?</p> <p>(f) Who is responsible for the maintenance of the appliances? How much was spent on maintenance, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>(g) What are the other ongoing costs of the appliances?</p>	Written 19/2/2016
171.	(a)The Department (b)ABC	Ludwig	Boards (for Departments or	<p>Since the change of Prime Minister on 14 September, 2015:</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD		agencies with boards)	<ol style="list-style-type: none"> 1. how often has each board met, break down by board name; 2. what travel expenses have been incurred; 3. what has been the average attendance at board meetings; 4. List each member's attendance at meetings; 5. how does the board deal with conflict of interest; 6. what conflicts of interest have been registered; 7. what remuneration has been provided to board members; 8. how does the board dismiss board members who do not meet attendance standards? 9. Have any requests been made to ministers to dismiss board members? 10. Please list board members who have attended less than 51% of meetings 11. what have been the catering costs for the board meetings held during this period? Please break down the cost list. 	
172.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA	Ludwig	Corporate cars	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many cars are owned by each department/agency? <ol style="list-style-type: none"> (a) Where are the cars located? (b) What are the cars used for? (c) What is the cost of each car during the specified period? (d) How far did each car travel during the specified period? 2. How many cars are leased by each department/agency? <ol style="list-style-type: none"> (a) Where are the cars located? (b) What are the cars used for? (c) What is the cost of each car during the specified period? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(p)NMA (q)NPG (r)Screen Australia (s)TMOAD			(d) How far did each car travel during the specified period?	
173.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Government payments of accounts	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. What has been the average time period for the department/agency paid its accounts to contractors, consultants or others? 2. How many payments owed (as a number and as a percentage of the total) have been paid in under 30 days? 3. How many payments owed (as a number and as a percentage of the total) have been paid in between 30 and 60 days? 4. How many payments owed (as a number and as a percentage of the total) have been paid in between 60 and 90 days? 5. How many payments owed (as a number and as a percentage of the total) have been paid in between 90 and 120 days? f) How many payments owed (as a number and as a percentage of the total) have been paid in over 120 days? 6. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency since Estimates, 2014? 7. Where interest is being paid, what rate of interest is being paid and how is this rate determined? 	Written 19/2/2016
174.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC	Ludwig	Hire cars	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How much did each department/agency spend on hire cars during the specified period? Provide a breakdown of each business group in each department/agency. 2. What are the reasons for hire car costs? 3. How much did the department spend on hire cars during the specified period for their minister or minister's office? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
175.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Credit cards	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Provide a breakdown of any changes to employment classifications that have access to a corporate credit card. 2. Have there been any changes to action taken in the event that the corporate credit card is misused? 3. Have there been any changes to how corporate credit card use is monitored? 4. Have any instances of corporate credit card misuse have been discovered during the specified period? If so: 5. Please list staff classification and what the misuse was, and the action taken. 6. Have there been any changes to what action is taken to prevent corporate credit card misuse? 7. How many credit cards available to the Minister or their office? If so, please list by classification. Have there been any misuse of credit cards by the Minister or their office? Has any action been taken against the Minister or their office for credit card misuse? If so, list each occurrence, including the cost of the misuse. 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
176.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Functions	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Provide a list of all formal functions or forms of hospitality conducted for the Minister . Include: <ol style="list-style-type: none"> (a) The guest list of each function (b) The party or individual who initiated the request for the function (c) The menu, program or list of proceedings of the function (d) A list of drinks consumed at the function (e) Provide a list of the current wine, beer or other alcoholic beverages in stock or on order in the Minister’s office. Breakdown by item, quantity and cost. 	Written 19/2/2016
177.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA	Ludwig	Red tape reduction	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Please detail changes to structures, officials, offices, units, taskforce or other processes has the department dedicated to meeting the government’s red tape reduction targets? <ol style="list-style-type: none"> (a) What is the progress of that red tape reduction target 2. How many officers have been placed in those units and at what level? 3. How have they been recruited? 4. What process was used for their appointment? 5. What is the total cost of this unit? 6. What is the estimated total salary cost of the officers assigned to the unit. _ 7. Do members of the unit have access to cabinet documents? 8. Lease list the security classification and date the classification was issued for each 	Written 19/2/2016

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	(n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			officer, broken down by APS or SES level, in the red tape reduction unit or similar body. 9. What is the formal name given to this unit/taskforce/team/workgroup or agency within the department?	
178.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Land costs	<ol style="list-style-type: none"> 1. How much land (if any) does the Department or agencies or authorities or Government corporation within each portfolio own or lease? 2. Please list by each individual land holding, the size of the piece of land, the location of that piece of land and the latest valuation of that piece of land, where that land is owned or leased by the Department, or agency or authority or Government Corporation within that portfolio? (In regards to this question please ignore land upon which Australian Defence force bases are located. Non Defence Force base land is to be included) 3. List the current assets, items or purse (buildings, facilities or other) on the land identified above. <ol style="list-style-type: none"> (a) What is the current occupancy level and occupant of the items identified in (3)? (b) What is the value of the items identified in (3)? (c) What contractual or other arrangements are in place for the items identified in (3)? 4. How many buildings (if any) does the Department or agencies or authorities or Government Corporation within each portfolio own or lease? 5. Please list by each building owned, its name, the size of the building in terms of square metres, the location of that of that building and the latest valuation of that building, where that building is owned by the Department, or agency or authority or Government corporation within that portfolio? (In regards to this question please ignore buildings that are situated on Australian Defence force bases. Non Defence Force base buildings are to be included). 6. In regards to any building identified in Q4, please also detail, the occupancy rate as expressed as a percentage of the building size. If occupancy is identified as less than 100%, for what is the remaining space used? 	Written 19/2/2016
179.	(a)The Department (b)ABC	Ludwig	Contracts for Temporary Staff	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How much did the department/agency spend on temporary or contract staff? 2. How many temporary or contract staff have been employed? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			3. What is the total number of temporary or contract staff currently employed? 4. How much was paid for agencies/companies to find temporary/contract staff? 5. Have there been any changes to the policies/criteria that govern the appointment of contract staff?	
180.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA	Ludwig	Printing	Since the change of Prime Minister on 14 September, 2015: 1. How many documents (include the amount of copies) have been printed? (a) How many of these printed documents were also published online? 2. Has the Department/Agency used external printing services for any print jobs? (a) If so, what companies were used? (b) How were they selected? (c) What was the total cost of this printing by item?	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(q)NPG (r)Screen Australia (s)TMOAD				
181.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Communications staff	<ol style="list-style-type: none"> 1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: 2. How many ongoing staff, the classification, the type of work they undertake and their location. 3. How many non-ongoing staff, their classification, type of work they undertake and their location 4. How many contractors, their classification, type of work they undertake and their location 5. How many are graphic designers? 6. How many are media managers? 7. How many organise events? 8. Have these arrangements changed since the change of Prime Minister on 14 September, 2015? If yes, please detail. 	Written 19/2/2016
182.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS	Ludwig	Reviews	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many new reviews (defined as review, inter-departmental group, inquiry, internal review or similar activity) have been commenced? Please list them including: <ol style="list-style-type: none"> (a) the date they were ordered (b) the date they commenced (c) the minister responsible (d) the department responsible 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			(e) the nature of the review (f) their terms of reference (g) the scope of the review (h) Who is conducting the review (i) the number of officers, and their classification level, involved in conducting the review (j) the expected report date (k) the budgeted, projected or expected costs (l) If the report will be tabled in parliament or made public 2. For any review commenced or ordered, have any external people, companies or contractors being engaged to assist or conduct the review? (a) If so, please list them, including their name and/or trading name/s and any known alias or other trading names (b) If so, please list their managing director and the board of directors or equivalent (c) If yes, for each is the cost associated with their involvement, including a break down for each cost item (d) If yes, for each, what is the nature of their involvement (e) If yes, for each, are they on the lobbyist register, provide details. (f) If yes, for each, what contact has the Minister or their office had with them (g) If yes, for each, who selected them (h) If yes, for each, did the minister or their office have any involvement in selecting them, i. If yes, please detail what involvement it was ii. If yes, did they see or provided input to a short list iii. If yes, on what dates did this involvement occur iv. If yes, did this involve any verbal discussions with the department v. If yes, on what dates did this involvement occur 3. Which reviews are on-going? (a) Please list them.	

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>(b) What is the current cost to date expended on the reviews?</p> <ol style="list-style-type: none"> 4. Have any reviews been stopped, paused or ceased? Please list them. 5. Which reviews have concluded? Please list them. 6. How many reviews have been provided to Government? Please list them and the date they were provided. 7. When will the Government be responding to the respective reviews that have been completed? 8. What reviews are planned? <ol style="list-style-type: none"> (a) When will each planned review be commenced? (b) When will each of these reviews be concluded? (c) When will government respond to each review? (d) Will the government release each review? <ol style="list-style-type: none"> i. If so, when? If not, why not? 	
183.	<p>(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD</p>	Ludwig	Commissioned reports	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many reports (including paid external advice) have been commissioned by the Minister, department or agency? <ol style="list-style-type: none"> (a) Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members. 2. How much did each report cost/or is estimated to cost? How many departmental or external staff were involved in each report and at what level? 3. What is the current status of each report? When is the Government intending to respond to these reports? 	Written 19/2/2016

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184.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Appointments	Since the change of Prime Minister on 14 September, 2015: 1. Please detail any board appointments made to date. 2. What is the gender ratio on each board and across the portfolio? 3. Has the department instigated or changed its gender ratio target and/or any other policy intended to increase the participation rate of women on boards? If yes, please specify what the target and policy is for each board. 4. Please specify when these gender ratio or participation policies were changed.	Written 19/2/2016
185.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA	Ludwig	Stationery Requirements	Since the change of Prime Minister on 14 September, 2015: 1. How much has been spent by each department and agency on the government (Ministers / Parliamentary Secretaries) stationery requirements in your portfolio to date? (a) Detail the items provided to the minister's office. (b) Please specify how many reams of paper have been supplied to the Minister's office. 2. How much has been spent on departmental stationery requirements to date. 3. Has any customised stationery been requested or provided to the Minister or Ministerial Staff? If yes, please include a photo/scan, detail the type of stationery, date it was requested, date it was provided and the cost.	Written 19/2/2016

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	(n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
186.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Electronic equipment	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Other than phones, ipads or computers – please list the electronic equipment provided to the Minister’s office.</p> <p>(a) List the items (b) List the items location or normal location (c) List if the item is in the possession of the office or an individual staff member of minister, if with an individual list their employment classification level (d) List the total cost of the items (e) List an itemised cost breakdown of these items (f) List the date they were provided to the office (g) Note if the items were requested by the office or proactively provided by the department</p>	Written 19/2/2016
187.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA	Ludwig	Media subscriptions	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. What pay TV subscriptions does your department/agency have?</p> <p>(a) Please provide a list of channels and the reason for each channel. (b) What has been the cost of this package/s during the specified period? (c) What is provided to the Minister or their office? (d) What has been the cost of this package/s during the specified period?</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			2. What newspaper subscriptions does your department/agency have? (a) Please provide a list of newspaper subscriptions and the reason for each. (b) What has been the cost of this package/s during the specified period? (c) What is provided to the Minister or their office? (d) What has been the cost of this package/s during the specified period? 3. What magazine subscriptions does your department/agency have? (a) Please provide a list of magazine subscriptions and the reason for each. (b) What has been the cost of this package/s during the specified period? (c) What is provided to the Minister or their office? (d) What has been the cost of this package/s during the specified period? 4. What publications does your department/agency purchase? (a) Please provide a list of publications purchased by the department and the reason for each. (b) What has been the cost of this package/s during the specified period? (c) What is provided to the Minister or their office? (d) What has been the cost of this package/s during the specified period?	
188.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG	Ludwig	Meeting costs	Since the change of Prime Minister on 14 September, 2015: 1. How much has the Department/Agency spent on meeting costs? Detail date, location, purpose and cost of all events, including any catering and drinks costs. 2. For each Minister and Parliamentary Secretary office, please detail total meeting spend from to date. Detail date, location, purpose and cost of each event including any catering and drinks costs. 3. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4. For each Minister and Parliamentary Secretary office, what meeting spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs.	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(r)Screen Australia (s)TMOAD				
189.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Media training	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> In relation to media training services purchased by each department/agency, please provide the following information: <ol style="list-style-type: none"> Total spending on these services An itemised cost breakdown of these services The number of employees offered these services and their employment classification The number of employees who have utilised these services and their employment classification The names of all service providers engaged The location that this training was provided For each service purchased from a provider listed under (1), please provide: <ol style="list-style-type: none"> The name and nature of the service purchased Whether the service is one-on-one or group based The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) The total number of hours involved for all employees (provide a breakdown for each employment classification) The total amount spent on the service A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> The location used The number of employees who took part on each occasion The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) Any costs the department or agency's incurred to use the location 	Written 19/2/2016
190.	(a)The Department (b)ABC	Ludwig	Consultancies	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> How many consultancies have been undertaken? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			<p>method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <ol style="list-style-type: none"> 2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. 3. Have any consultancies not gone out for tender? <ol style="list-style-type: none"> (a) List each, including name, cost and purpose (b) If so, why? 	
191.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA	Ludwig	Provision of equipment - ministerial	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone has been provided and the costs? <ol style="list-style-type: none"> (a) Itemise equipment and cost broken down by staff or minister classification 2. Has electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive, video cameras) been provided by the department/agency? If yes provide a list of: 3. What is provided? 4. The purchase cost. 5. The ongoing cost. 6. A list of any accessories provided for the equipment and the cost of those accessories. (e.g. iPad keyboards, laptop carry bags, additional chargers etc). 7. A breakdown of what staff and staff classification receives each item. 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(q)NPG (r)Screen Australia (s)TMOAD				
192.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Provision of equipment - departmental	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Has electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive, video cameras) been provided by the department/agency to departmental staff? If yes provide a list of: 2. What has been provided? 3. The purchase cost. 4. The ongoing cost. 5. A list of any accessories provided for the equipment and the cost of those accessories. (e.g. iPad keyboards, laptop carry bags, additional chargers etc). 6. A breakdown of what staff and staff classification receives each item. 	Written 19/2/2016
193.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS	Ludwig	Computers	<ol style="list-style-type: none"> 1. List the current inventory of computers owned, leased, stored, or able to be accessed by the Ministers office as provided by the department, listing the equipment cost and location and employment classification of the staff member that is allocated the equipment, or if the equipment is currently not being used 2. List the current inventory of computers owned, leased, stored, or able to be accessed by the department, listing the equipment cost and location 3. Please detail the operating systems used by the departments computers, the contractual arrangements for operating software and the on-going costs 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
194.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Travel costs - department	Since the change of Prime Minister on 14 September, 2015: 1. Is the minister or their office or their delegate required to approve all departmental and agency international travel? 2. If so, under what policy? 3. Provide a copy of that policy. 4. When was this policy implemented? 5. When is the minister notified, when is approved provided? 6. Detail all travel (domestic and international) for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). 7. Detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 8. What date was the minister or their office notified of the travel? 9. What date did the minister or their office approve the travel? 10. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
195.	Finance to respond on behalf of all portfolios	Ludwig	Travel costs – ministerial	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Please detail all travel conducted by the Minister/parliamentary secretary 2. List each location, method of travel, itinerary and purpose of trip; 3. List the total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals), and; 4. List the number of staff that accompanied the Minister/parliamentary secretary, listing the total costs per staff member, the class of airplane travelled, the classification of staff accompanying the Minister/parliamentary secretary. 5. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 	Written 19/2/2016
196.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Grants	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. What guidelines are in place to administer grants? 2. How are grants applied for? 3. Are there any restrictions on who can apply for a grant? If yes, please detail. <ol style="list-style-type: none"> (a) Can these restrictions be waved? If yes, please detail the process for waving them and list any grants where the restrictions were waved. 4. What is the procedure for selecting who will be awarded a grant? 5. Who is involved in this selection process? 6. Does the minister or the minister's office play any role in awarding grants? If yes, please detail. <ol style="list-style-type: none"> (a) Has the minister or the minister's office exercised or attempted to exercise any influence over the awarding of any grants? If yes, please detail. 7. Provide a list of all grants, including ad hoc, one-off discretionary grants awarded to date. Provide the recipients, amount, intended use of the grants, what locations have benefited from the grants and the electorate and state of those locations. 8. Update the status of each grant that was approved prior to the specified period, but did not have financial contracts in place at that time. Provide details of the recipients, the amount, the intended use of the grants, what locations have benefited from the grants and the electorate and state of those grants. 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
197.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Departmental Rebranding	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/Agency undergone a name change or any other form of rebranding? If so:</p> <p>(a) Please detail why this name change / rebrand were considered necessary and a justified use of departmental funds?</p> <p>i. Please provide a copy of any reports that were commissioned to study the benefits and costs associated with the rebranding.</p> <p>(b) Please provide the total cost associated with this rebrand and then break down by amount spent replacing:</p> <p>i. Signage. ii. Stationery (please include details of existing stationery and how it was disposed of). iii. Logos iv. Consultancy v. Any relevant IT changes. vi. Office reconfiguration.</p> <p>(c) How was the decision reached to rename and/or rebrand the department?</p> <p>i. Who was involved in reaching this decision? ii. Please provide a copy of any communication (including but not limited to emails, letters, memos, notes etc) from within the department, or between the department and the government regarding the rename/rebranding.</p>	Written 19/2/2016
198.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA	Ludwig	Media monitoring	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office during the specified period?</p> <p>(a) Which agency or agencies provided these services? (b) What has been spent providing these services during the specified period? (c) Itemise these expenses.</p> <p>2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency during the specified period?</p> <p>(a) Which agency or agencies provided these services? (b) What has been spent providing these services during the specified period?</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			(c) Itemise these expenses	
199.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Procedure Manuals (Ministerial)	<ol style="list-style-type: none"> 1. Does the minister's office have a procedure manual for communication between the minister's office and the department? If yes, please provide a copy and: 2. When was the manual last updated? 3. Who is responsible for updating the manual? 4. Who is the manual distributed to? 5. Is anyone responsible for clearing communications before they are sent to the department? 	Written 19/2/2016
200.	Finance to respond on behalf of all portfolios	Ludwig	Ministerial staff code	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Have there been any identified breaches of the Ministerial Staff Code of Conduct by the Minister, their office or the department? <ol style="list-style-type: none"> (a) If so, list the breaches identified, broken by staffing classification level (b) If so, what remedy was put in place to manage the breach? If no remedy has 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>been put in place, why not?</p> <p>(c) If so, when was the breach identified? By whom? When was the Minister made aware?</p> <p>2. Can the Minister confirm that all ministerial and electorate officers in their office comply fully with the ministerial staff code of conduct?</p> <p>(a) If not, how many staff don't comply, broken down by classification level?</p> <p>(b) How long have they worked for the Minister?</p> <p>3. Can you confirm they all complied with the code on the date of their employment?</p> <p>(a) If not, on what date did they comply?</p> <p>4. Can you confirm that all disclosures as required by the code were made to the government staffing committee?</p> <p>(a) If so, on what date were those disclosure made?</p> <p>5. By position title list the date each staff member was approved by government staff committee</p> <p>6. Can you confirm all staff have divested themselves of any and all relevant shares as of the date of their appointment</p> <p>7. Can you list by number if any staff have been granted exception by the SMOS to remain a director of a company as allowed by the Ministerial Staff Code of Conduct, break down by position level</p>	
201.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA	Ludwig	Enterprise Bargaining Agreements (EBAs)	<ol style="list-style-type: none"> 1. Please list all related EBAs with coverage of the department. 2. Please list their starting and expiration dates. 3. What is the current status of negotiations for the next agreement/s? Please detail. 	Written 19/2/2016

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	(o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
202.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Existing Resources Program	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many projects, work, programs or other tasks has the department started as a consequence of government policies or priorities that are required to be funded 'within existing resources'? 2. List each 3. List the staffing assigned to each task 4. What is the nominal total salary cost of the officers assigned to the project? 5. What resources or equipment has been assigned to the project? 	Written 19/2/2016
203.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co	Ludwig	Conditions of Government Contracts and Agreements	<ol style="list-style-type: none"> 1. Do any contracts managed by the Department/Agency contain any limitations or restrictions on advocacy or criticising Government policy? If so, please name each contact. When was it formed or created? 2. What are the specific clauses and/or sections which state this, or in effect, create a limitation or restriction? 3. Do any agreements managed by the Department/Agency contain any limitations on restrictions on advocacy or criticisms of Government policy? If so, please name 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			<p>each agreement. When was it formed or created?</p> <ol style="list-style-type: none"> 4. What are the specific clauses and/or sections which state this, or in effect, create a limitation or restriction? 5. For each of the contracts and agreements, are there any particular reason, such as genuine commercial in confidence information, for this restriction? 6. Have any changes to financial or resource support to services which advocate on behalf of groups or individuals in Australian society been made? If so, which groups? What was the change? 7. Has any consultation occurred between the Department/Agency and any individuals and/or community groups about these changes? If so, what consultation process was used? Was it public? If not, why not? Are public submissions available on a website? 8. If no consultation has occurred, why not? 9. Did the Minister/Parliamentary Secretary meet with any stakeholders about changes to advocacy in their contracts and/or agreements? If so, when? Who did he/she meet with? 	
204.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA	Ludwig	Statutory Review Provisions	<p>Please list all current legislation, covered by the department's portfolio, which contain a statutory review provision/s. For each, please provide:</p> <ol style="list-style-type: none"> 1. What work has been done towards preparing for the review? If none, why not? 2. Please provide a schedule or a workplan for the review 3. When did/will this work begin? 4. When is/was the review due to commence. 5. What is the expected report date. 6. Who is the minister responsible for the review 7. What department is responsible for the review 8. List the specific clauses or legislation under review caused by the statutory provision. 9. List the terms of reference. 10. What is the scope of the review. 11. Who is conducting the review. How were they selected? What are the legislated obligation for the selection of the person to conduct the review? 12. What is the budgeted, projected or expected costs of the review? 	Written 19/2/2016

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	(q)NPG (r)Screen Australia (s)TMOAD			13. When was the Minister briefed on this matter? 14. What decision points are upcoming for the minister on this matter? 15. List the number of officers, and their classification level, involved in conducting the review 16. Will the report will be tabled in parliament or made public. If so, when?	
205.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Sunset Provisions	1. Please list all current legislation, covered by the department's portfolio, which contain a sunset provision/s. For each, please provide: (a) What work has been done towards preparing for the activation of sunset provisions? If no work has commenced, why not? (b) Has any consideration been given to delaying or alerting the sunset provisions? (c) Please provide a schedule or a workplan for the sunset provisions becoming active (d) When did/will this work begin? 2. Will there be any reviews of or relating to the legislation before or after the sunset provision is enacted? If yes: (a) When is/was the review due to commence. (b) What is the expected report date. (c) Who is the minister responsible for the review (d) What department is responsible for the review (e) List the specific clauses or legislation under review caused by the statutory provision. (f) List the terms of reference. (g) What is the scope of the review. (h) Who is conducting the review. How were they selected? What are the legislated obligation for the selection of the person to conduct the review? (i) What is the budgeted, projected or expected costs of the review? (j) When was the Minister briefed on this matter? (k) What decision points are upcoming for the minister on this matter? (l) List the number of officers, and their classification level, involved in conducting the review (m) Will the report will be tabled in parliament or made public. If so, when?	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
206.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Legal Costs	Since the change of Prime Minister on 14 September, 2015: 1. List all legal costs incurred by the department or agency 2. List the total cost for these items, broken down by source of legal advice, hours retained or taken to prepare the advice and the level of counsel used in preparing the advice, whether the advice was internal or external 3. List cost spend briefing Counsel, broken down by hours spent briefing, whether it was direct or indirect briefing, the gender ratio of Counsel, how each Counsel was engaged (departmental, ministerial) 4. How was each piece of advice procured? Detail the method of identifying legal advice	Written 19/2/2016
207.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA	Ludwig	Procedure Manuals (Departmental)	1. Does the department have a procedure manual for communication between the department and the minister? If yes, please provide a copy and: (a) When was the manual last updated? (b) Who is responsible for updating the manual? (c) Has the minister's office had any input into the content of the manual? If so, please detail. (d) Who is the manual distributed to? (e) Is anyone responsible for clearing communications before they are sent to the minister or the minister's office?	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
208.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Vending machines	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/agency purchased or leased or taken under contract any vending machine facilities?</p> <p>(a) If so, list these</p> <p>(b) If so, list the total cost for these items</p> <p>(c) If so, list the itemised cost for each item of expenditure</p> <p>(d) If so, where were these purchased</p> <p>(e) If so, list the process for identifying how they would be purchased</p> <p>(f) If so, what is the current location for these items?</p> <p>(g) If so, what is the current usage for each of these items?</p>	Written 19/2/2016
209.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA	Ludwig	Self Initiated work	<p>1. Does the department have a program for staff to engage in self-initiated work (projects, plans etc that are devised by staff without being directed by the minister's office or department management)?</p> <p>2. Please list all ongoing projects. For each, please detail:</p> <p>3. When did the project commence?</p> <p>4. When is it expected to conclude?</p>	Written 19/2/2016

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	(f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			5. What will the total cost of the project be? 6. Where did the money for the project come from? 7. Where is the project based?	
210.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia	Ludwig	Staff Awards	Since the change of Prime Minister on 14 September, 2015: 1. Has the Department / Agency given out awards to staff for any reason? If yes: (a) What was the reason for the awards? (b) What was the criteria for the awards? (c) What form did the award take? (e.g. Certificate, gift vouchers etc) (d) How much was spent on the award? 2. How were the awards presented? 3. Who presented the awards? 4. Was there a ceremony or party for the awards? If yes: (a) Where was it held? (b) Was there a fee for the venue? If yes, how much? (c) How much was spent on catering? (d) How many people attended? (e) Did the minister attend? 5. Did the minister's staff attend? If yes, how many?	Written 19/2/2016

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	(s)TMOAD				
211.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Change Management	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the Department/Agency engaged in a policy of Change Management? If yes:</p> <ul style="list-style-type: none"> (a) Please detail the policy. (b) When was the policy introduced? (c) What are the goals of the policy? (d) How much was spent on consulting for the policy and who was contracted for this consultation? (e) How much was spent implementing this policy? 	Written 19/2/2016
212.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust	Ludwig	Departmental Staff Misconduct	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Please provide a copy of the departmental staff code of conduct.</p> <p>2. Have there been any identified breaches of this code of conduct by departmental staff?</p> <ul style="list-style-type: none"> (a) If yes, list the breaches identified, broken by staffing classification level. (b) If yes, what remedy was put in place to manage the breach? If no remedy has been put in place, why not? (c) If yes, when was the breach identified? By whom? When was the Minister made aware? (d) If yes, were there any legal ramifications for the department or staff member? Please detail. 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
213.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Fee for services	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Have any existing services provided by the department / agency moved from being free to a user-pay service? Have any additional fees been placed on existing services? If yes please provide a list and include: 2. Name of the fee and a short description of what it covers. 3. How much is the fee (and is it a flat fee or a percentage of the service). 4. The date the fee came into place. 5. Were any reviews requested, commenced or complemented into the benefits and drawbacks of attaching the fee to the service? If yes, please detail and provide a copy of the review. 6. What consultation was carried out before the fee was put into place? 7. How was the fee put into place (e.g. through legislation, regulation changes etc)? 8. What justification is there for the fee? 9. test 	Written 19/2/2016
214.	(a)The Department (b)ABC (c)SBS	Ludwig	Documents provided to minister	<ol style="list-style-type: none"> 1. Excluding policy or correspondence briefs, how many documents are provided to the Minister's office on a regular and scheduled basis? Including documents that are not briefs to the minister and do not require ministerial signature. 2. List those documents, their schedule and their purpose (broken down by ministerial 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			signature and office for noting documents) 3. How are they transmitted to the office? 4. What mode of delivery is used (hardcopy, email) for those documents? 5. What level officer are they provided to in the minister's office?	
215.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG	Ludwig	merchandise or promotional material	Since the change of Prime Minister on 14 September, 2015: 1. Has the department purchased any merchandise or promotional material? 2. List by item, and purpose for each item, including if the material is for a specific policy or program or for a generic purpose (note that purpose) 3. List the cost for each item 4. List the quantity of each item 5. Who suggested these material be created? 6. Who approved its creation? 7. Provide copies of authorisation 8. When was the Minister informed of the material being created? 9. Who created the material? 10. How was that person selected? 11. How many individuals or groups were considered in selecting who to create the material?	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(r)Screen Australia (s)TMOAD				
216.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Domain Usage	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. Please provide a breakdown of the domain usage for the 50 most utilised (by data sent and received), unique (internet) domains accessed by the minister's office. Please provide: <ol style="list-style-type: none"> (a) Domain name of the website being accessed (or IP address if the Domain is unavailable in the tracking system). (b) Amount of data downloaded and uploaded to the site. 2. Number of times the site was accessed. 	Written 19/2/2016
217.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM	Ludwig	Ministerial Website	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How much has been spent on the Minister's website? <ol style="list-style-type: none"> (a) List each item of expenditure and cost 2. Who is responsible for uploading information to the Minister's website? 3. Have any departmental staff been required to work outside regular hours to maintain the Minister's website? Please detail. 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(j) Bundanon (k) Trust (l) CPA (m) NFA SA (n) NGA (o) NLA (p) NMA (q) NPG (r) Screen Australia (s) TMOAD				
218.	(a) The Department (b) ABC (c) SBS (d) Aust Post (e) ACMA (f) NBN Co (g) AC (h) AFTRS (i) ANMM (j) Bundanon (k) Trust (l) CPA (m) NFA SA (n) NGA (o) NLA (p) NMA (q) NPG (r) Screen Australia (s) TMOAD	Ludwig	Report Printing	Since the change of Prime Minister on 14 September, 2015: 1. Have any reports, budget papers, statements, white papers or report-like documents printed for or by the department been pulped, put in storage, shredded or disposed of? 2. If so please give details; name of report, number of copies, cost of printing, who order the disposal, reason for disposal	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
219.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	FoI Requests	Since the change of Prime Minister on 14 September, 2015: 1. How many requests for documents under the FOI Act have been received? 2. Of these, how many documents have been determined to be deliberative documents? 3. Of those assessed as deliberative documents: (a) For how many has access to the document been refused on the basis that it would be contrary to the public interest? (b) For how many has a redacted document been provided?	Written 19/2/2016
220.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA	Ludwig	Ministerial Motor vehicle	Since the change of Prime Minister on 14 September, 2015: 1. Has the minister been provided with or had access to a motor vehicle? If so: (a) What is the make and model? (b) How much did it cost? (c) When was it provided? (d) Was the entire cost met by the department? If not, how was the cost met? (e) What, if any, have been the ongoing costs associated with this motor vehicle? Please include costs such as maintenance and fuel. (f) Are these costs met by the department? If not, how are these costs met? (g) Please provide a copy of the guidelines that determine if a minister is entitled to a motor vehicle.	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			<ul style="list-style-type: none"> (h) Have these guidelines changed during the specified period of time? If so, please detail. (i) Please provide a copy of the guidelines that determine how a minister is to use a motor vehicle they have been provided with. Please include details such as whether the motor vehicle can be used for personal uses. (j) Have these guidelines changed during the specified period of time? If so, please detail. 	
221.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Ministerial Staff vehicles (non-MoPS)	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Outside of MoPS Act entitlements, have any of the Minister's staff been provided with a motor vehicle? If so:</p> <ul style="list-style-type: none"> (a) What is the make and model? (b) How much did it cost? (c) When was it provided? (d) Was the entire cost met by the department? If not, how was the cost met? (e) What, if any, have been the ongoing costs associated with this motor vehicle? Please include costs such as maintenance and fuel. (f) Are these costs met by the department? If not, how are these costs met? (g) Please provide a copy of the guidelines that determine this entitlement to a motor vehicle. (h) Have these guidelines changed during the specified period? If so, please detail. (i) Please provide a copy of the guidelines that determine how a motor vehicle is to be used that they have been provided with. Please include details such as whether the motor vehicle can be used for personal uses. (j) Have these guidelines changed during the specified period? If so, please detail. 	Written 19/2/2016
222.	Finance to respond on behalf of all portfolios	Ludwig	Ministerial Staff vehicles	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Have any of the Minister's staff been provided with a motor vehicle under the MoPS</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>Act entitlements? If so:</p> <ul style="list-style-type: none"> (a) What is the make and model? (b) How much did it cost? (c) When was it provided? (d) Was the entire cost met by the department? If not, how was the cost met? (e) What, if any, have been the ongoing costs associated with this motor vehicle? Please include costs such as maintenance and fuel. (f) Are these costs met by the department? If not, how are these costs met? (g) Please provide a copy of the guidelines that determine this entitlement to a motor vehicle. (h) Have these guidelines changed during the specified period? If so, please detail. (i) Please provide a copy of the guidelines that determine how a motor vehicle is to be used that they have been provided with. Please include details such as whether the motor vehicle can be used for personal uses. (j) Have these guidelines changed during the specified period? If so, please detail. 	
223.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA	Ludwig	Lobbyist Register Meetings	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. List all interactions between the department/agency with any representative listed on the lobbyist register 2. List the participants in the meeting, the topic of the discussion, who arranged or requested the meeting, the location of the meeting 3. List all interactions between the Minister/parliamentary Secretary and/or their offices with any representative listed on the lobbyist register during the specified period. List the participants in the meeting, the topic of the discussion, who arranged or requested the meeting, the location of the meeting 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(q)NPG (r)Screen Australia (s)TMOAD				
224.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Workplace assessments	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How much has been spent on workplace ergonomic assessments? (a) List each item of expenditure and cost 2. Have any assessments, not related to an existing disability, resulted in changes to workplace equipment or set up? 3. If so, list each item of expenditure and cost related to those changes 	Written 19/2/2016
225.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS	Ludwig	Freedom of Information - Stats	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. How many FOI requests were received to date. 2. How many of those requests were finalised within the regular timeframes provided under the FOI Act? 3. How many of those requests were granted an extension of time under s 15AA of the FOI Act? 4. How many of those requests were granted an extension of time under s 15AB of the FOI Act? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			5. How many of those requests were finalised out of time?	
226.	Finance to respond on behalf of all portfolios	Ludwig	Ministerial staff turnover	<ol style="list-style-type: none"> 1. List the current staffing allocation for each Minister and Parliamentary Secretary 2. For each Minister or Parliamentary Secretary list the number of staff recruited, broken down by their staffing classification 3. For each Minister or Parliamentary Secretary list the number of staff that have resigned, broken down by their staffing classification 4. For each Minister or Parliamentary Secretary list the number of staff that have been terminated, broken down by their staffing classification 5. For each Ministerial staff position, please provide a table of how many individual people have been engaged against each position since the swearing in of the Abbott Government, broken down by employing member and the dates of their employment 	Written 19/2/2016
227.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust	Ludwig	Multiple tenders	<p>Since the change of Prime Minister on 14 September, 2015:</p> <ol style="list-style-type: none"> 1. List any tenders that were re-issued or issued multiple times: <ol style="list-style-type: none"> (a) Why were they re-issued or issued multiple times? (b) Were any applicants received for the tenders before they were re-issued or repeatedly issued? (c) Were those applicants asked to resubmit their tender proposal? 	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD				
228.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Market Research	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. List any market research conducted by the department/agency:</p> <ul style="list-style-type: none"> (a) List the total cost of this research (b) List each item of expenditure and cost, broken down by division and program (c) Who conducted the research? (d) How were they identified? (e) Where was the research conducted? (f) In what way was the research conducted? (g) Were focus groups, round tables or other forms of research tools used? (h) How were participants for these focus groups et al selected? (i) How was the firm or individual that conducted the review selected? (j) What input did the Minister have? (k) How was it approved? (l) Were other firms or individuals considered? If yes, please detail. 	Written 19/2/2016
229.	(a)The Department (b)ABC (c)SBS	Ludwig	Departmental Upgrades	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/agency engaged in any new refurbishments, upgrades or changes to their building or facilities?</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD			(a) If so, list these (b) If so, list the total cost for these changes (c) If so, list the itemised cost for each item of expenditure (d) If so, who conducted the works? (e) If so, list the process for identifying who would conduct these works (f) If so, when are the works expected to be completed?	
230.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG	Ludwig	Wine Coolers / Fridges	Since the change of Prime Minister on 14 September, 2015: 1. Has the department/agency purchased or leased any new wine coolers, or wine fridges or other devices for the purpose of housing alcohol beverages, including Eskies? (a) If so, list these (b) If so, list the total cost for these items (c) If so, list the itemised cost for each item of expenditure (d) If so, where were these purchased (e) If so, list the process for identifying how they would be purchased (f) If so, what is the current location for these items? (g) If so, what is the current stocking level for each of these items?	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(r)Screen Australia (s)TMOAD				
231.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Office Plants	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/agency purchased or leased any office plants?</p> <p>(a) If so, list these</p> <p>(b) If so, list the total cost for these items</p> <p>(c) If so, list the itemised cost for each item of expenditure</p> <p>(d) If so, where were these purchased</p> <p>(e) If so, list the process for identifying how they would be purchased</p> <p>(f) If so, what is the current location for these items?</p>	Written 19/2/2016
232.	(a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM	Ludwig	Office recreation facilities	<p>Since the change of Prime Minister on 14 September, 2015:</p> <p>1. Has the department/agency purchased or leased or constructed any office recreation facilities, activities or games (including but not limited to pool tables, table tennis tables or others)?</p> <p>(a) If so, list these</p> <p>(b) If so, list the total cost for these items</p> <p>(c) If so, list the itemised cost for each item of expenditure</p> <p>(d) If so, where were these purchased</p> <p>(e) If so, list the process for identifying how they would be purchased</p>	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(j) Bundanon (k) Trust (l) CPA (m) NFaSA (n) NGA (o) NLA (p) NMA (q) NPG (r) Screen Australia (s) TMoAD			(f) If so, what is the current location for these items? (g) If so, what is the current usage for each of these items?	
233.	(a) The Department (b) ABC (c) SBS (d) Aust Post (e) ACMA (f) NBN Co (g) AC (h) AFTRS (i) ANMM (j) Bundanon (k) Trust (l) CPA (m) NFaSA (n) NGA (o) NLA (p) NMA (q) NPG (r) Screen Australia (s) TMoAD	Ludwig	Building Lease Costs	Since the change of Prime Minister on 14 September, 2015: 1. What has been the total cost of building leases for the agency / department? 2. Please provide a detailed list of each building that is currently leased. Please detail by: (a) Date the lease agreement is active from. (b) Date the lease agreement ends. (c) Is the lease expected to be renewed? If not, why not? (d) Location of the building (City and state). (e) Cost of the lease. (f) Why the building is necessary for the operations of the agency / department. 3. Please provide a detailed list of each building that had a lease that was not renewed during the specified period. Please detail by: (a) Date from which the lease agreement was active. (b) Date the lease agreement ended. (c) Why was the lease not renewed? (d) Location of the building (City and state). (e) Cost of the lease. (f) Why the building was necessary for the operations of the agency / department. 4. Please provide a detailed list of each building that is expected to be leased in the next 12 months. Please detail by: (a) Date the lease agreement is expected to become active. (b) Date the lease agreement is expected to end. (c) Expected location of the building (City and state). (d) Expected cost of the lease.	Written 19/2/2016

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				(e) Has this cost been allocated into the budget? (f) Why the building is necessary for the operations of the agency / department. 5. For each building owned or leased by the department: (a) What is the current occupancy rate for the building? (b) If the rate is less than 100%, detail what the remaining being used for.	
234.	All (Including government corporations) (a)The Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)NBN Co (g)AC (h)AFTRS (i)ANMM (j)Bundanon (k)Trust (l)CPA (m)NFaSA (n)NGA (o)NLA (p)NMA (q)NPG (r)Screen Australia (s)TMOAD	Ludwig	Government advertising/marketing	Since the change of Prime Minister on 14 September, 2015: 1. How much has been spent by the department / agency on marketing? (a) List the total cost (b) List each item of expenditure and cost (c) List the approving officer for each item. (d) Detail the ministerial or ministerial staff involvement in the commissioning process. (e) Which firm provided the marketing? 2. How much has been spent by the department / agency on government advertising (including job ads)? (a) List the total cost (b) List each item of expenditure and cost (c) Where the advertising appeared (d) List the approving officer for each item. (e) Detail the ministerial or ministerial staff involvement in the commissioning process. (f) Detail the outlets that were paid for the advertising. 3. What government advertising is planned for the rest of the financial year? (a) List the total expected cost. (b) List each item of expenditure and cost. (c) Where the advertising will appear (d) List the approving officer for each item. (e) Detail the ministerial or ministerial staff involvement in the commissioning process. (f) Detail the outlets that have been or will be paid for the advertising. 4. Provide copies of approvals for advertising, including but not limited to, approvals made by the Prime Minister or his delegate, the Minister or their delegate, or the Department or their delegate.	Written 19/2/2016

Table 1

Answer:

Place	Technology	Preliminary Design Planned Start	1st Serving Area Module (SAM) Forecast Ready for Service (RFS)
Ulverstone	FTTX	Q3 2015	Q1 2017
Penguin	FTTX	Q3 2015	Q1 2017
Sulphur Creek	FTTX	Q3 2015	Q1 2017
Heybridge	FW/Satellite	No planned dates at this stage, as a technology assessment is underway	
Queenstown	Satellite	No planned dates at this stage, as a technology assessment is underway	
Railton	FTTX	Q4 2015	Q2 2017
Rosebery	Satellite	No planned dates at this stage, as a technology assessment is underway	
Westbury	FTTX	Q2 2015	Q3 2016
Wynyard	FTTX	Q3 2015	Q2 2017
Zeehan	Satellite	No planned dates at this stage, as a technology assessment is underway	

Table 2

Answer:

Place	Technology	Preliminary Design Planned Start	1st Serving Area Module (SAM) Forecast Ready for Service (RFS)
Ulverstone	FTTX	Q3 2015	Q1 2017
Penguin	FTTX	Q3 2015	Q1 2017
Sulphur Creek	FTTX	Q3 2015	Q1 2017
Heybridge	Planning still underway		
Queenstown	Planning still underway		
Railton	FTTX	Q4 2015	Q2 2017
Rosebery	Planning still underway		
Westbury	FTTX	Q2 2015	Q3 2016
Wynyard	FTTX	Q3 2015	Q2 2017
Zeehan	Planning still underway		

Graph 1:

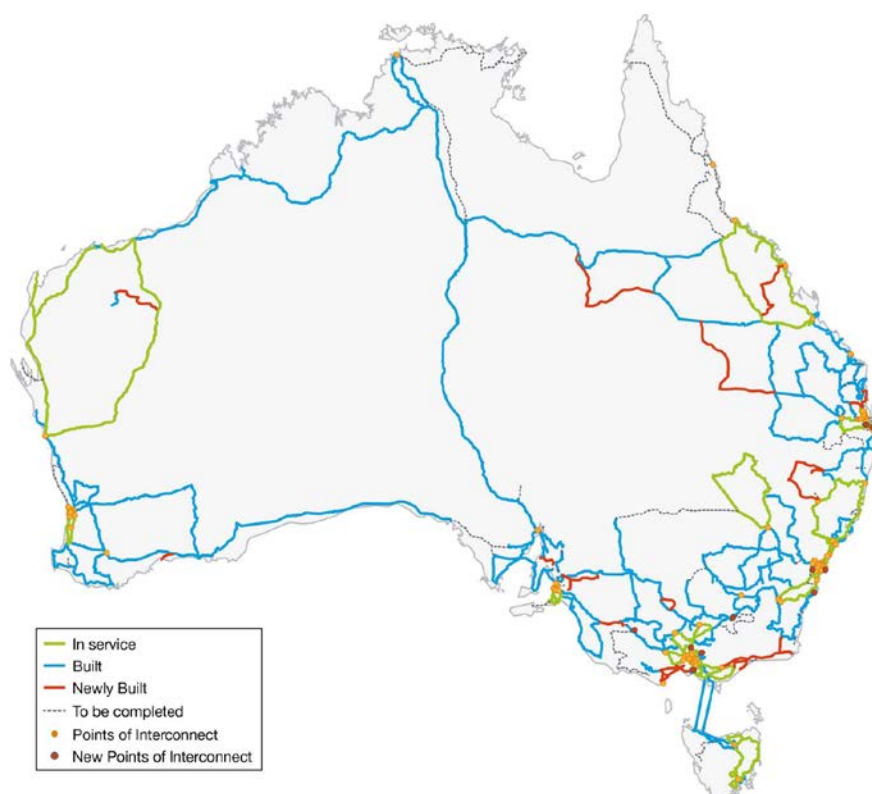


Table 1:

This plan provides an indicative view of scheduled construction work up to June 2016.



* Parts of the surrounding area to be included in the rollout.

State	Region/suburb/town	Estimated total number of premises	Technology
TAS	Queenstown	1,200	Multi-Technology Mix
TAS	Railton	700	Multi-Technology Mix
TAS	Richmond Tas	400	Multi-Technology Mix
TAS	Rosebery	600	Multi-Technology Mix
TAS	Rosebery	300	Wireless*
TAS	Scamander	500	Multi-Technology Mix
TAS	Scottsdale	400	Wireless*
TAS	South Launceston	6,800	Fibre to the Premises, Multi-Technology Mix
TAS	South Arm	700	Multi-Technology Mix
TAS	St Marys	400	Multi-Technology Mix
TAS	Swansea	800	Multi-Technology Mix
TAS	Swansea	600	Wireless*
TAS	Taroona	1,500	Multi-Technology Mix
TAS	Ulverstone	2,400	Multi-Technology Mix
TAS	Windermere	2,100	Multi-Technology Mix
TAS	Westbury	1,300	Multi-Technology Mix
TAS	Wynyard	1,800	Multi-Technology Mix
TAS	Zeehan	500	Multi-Technology Mix

Table 2:

This plan provides an indicative view of construction currently underway and scheduled construction work up to September 2016.

* Parts of the surrounding area to be included in the rollout.

State	Region/suburb/town	Estimated total number of premises	Proposed Technology
TAS	Queenstown	1,300	Multi-Technology Mix
TAS	Railton	900	Multi-Technology Mix
TAS	Railton	1,470	Wireless*
TAS	Richmond Tas	400	Multi-Technology Mix
TAS	Rosebery	600	Multi-Technology Mix
TAS	Rosebery	300	Wireless*
TAS	Scamander	500	Multi-Technology Mix
TAS	Scottsdale Telstra Excl	750	Wireless*
TAS	South Launceston	14,400	Fibre to the Premises, Multi-Technology Mix
TAS	South Arm	700	Multi-Technology Mix
TAS	Somerset	1,700	Fibre to the Premises
TAS	Swansea	700	Multi-Technology Mix
TAS	Swansea	760	Wireless*
TAS	Taroona	1,400	Multi-Technology Mix
TAS	Ulverstone	5,800	Multi-Technology Mix
TAS	Windermere	400	Multi-Technology Mix
TAS	Westbury	1,000	Multi-Technology Mix
TAS	Wynyard	2,500	Multi-Technology Mix
TAS	Zeehan	500	Multi-Technology Mix

Table 3:

Answer:

Place	Technology	Preliminary Design Planned Start	1st Serving Area Module (SAM) Forecast Ready for Service (RFS)
Ulverstone	FTTX	Q3 2015	Q1 2017
Penguin	FTTX	Q3 2015	Q1 2017
Sulphur Creek	FTTX	Q3 2015	Q1 2017
Heybridge	FW/Satellite	No planned dates at this stage, as a technology assessment is underway	
Queenstown	Satellite	No planned dates at this stage, as a technology assessment is underway	
Railton	FTTX	Q4 2015	Q2 2017
Rosebery	Satellite	No planned dates at this stage, as a technology assessment is underway	
Westbury	FTTX	Q2 2015	Q3 2016
Wynyard	FTTX	Q3 2015	Q2 2017
Zeehan	Satellite	No planned dates at this stage, as a technology assessment is underway	

Table 4:

Answer:

Place	Technology	Preliminary Design Planned Start	1st Serving Area Module (SAM) Forecast Ready for Service (RFS)
Ulverstone	FTTX	Q3 2015	Q1 2017
Penguin	FTTX	Q3 2015	Q1 2017
Sulphur Creek	FTTX	Q3 2015	Q1 2017
Heybridge	Planning still underway		
Queenstown	Planning still underway		
Railton	FTTX	Q4 2015	Q2 2017
Rosebery	Planning still underway		
Westbury	FTTX	Q2 2015	Q3 2016
Wynyard	FTTX	Q3 2015	Q2 2017
Zeehan	Planning still underway		

Graph 2:

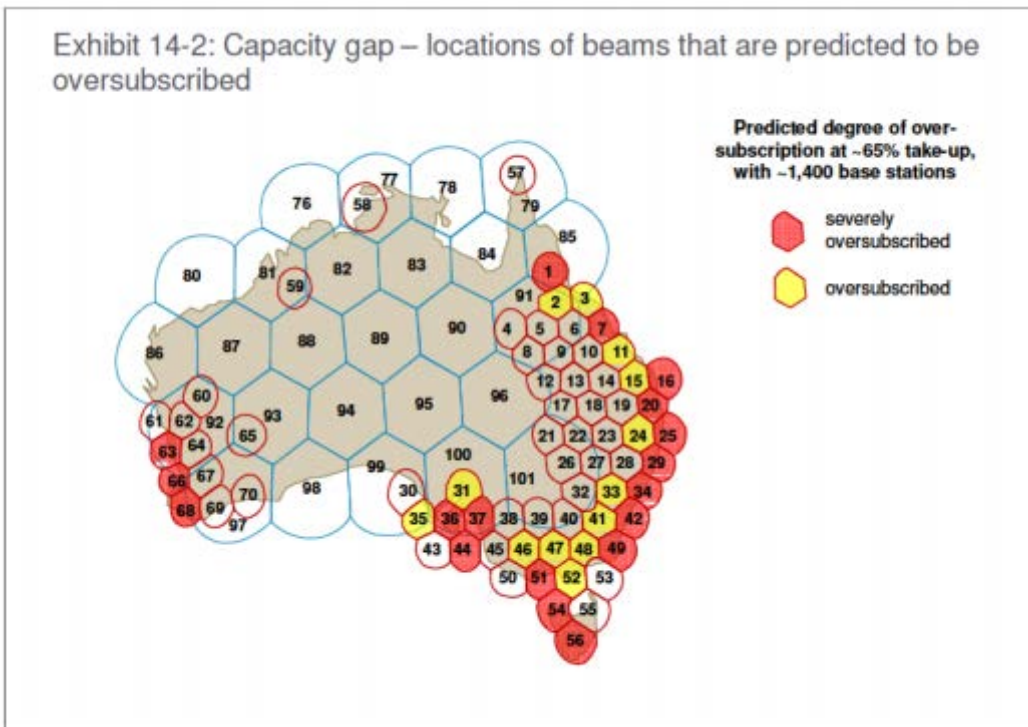


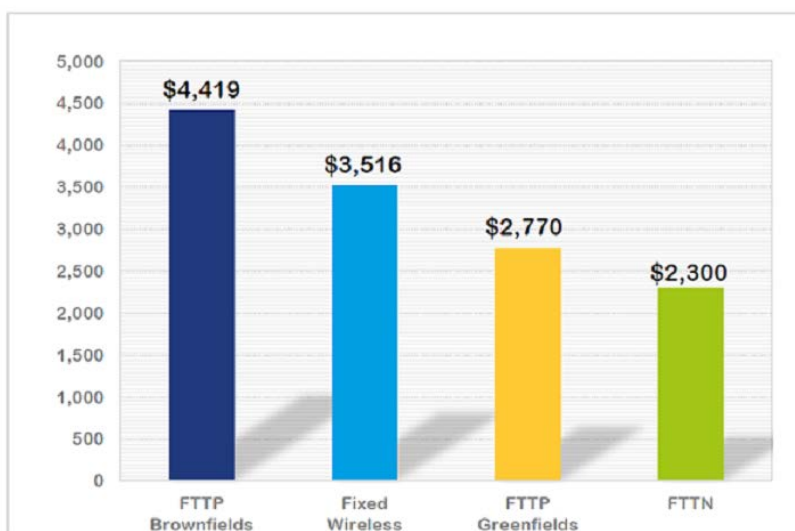
Table 1:

CPP	30Jun14	31Dec14	31Mar15	30Jun15	30Sep15	31Dec15
LNDN	\$2,146	\$2,119	\$2,095	\$2,080	\$2,081	?
Customer Connect	\$1,457	\$1,460	\$1,482	\$1,552	\$1,564	?
TOTAL*	\$3,602	\$3,579	\$3,577	\$3,632	\$3,645	?

*Sans duct lease capitalisation.

Graph 1:

Cost per premises

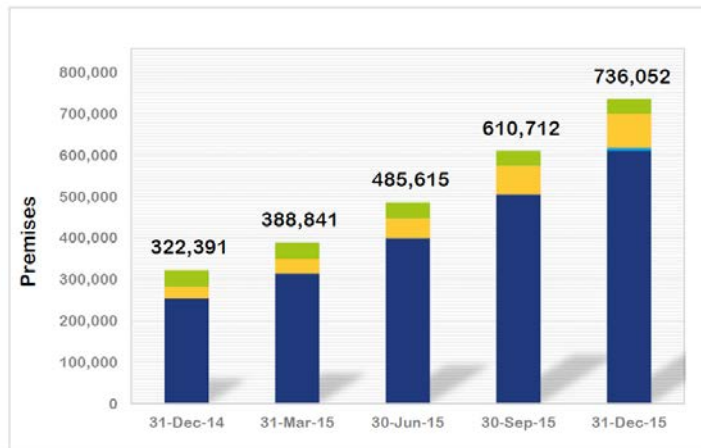


Graph 1



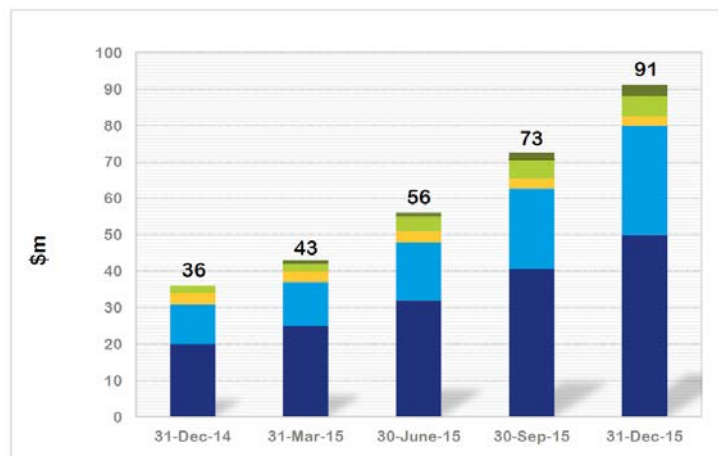
Graph 2

Cumulative active end-users by quarter



Graph 3

Total revenue by quarter



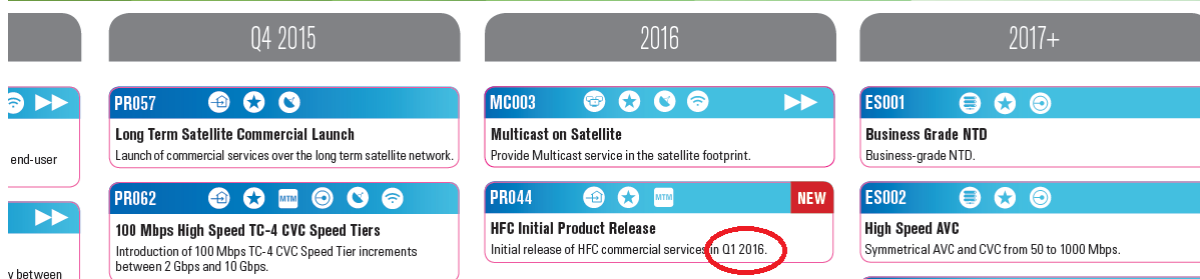
Graph 1

Integrated Product Roadmap as at January 2016



Graph 2

Integrated Product Roadmap as at January 2015



Graph 3

2.5 HFC Access Domain

The HFC solution is currently under development and **nb** expects to provide further details in subsequent updates to the NDRs to account for further changes and developments in relation to the design of this solution. The HFC Access domain solution is expected to consist of the following components:

- A HFC NTD (Cable Modem), which provides the UNI
- The coax plant, which provides the copper path between the NTD and Optical Node

Graph 4

2.5.1 HFC NTD (Cable Modem)

The HFC NTD terminates the incoming physical coax cable at the end-user premises and provides one User to Network Interface (UNI). The HFC NTD will have the following:

- 1 x coax interface
- 1 x UNI-Data interfaces

The HFC NTD has not yet been finalised and will be the subject of an RFP.

Table 1

	\$m	6 months to	
		31-Dec-14	31-Dec-15
HFC		-	151
Transit		125	109
Satellite		175	91
Fixed Wireless		145	180
Common Capex		191	328
FTTN		41	599
FTTP		756	669
Total		1,433	2,127

Table 2

	\$m	6 months to	
		31-Dec-14	31-Dec-15
Other		160	192
Employee Expenses		176	284
Telecom & Network Expenses		226	376
Total		562	852

Graph 1

These two contracts have an estimated combined first year revenue of approximately \$80m subject to the volume of work. The first contract over 3 years involves fixing faults on the copper network and undertaking a small number of new connections for services that are yet to transfer to the NBN. This revenue is expected to decrease in alignment with the NBN network build. The second over 4 years relates to fixing faults and connecting new services on the NBN for the Fibre to the Node (FTTN), Fibre to the Premises (FTTP), Fibre to the Basement (FTTB) and HFC technologies in select areas once a customer has migrated to the NBN. This revenue is expected to grow in subsequent years in alignment with the NBN network build, subject to volume of work. Both contracts have the option for NBN to extend.